

To whom it may concern

Herisau, March 2020

## **Metrohm Supply Chain Security – Corona Virus Situation**

Dear Business Partners

We would like to inform you about the result of our risk assessment of the delivery situation in view of the Corona Virus situation. The taken measures and conclusions are as follows:

- Most of our products are available from stock and ready for sale. Additionally, we are in process of further increasing our warehouse stock to ensure the delivery capacity.
- We have contingency procedures in place to maintain full operational awareness. Competence and capacity for production and logistics are in place and fully operated.
- Several measures to protect the health of our employees are taken and communicated internally.
- Competence centers for each product group including service are fully operated and customer support is assured.
- Our employees follow strictly the travel advice provided by the Swiss government and international agencies. We do not take any risks and put no one intentionally in harm's way.
- We defined an internal task force team, which monitors the situation and regulations closely and initiates additional measures when needed.

Nobody can predict the further development of the Corona Virus situation but we strongly believe to have taken all possible precautions to prevent any supply chain interruptions and provide you with the peace of mind that your supply from Metrohm is secure for now.

We hope to have been of service to you so far and remain with best regards.



Patrick Grüninger  
CEO Metrohm Group



Dr. Miriam Saba  
VP QM & RA