



Installation & Customer Service Manager

Valet Custom Cabinets & Closets – Campbell, CA 95008

\$70,000 a year - Full-time

www.valetcustom.com

As an Installation and Customer Service manager you will mastermind, quarterback, and supervise all aspects of Valet's custom installs and customer relations. Ensuring that all projects are expertly crafted and delivered with 5-star execution.

About you:

- Relentless dedication to customer service
- Desire to work in tandem with production, scheduling, and design departments
- Drive to influence new processes and systems to improve installation
- Inspiring presence that makes everyone around you better!

What you will do:

- Manage 12 installation employee's
- Coordinate with production team to ensure successful handoff
- Communicate with customer's and designers per job
- Perform site visits to projects in the bay area

What we need from you:

- AA degree or further education
- Minimum 5 years' experience in a supervisory role
- Exceptional written and verbal communication skills
- Experience with residential installation and interfacing in a customer's home

What you will get:

- Profit sharing program
- Competitive pay with flexibility
- Health benefits, PTO & 401k
- 7AM-4PM Monday-Friday

Valet is a locally owned company that has built a reputation on delivering solutions that are **exceptionally designed, expertly crafted, and delivered with 5-star execution**. We have been a Bay Area leader in custom home organization for over 40 years and pride ourselves on delivering an unmatched level of service and quality to our clients each and every day. Learn more at www.valetcustom.com

All qualified candidates are asked to submit a resume with a cover letter detailing what excites you most about this position and why you would be an asset to our company.

