

Understanding Conferencing

Host and Guest Codes

- Host and Guest Codes:** The organiser is provided with a unique Host Code and Guest Code.
- Host Code:** This number should be kept confidential. It is used only by the organiser (account owner) to start a meeting.
- Guest Code:** This is sent to the guests who are required to join the conference. Guests will be prompted to enter this code to access the conference.

Holding a conference

Holding a conference is simple and straight forward. It only takes **3 steps**:

- Organise:** Arrange the meeting and send all details including dial-in numbers and Guest Code to the guests.
- Dial:** Host dials in and enters the Host Code followed by the hash (#) key. Guests dial in and enter the Guest Code followed by the hash (#) key.
- Start:** Start talking!

Choosing which number to use

Knowing which numbers to use for every situation can save you money and time.

- National Toll Free:**
- use when you have guests from both metro and regional locations
 - ease of sending only one number to large number of guests
 - the host pays the carrier costs
 - charged at a higher conferencing rate
- Local access numbers:**
- use when your guests are all metro based
 - Auckland guests call the Auckland number, etc.
 - each guest pays the carrier cost at the price of a local call
 - charged at a lower conferencing rate

Contact Us

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