



# Service Catalog: Oracle Health Check

## The AEM Difference

- Oracle Performance Tuning Certified
- Oracle Certified Professionals (OCP)
- Oracle Real Application Clusters (RAC) Certified
- Oracle Exadata Implementation Specialists
- Customized solutions with proven methodology

## OVERVIEW

This document outlines tasks typically performed by AEM Corporation during a two-week Oracle health check engagement.

## ENGAGEMENT TASK LIST

AEM will:

- Collect information/requirements on the environment (architecture, tools, pain points, hardware, etc.)
- Evaluate existing security settings in relation to recommended baseline settings
- Evaluate operating system and database parameters in relation to hardware resources
- Evaluate SQL statements and associated impact to existing resources
- Review Oracle software components, versions, and patch levels
- Perform detailed analysis on environment
- Identify areas requiring database and system optimization

## DELIVERABLES

AEM provides:

- Documented areas of strengths/weaknesses for existing practices
- Recommendations for optimizing performance
- Detailed action plan for prioritizing modifications and grouping changes to maximize results
- Documented best practices and lessons learned
- Presentation of findings to relevant stakeholders

## OPTIONAL SERVICES TASK LIST

AEM can:

- Implement recommended performance tuning changes
- Implement Oracle Enterprise Manager and associated plugins
- Implement security hardening/STIG modifications