

Dunav Tours Cruises EAD

Dunav Tours Cruises EAD has been impressed by Taxback International's competitive pricing and flexible approach to meet each client's direct needs. The main reason, however, that they stood out amongst other competitors was their ability to centralise the whole VAT compliance process. We have consolidated all of Dunav Tours Cruises EAD VAT registrations into one shared service centre which has led to huge time savings internally as all of our compliance is now outsourced.

Dunav Tours Cruises EAD has been able to outsource all of our queries to Taxback International, we simply send the data and they take care of the rest. On request, Taxback International also provide VAT consultancy services to Dunav Tours Cruises EAD. Their global presence and expertise in all areas of VAT means that Dunav Tours Cruises EAD can rely on them to provide information and solid advice in a timely manner as required.

We are confident that Taxback International will keep on top of all 9 VAT regulations and that our compliance levels are maximised across all operations.

Other benefits that Dunav Tours Cruises EAD have experienced include Taxback International's world class relationship management, the customer care provided is second to none. Taxback International are very responsive to queries and as we have a dedicated point of contact, we can be certain that all queries are dealt with in a timely manner.

A report is provided monthly detailing work needing to be completed, meaning we are updated regularly and everything is submitted on time. The service is thorough, professional and Dunav Tours Cruises EAD are safe in the knowledge that we are compliant and transparent in all the entities that Taxback International deal with on our behalf.

Georgi Momchev, Finance Director, Dunav Tours Cruises EAD.

