Sweep Test before Open Enrollment
Are All of Your 800 Numbers Working?

Open enrollment is a make it or break it time for health insurance providers. This is the time you enroll new customers and re-enroll existing ones. During this time, your contact center will be put to the test. If you are like most health insurers, you have hundreds of toll free numbers. The first step to a successful open enrollment is ensuring your toll-free numbers work. But, when was the last time you tested all your toll-free numbers?

Many companies test their toll-free numbers manually, but that approach is resource intensive, slow, and highly error prone. Why not conduct an automated sweep test of all your 800 numbers and know for sure that they are all connecting correctly and answering with the appropriate greeting?

> *"To try to test the numbers all manually would take 2 people a whole week of just dialing numbers and we just don't have that kind of time with everything else we need to get ready for open enrollment."*
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> **Telecom Director**
> **Large Managed Health Insurance Provider**

Cyara can help. Now through August 31, 2018, we are offering an Automated Sweep Test for Open Enrollment to health insurers. With this solution, you can easily and reliably test all your toll-free numbers to ensure that they are answering correctly, and that the correct prompt is playing.

And it couldn't be easier – there is no software to install, and no special configurations to make. All we require from you is a simple list of the numbers you want to test, and the first prompt associated with each number. We run the test, and then deliver a report detailing the results and any exceptions to the connection times and greetings you defined. You will even receive actual recordings of each error, so you can troubleshoot issues, and quickly correct them.

Packages start as low as **$5,000** for up 500 toll-free numbers. We scale much higher, so if you need to test more numbers, we can help.

One Time Sweep Package Price

Toll-free numbers	<500	501-1500	1501-2500	2501-5000	5001-7500
Price	$5,000	$6,000	$7,500	$10,000	$15,000

For this one-time low fee, Cyara will run the test which is completed within a matter of hours, rather than the days or weeks it would take you to conduct manual testing. We will document our findings and deliver a detailed report, including the recordings.

Contact Cyara to get started today. Open enrollment starts in just a couple of months. Can you risk not knowing if your toll-free numbers are working?