

JABIL empowers their HR department  
with Document Builder,  
changing the way they create documents

*"Document Builder is the perfect solution for Jabil's legal work contracts"*

# JABIL

- Employees: 175,000 worldwide
- Headquarters: St. Petersburg, Florida
- Locations: 90 facilities in 23 countries
- Founded: 1966
- Industry: Electronics Manufacturing Services

[www.jabil.com](http://www.jabil.com)

## An overview

Jabil Inc. is a United States-based global manufacturing services company. Headquartered in St. Petersburg, Florida, it is one of the largest companies in the Tampa Bay area. Jabil has 90 facilities in 23 countries, and 175,000 employees worldwide.

Jabil's customers span numerous industries, including healthcare, life sciences, clean technology, instrumentation, defense, aerospace, automotive, computing, storage, consumer products, networking and telecommunications. Its services include design engineering, manufacturing and supply chain services for the EMS and consumer industries; and materials technology services (plastics, metals, automation and tooling).

## Document Builder empowers Jabil's HR team

Jabil, a global manufacturing services company, works with numerous legal work contracts created in SAP ABAP for all of their diversified manufacturing, supply chain and engineering lines of business in Mexico. They needed an easy way to transform these reports into well-designed, presentable documents, while keeping them secure within the HR environment. Their existing process was time-consuming and cumbersome, and the document outputs were hard to read.

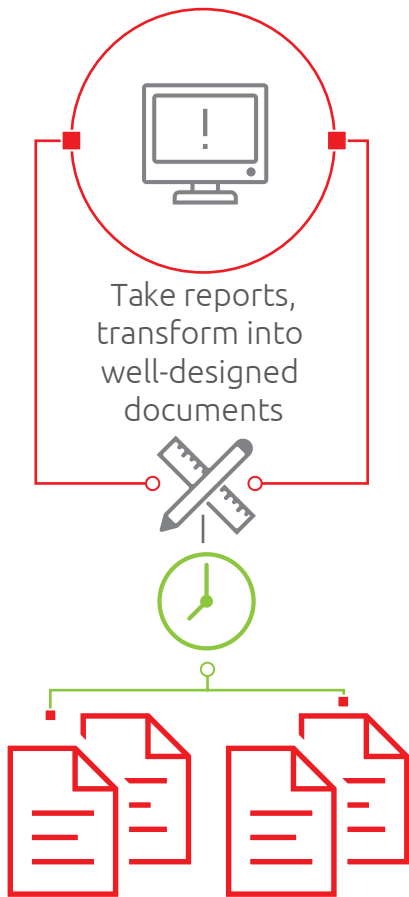
Jabil implemented EPI-USE Labs' Document Builder as part of Query Manager 4, their SAP reporting software. Document Builder enables the team to find the data and make the required document changes quickly and easily, with no ABAP work needed.

*"Document Builder is the perfect solution for Jabil, as it gives us the ability to read the employee data in SAP and seamlessly incorporate it into the contract,"* says Cindy Thomas, IT Technical Lead – HR, Jabil.

*"With Document Builder, I knew we would no longer need ABAP programmers, and the changes could be done directly in production in a day or so. Since these are legal documents this was very important. Document Builder has increased the efficiency of our document creation process by 95%, reducing the project time from three weeks to one day."*



Reduce project time from **3 weeks to 1 day**



Less time-consuming changes can be made in minutes. No bottleneck.

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*Cindy Thomas*

*IT Technical Lead – HR, Jabil*

## The full story:

### How Document Builder solved Jabil’s document creation challenges

#### The Challenge

Jabil, a global manufacturing services company, works with numerous legal work contracts within the human resources department for all of their diversified manufacturing, supply chain and engineering lines of business in Mexico. With their SAP reporting software, they needed an easy way to take these reports and transform them into well-designed, presentable documents, while keeping them secure within the HR environment. Their process was time-consuming and cumbersome, and the document outputs were hard to read. They wanted a solution that made the document creation easier, and enabled users to be more productive, have better access to data and quickly produce documents and contracts. They chose EPI-USE Labs’ Document Builder software.

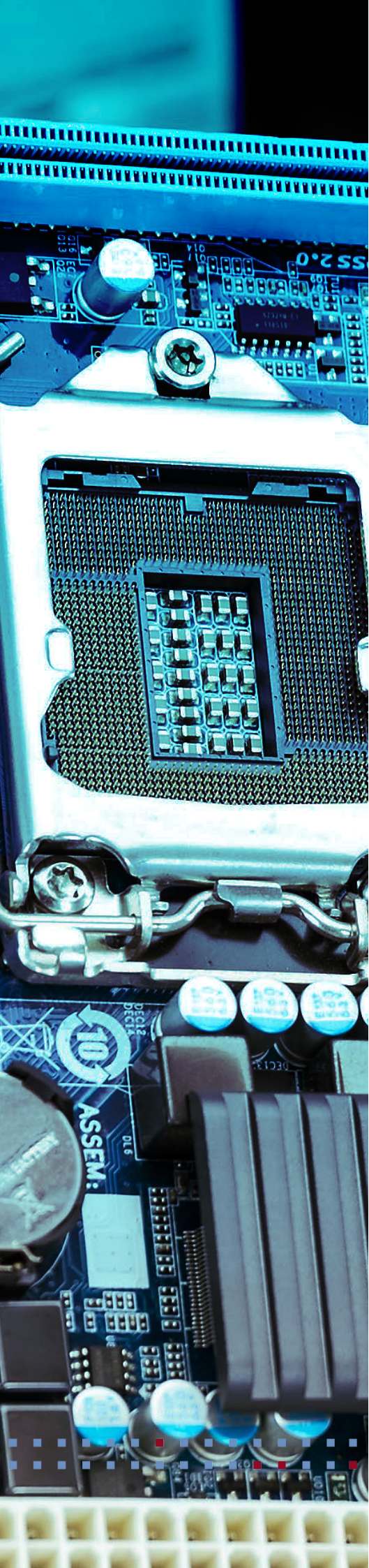
#### The Old Way

Jabil has numerous international work contracts in Mexico that were created in SAP ABAP. This meant that whenever wording changes were needed, the development team or programmers had to be involved and make the changes, which could take weeks to complete. The team was reliant on a functional team member with ABAP skills to complete these important documents, forcing them to wait for the requested changes to take place. The team would need to wait for new ABAP programs to make changes to existing programs, do testing in development, move the ABAP programs to QA, do more testing, then eventually move the changes to production. Also, there sometimes wasn’t adequate data in Dev or QA, leading to more time trying to find the data. All of this was taking three weeks of processing time.

#### The Outcome

The HR team needed to find a solution that removed this bottleneck and wait time.

Query Manager and Document Builder can be used by functional employees, giving users the contract data they need and the ability to make changes in minutes. The team can now work on its own schedule, removing the bottleneck.



## The Benefits

Document Builder has brought numerous benefits to Jabil, including the following:

- It enables users to be more productive, with better functionality, quicker access to the data and no more wait period
- It eliminates costs for custom ABAP development; it reduces the time to access real-time report information, without the need for expensive programmers and complex change request processes
- It cuts the need for transports, bypassing a lot of paperwork and cumbersome processes
- It removes the security risk of manually compiled data outside of SAP for legal documents
- Creating new sites and contracts is easier than ever before

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## About EPI-USE Labs

Our passion at EPI-USE Labs is to innovate and deliver: our solutions and consultants will enhance any SAP landscape and project. To do this, we employ highly skilled individuals whose technical knowhow and experience is capable of making our goal a reality. Over the last thirty-plus years, hundreds of companies across the globe have discovered the difference our solutions make to their day-to-day operations.

To find out more about EPI-USE Labs' solutions and services, please visit [www.epiuselabs.com](http://www.epiuselabs.com) or contact us at [info@epiuselabs.com](mailto:info@epiuselabs.com)