

BASIQ DENTAL



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LABS
value through innovation

BASIQ DENTAL HAS BETTER TEST DATA AND HAPPY USERS THANKS TO DSM

*“With Data Sync Manager, a growing business improves their test data quality,
refreshes data when needed and saves disk space”*

About Basiq Dental

Basiq Dental is a dental depot and supplier of dental products based in the Netherlands, Belgium and Germany. Their product selection includes quality brands like 3M, Kuraray, Dentsply, Heraeus-Kulzer and Ivoclar Vivadent. They also supply a wide range of their own private label products called PURE. Basiq Dental's online store gives easy access for a dentist, dental hygienist, orthodontist or dental assistant to order their dental equipment from a range of over 11 000 items. Founded in 2003, Basiq Dental is a growing company with 85 employees. The company is committed to the extensive implementation of automation and digitization and is certified by ISO: EN-ISO 9001 and EN-ISO 13485.

Visit website www.basiqdental.nl

Basiq Dental's challenge: poor test data and process

Basiq Dental faced a simple challenge:

- They needed quality test data in their non-productive environments without the long wait for a full system copy
- They wanted to improve their testing process by having production quality data, but with a reduced footprint.

The solution: DSM empowers the team

Basiq Dental bought Data Sync Manager Client Sync for their ERP environment. This technology is empowering the team to refresh their own data as they need it.

"We wanted to decide what and when to copy from the productive system. We wanted to have it in time - so we wanted it quickly. And we didn't want the full size of the productive system. A partner of ours suggested EPI-USE Labs because their product would fulfill that need."

Gert-Jan Kouwenberg, ICT Manager & Functional Business Consultant, Basiq Dental

"Before we had Data Sync Manager, we had to create our own test data. We also had to rely on a third-party supplier to make an SAP system copy. The disadvantage of that is that they had to make a full copy of our production environment. This took a lot of time, and also took a lot of space on the hard disk."

Stijn Wels, Functional Business Consultant, Basiq Dental

Result: Basiq Dental has better data quality and 'happy users'

Benefits of DSM



Regularly refreshed data in all non-productive systems



Smaller slice of data is copied, saving disk space



Accurate test data improves the testing



Users are familiar with the data, speeding up the test process



Refreshed data when it is needed



Quick refresh process

"At Basiq Dental, we are still growing, and we want to be the smart online dental depot. We are constantly trying to improve our business, and that is also why we chose Data Sync Manager – because we can only improve by working with quality data."

Gert-Jan Kouwenberg, ICT Manager & Functional Business Consultant, Basiq Dental

"We now use Data Sync Manager six times a year. Every two months, we have data refreshed, and we then copy it to our test system and our development system. The development team can use the test data again, and when the users of the system have to do testing, they can go to the test system with accurate data and do an acceptance test on developments that we have done to the system."

Ronald Janssen, ABAP Software Engineer, Basiq Dental





“The benefit we get from using Data Sync Manager is that we quickly have test data available. This means I could start a job to get the data from the productive system for the coming night, and then tomorrow I can import the data into the development system. So in two days I can have the test data available in the development system.”

Ronald Janssen, ABAP Software Engineer, Basiq Dental

“The ease of use is really great. It also makes a small slice of the productive system, which also helps as we don’t need all the disks. The quality of data has improved considerably and we have happy users.”

Gert-Jan Kouwenberg, ICT Manager & Functional Business Consultant, Basiq Dental

As a global software solutions and managed services company, EPI-USE Labs helps you to maximize the performance, management and security of your SAP® and SAP SuccessFactors systems. Our clients tell us every day how we have transformed their business operations. Contact us to find out how we can help you solve your SAP challenges.

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