

"The Data Sync Manager suite ticked all the boxes for us" Sylvia Odekerken, Service Manager at Vebego



About Vebego

- 36,000 employees
 Employee happiness is a key focus, and is rated at 8/10
 Active in the Netherlands, Switzerland, Belgium and Germany
 €1.2 billion turnover in 2018
 Founded in 1943, Vebego is a group of companies that operates in the areas of cleaning, facility services and healthcare. Vebego is active in the Netherlands, Switzerland, Belgium and Germany, and is made up of more than 150 companies. In 2018, their turnover totalled €1.2 billion, and they cleaned more than a million workplaces. Their ambition is to have a positive impact on the lives of 10 million people by 2025.
 - https://www.vebego.com/nl/

Vebego's challenge: secure SAP data copy solution

The Vebego team realised that they required a data copy solution for creating test systems.

They identified the following criteria for selecting the best solution:

- A copy tool able to support all SAP modules
- System copies with less throughput time
- System copies with less downtime
- Being able to perform client copies themselves
- Being able to reproduce incidents quickly on development and test systems
- Improving the data quality on development systems
- Reducing the amount of data on development, test and quality systems
- Scrambling data
- Creating standard data-sets for training purposes.

Based on these criteria, they selected eight vendors to evaluate.

Only EPI-USE Labs met all criteria. Ultimately, Vebego chose to buy EPI-USE Labs'

Data Sync Manager™ (DSM) suite: Client Sync™, Object Sync™ and Data Secure™.

"We had support from the internal team for the product; they were highly involved throughout the selection process. And they were able to specify what they needed in an SAP data copy solution. They wanted an easy-to-use tool that could be used for all SAP modules – that was the most important thing." - Sylvia Odekerken, Service Manager at Vebego

"When we told our Account Manager that we had used the tool ourselves already, he was quite surprised! It was so easy; we basically just downloaded the transport, and uploaded it to our system. You make some configurations and if you are a little bit familiar with the system you can do that. And it was running. It was really really easy for us."

Guido Houben, SAP Teamlead at Vebego

The solution: DSM suite for landscape management

Vebego selected the Data Sync Manager™ (DSM) suite to support them with their landscape management. They use DSM for:

- Periodic client refresh (Client Sync) for every major release
- Data scrambling on Development and Test systems (Data Secure)
- Solving specific issues quickly (Object Sync)
- Improving test quality (Client Sync)

The internal team was curious to try the product even before the implementation. One of the key factors for selecting DSM was ease of use.

Benefits to Vebego

Vebego is able to refresh the non-productions systems with actual test/ development data without any personal sensitive/identifiable data. This is helping them to speed up testing with continuous agile developments. The solution also allows them to recreate production issues when it is needed for investigation and resolution.

- Increased GDPR compliance by scrambling test data
- IT costs and time saved
- Improved copy processes with reliable test data
- Specific data-sets for training proposes





"At the EPI-USE Labs' User Group event, we were able to get a clear understanding of the business case for using Data Sync Manager. And also connect with other people that use the tool, and share experiences. You have to be really critical about how you select a tool, so you won't be disappointed and you won't be surprised. We weren't disappointed – we were very pleasantly surprised."

About EPI-USE Labs

Sylvia Odekerken, Service Manager at Vebego

As a global software solutions and managed services company, EPI-USE Labs helps you to maximise the performance, management and security of your SAP® and SAP SuccessFactors systems. Our clients tell us every day how we have transformed their business operations. Contact us to find out how we can help you solve your SAP challenges.

EPI-USE Labs is a member of the groupelephant.com family. epiuselabs.com | sales@labs.epiuse.com