



Data Sync Manager
makes sense for
Swiss Sense

Swiss Sense uses Data Sync Manager to automate refreshes and improve data quality

About Swiss Sense

With more than 100 of their own stores in the Netherlands, Belgium, Germany and Austria, as well as an online shop, Swiss Sense is a leading player in the European market for sleeping comfort. The Dutch family-owned business was founded by the Diks family in 2006, and has been designing, producing, marketing and supplying products for a comfortable bedroom for decades. These include beds, mattresses, bedding and accessories for everyone who likes to take good care of themselves; after all, a good night's sleep is essential for a healthy and happy life. Swiss Sense has over 1,400 employees worldwide, and prides itself on the high quality and craftsmanship of its products.

For more information, please visit www.SwissSense.nl

The Swiss Sense challenge: outdated test data

Swiss Sense introduced SAP in 2011 and currently run SAP ECC6 (Enhancement pack 8) on HANA. They run SAP HANA on the IBM power-stack, hosted by CTAC.

In the past, one of the challenges for Swiss Sense was outdated data in their test environments. Working in the agile and fast-paced retail business with multiple projects running simultaneously, the company put off doing system refreshes due to the associated downtime. At one time, it took six days to carry out a full system copy manually. In addition, the company needed to be sure of production-quality data and maintaining anonymity for GDPR compliance.

The Swiss Sense solution: Data Sync Manager for ECC

Swiss Sense chose Data Sync Manager for ECC, resulting in a number of significant improvements for the business:

- Reducing the system refresh time from six days to less than a weekend
- The ability to conduct the process in-house, rather than using an external consultant
- The option to use Data Secure to mask sensitive data for GDPR compliance

"Before Data Sync Manager, our quality test environment was almost a year old because of downtime during the refresh process. With DSM, we can automate the refresh of the quality environment. And with Data Secure, we can also mask the data. This means we don't have any sensitive data available to users in the test environment, making our non-production environment GDPR compliant."

Rob Creemers, IT Manager, Swiss Sense

"Using Data Sync Manager, the team now refreshes the test environment every eight weeks instead of annually. This is a big step for us...it makes it possible for our business users and key users to have really up-to-date data for their testing."

Serge van der Kieft, Senior Business Consultant SAP, Swiss Sense

Benefits to Swiss Sense: independent refresh and reduced downtime

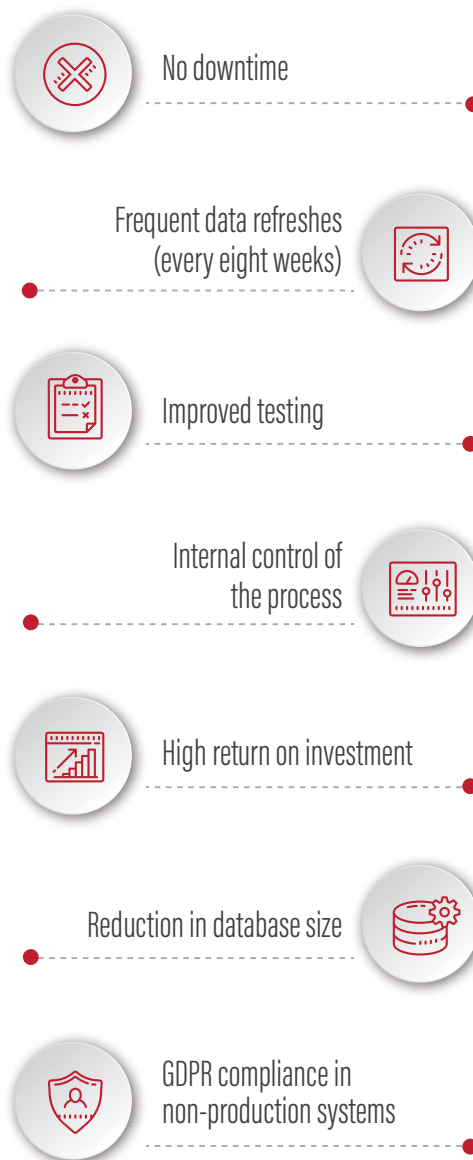
“With Data Sync Manager, we can do a refresh ourselves and we can do it over the weekend.”

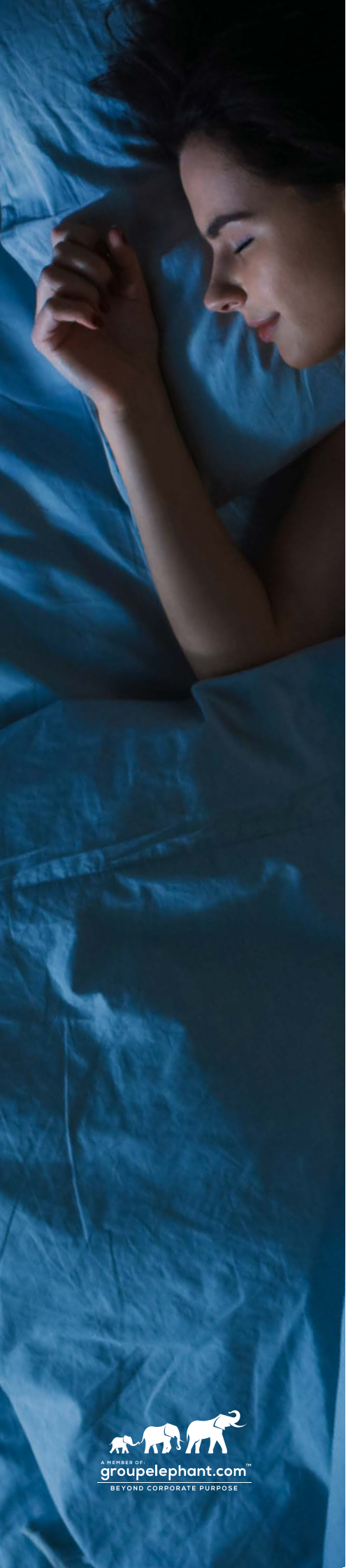
Serge van der Kieft, Senior Business Consultant SAP, Swiss Sense

Data Sync Manager has empowered the team at Swiss Sense to refresh its testing and development environments independently rather than bringing in an external partner. There is now an automated process that takes place every eight weeks, reducing the downtime the company had faced previously. With good quality test data, Swiss Sense can now run many projects simultaneously and be reassured that its testing is really effective.

“The implementation of Data Sync Manager went very smoothly and only took a couple of days. A consultant from EPI-USE Labs came on site to optimise the performance of the product and show us how to do a refresh. We also did our first Client Sync during the implementation. It is very easy now.”

Serge van der Kieft, Senior Business Consultant SAP, Swiss Sense





“We can now do a Client Sync without any downtime, a big plus for us. There is no disruption of the test process.”

Serge van der Kieft, Senior Business Consultant SAP, Swiss Sense

“We make an impact using the SAP system on our projects. It is really important to have the right data available in the test environments and to have our environments up and running for our projects. We also need to comply with GDPR.”

Rob Creemers, IT Manager, Swiss Sense

As a global software solutions and managed services company, EPI-USE Labs helps you to maximize the performance, management and security of your SAP® and SAP SuccessFactors systems. Our clients tell us every day how we have transformed their business operations. Contact us to find out how we can help you solve your SAP challenges.

EPI-USE Labs is a proud member of the groupelephant.com family.
epiuselabs.com | sales@labs.epiuse.com