

2017–2020 Chrysler Pacifica PHEV Towing Best Practices

Towing a Disabled Vehicle



» YOU MUST ENSURE THAT THE AUTO PARK BRAKE FEATURE IS DISABLED BEFORE TOWING THIS VEHICLE.

Proper towing or lifting equipment is required to prevent damage to the vehicle. Use only tow bars and other equipment designed for this purpose, following equipment manufacturer's instructions. Use of safety chains is mandatory. State and local laws regarding vehicles under tow must be observed.

- You must ensure that the Auto Park Brake feature is disabled before towing this vehicle (if rear wheels are on the ground), to avoid inadvertent Electric Park Brake engagement. The Auto Park Brake feature is enabled or disabled via the customer programmable features in the Uconnect Settings.
- Vehicles with a discharged battery or total electrical failure when the electric parking brake (EPB) is engaged, will need a wheel dolly or jack to raise the rear wheels off the ground when moving the vehicle onto a flatbed.

The manufacturer recommends towing your vehicle with all four wheels OFF the ground using a flatbed.

If flatbed equipment is not available, this vehicle must be towed with the front wheels OFF the ground (using a towing dolly, or wheel lift equipment with the front wheels raised).

Note:

Ensure that the Electric Park Brake is released, and remains released, while being towed.

Caution!

Towing this vehicle in violation of the above requirements can cause severe transmission damage. Damage from improper towing is not covered under the New Vehicle Limited Warranty.

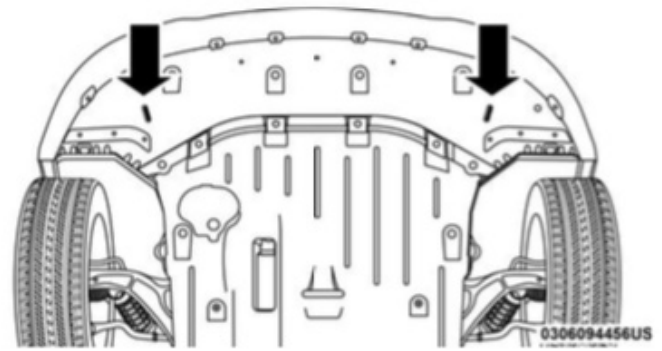
Vehicle Recovery Tow Points

The vehicle is equipped with Vehicle Recovery Points that can be used to recover a disabled vehicle, located on the underbody of the vehicle.

If you must use the accessories (wipers, defrosters, etc.) while being towed, the ignition must be in the ON/RUN mode, not the ACC mode.

Note:

The safehold feature will engage the Electric Park Brake whenever the driver's door is opened (if the ignition is ON, transmission is not in PARK, and brake pedal is released). If you are towing this vehicle with the ignition in the ON/RUN mode, you must manually disable the Electric Park Brake each time the driver's door is opened, by pressing the brake pedal and then releasing the EPB.



Front Recovery Points

Caution!

Recovery feature:

- Is to be used by a professional ONLY.
- Is used only to provide recovery of the vehicle.
- is NOT to be used to recover secondary vehicle.
- is NOT to be used for transporting the vehicle over the road, i.e. "Flat Towing".

Recovery load should:

- Be applied at constant speed.
- Be applied parallel to the center line of the length of the vehicle
- Not be an abrupt acceleration.

Caution!

- Do not use sling-type equipment when towing. Vehicle damage may occur.
- When securing the vehicle to a flatbed truck, do not attach to front or rear suspension components. Damage to the vehicle may result from improper towing.
- Ensure that the Electric Park Brake is released, and remains released, while being towed.