

## SECURE CHAT & MESSAGING - LEVERAGE OUR EXPERTISE

**MindLink Consulting Services** enable companies to get invaluable support when rolling out, upgrading or migrating their Lync/Skype for Business (SfB) and MindLink platforms. Over the past 10 years, we have implemented dozens of global enterprise chat programs, have helped firms to better leverage their investments in Microsoft Lync/SfB and improve the associated ROI - whether in financial services, government, pharmaceutical or beyond...

MindLink is an expert within the chat and Microsoft Lync/SfB domain, and we now offer our expertise and best practice methodologies via our consulting services.

### The result:

The success of your chat program is assured via robust installation, custom software and adoption initiatives.

*"When it comes to understanding business critical enterprise collaboration, MindLink's technical expertise is impressive. We've just completed a joint project at a major global financial institution. MindLink's implementation was seamless and their support & guidance highly valuable."*

Microsoft



## OUR SERVICES

### • Custom Bot Development (API)

We provide customers with the capability to write workflow applications and connectors to Lync 2010, 2013 and Skype for Business, to pipe system data straight into Chat channels, connecting legacy systems with new technology

### • Implementation Services

We ensure your chat installation goes smoothly and support you at every step of the way (incl. Lync/SfB & Persistent Chat)

### • Bespoke Software Development

Our world class developers provide you with custom applications and bespoke software design in the world of chat and Lync/SfB- reliable and fast

### • Migration Services

We assist you in migrating or upgrading your legacy chat platforms such as MindAlign or Lync2010 with minimal disruptions through tried & tested processes

### • Software Audits & Reviews

We conduct independent examinations of your Microsoft UC & Chat software and processes, provide recommendations and address issues

### • Adoption Support & End-user Training

We provide change management and product training on MindLink as well as Microsoft Lync and Skype for Business platforms to ensure optimal end user uptake

## Experts in Microsoft & Chat/Messaging Systems



## MindLink - Built. For. Business.

*MindLink is built for business (period). Every full stop is as deliberate and purposeful as our product, platform and user experience.*

