



Host Concepts  
Integrated Guest &  
Table Management

# Host Concepts™

## Integrated Guest & Table Management

Send alerts, track reservations, wait lists, tables, promotions, special events and more using the device your customers already have and love to use — their cell phone.

Host Concepts is an all-inclusive mobile solution for restaurant guest management. Use it with our other wireless paging systems or as an alternative to restaurant pagers.

With Host Concepts, you can easily manage reservations, modify floor maps, send text messages and interact with guests and staff from one single program. Add as many apps as your business needs.

### Additional Features

Our all-inclusive app helps you manage reservations, table and waitlist management for restaurants.

#### Hotschedules Integration

Integrate schedules from HotSchedules to quickly view employee work schedules.

#### Table Assignment

Quickly assign servers to sections. Pre-plan staff shifts, track server rotation and view table history.

#### Flexible Guest Communications

Host Concepts supports paging and SMS text, serving your guests' preference.

#### Reservations

At-a-glance auditing of reservation activity; guests seated, wait times, cancellations and more.

#### TapAhead™ Seating

Guest add themselves on your waitlist from their mobile device. Create a link from your website or mobile app and customers can do the rest.

#### Guest Interaction

Interactive tools for your guests while they wait. Display daily specials and get guest feedback about the experience.

#### Text Guests

Text reservation reminders 24 hours in advance and send guests texts when their table is ready onsite.



# Host Concepts™

All-In-One Guest Management

## Specifications

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**Transmitter** > IStation Transmitter – allows seamless integration of JTECH pagers

**Pagers Supported**

- > GuestCall® Pagers
- > QuietCall® Pagers
- > Staff / Manager pagers

**Admin Reports**

- > Table seating time
- > Turnover rate
- > Customer rating

**SMS Texting Capability**

- > Send unlimited SMS text
- > Supports 2-way text responses
- > Outgoing texts via Wi-fi or cellular

## Devices

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**Operating Systems**

- > iPad: iOS
- > Windows
- > Mac

**Supported Browsers** > Chrome

**Languages** > American English

## Optional Guest Pagers

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GuestCall® Digital Coaster Pager



GuestCall® Compass



GuestCall® IQ Pager

## Staff Pager Options

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StaffCall IQ®



Alpha-Numeric Pager



### JTECH, an HME Company

JTECH is the largest onsite paging company in the world and the leading provider of onsite messaging solutions for hospitality, healthcare, retail, church nurseries and other markets.

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PS17-TXNEO-v1

