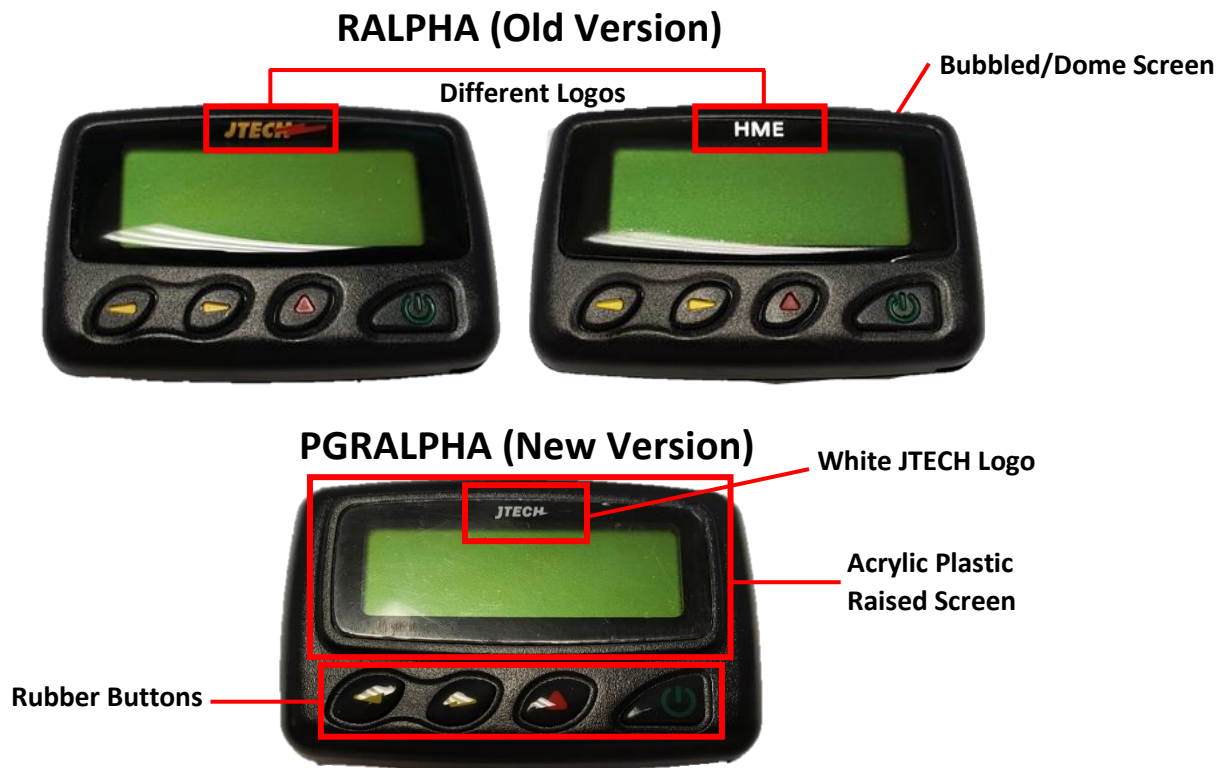# New Version of RALPHA Pager

The updated RALPHA pager has a new microprocessor due to the old microprocessor IC being discontinued. QA has been testing the new pager for 2 months and it's ready for release. Effective immediately, please start using the new part number **"PGRALPHA".**

Note: All functionalities on the two different versions will remain the same. Most customers will not be affected, this will only impact dealers or customers who program their own pagers.

For customers that will program the pagers, they will need a <u>new programming jig and software</u> <u>AP780B V1.04</u>. This new software and jig are only compatible with the new PGRALPHA. Below are the identifiers to determine which software/jig you will need to program your pagers.

Logo, Buttons, and Screen

There are three different identifiers on the front that you can use to determine which software/jig you will need to program.

RALPHA (Old Version)

Different Logos

Bubbled/Dome Screen

PGRALPHA (New Version)

White JTECH Logo

Acrylic Plastic
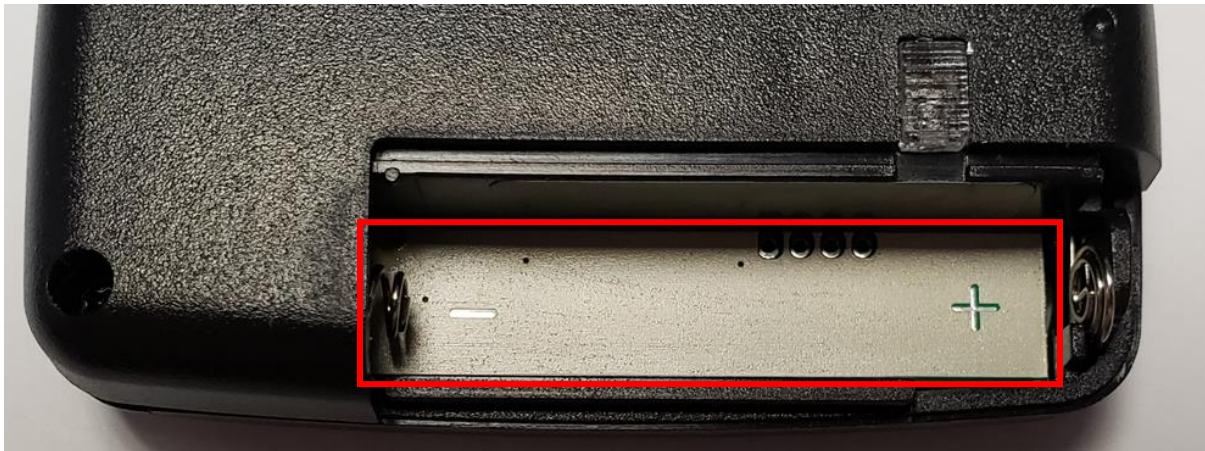Raised Screen

Rubber Buttons

Battery Compartment

The battery housing differs between the two pager versions. PGRALPHA has a white coating on the PCB where the battery sits and requires the software PGRALPHA AP780B V1.04 and the PGRALPHA jig.
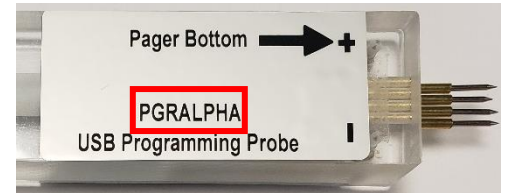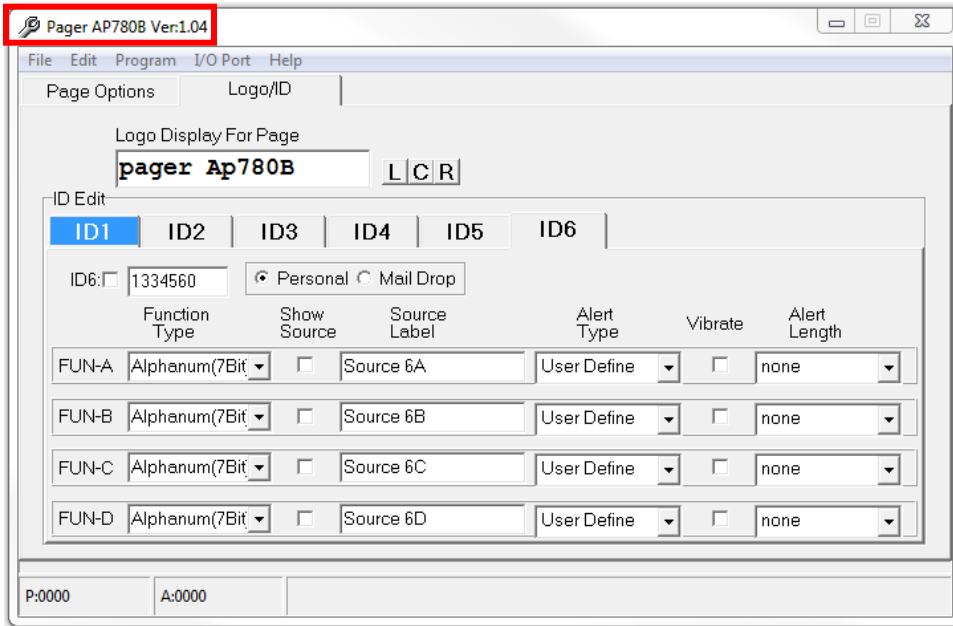
RALPHA

PGRALPHA

Software/Jig

The new version of PGRALPHA requires the software PGRALPHA AP780B V1.04 and the PGRALPHA jig.

Note: Manually check your device manager to ensure you are connected to the correct COM port.

Programming Jig