



DirectAlert Messaging

Third Party System



DirectAlert



Pager



Cell Phone



# DirectAlert

Restaurants | Hospitality | Healthcare

DirectAlert enables your third-party system to send text or pager alerts to your customers when action is needed.

With the IStation and an internet connection restaurant's with Kitchen Display Systems (KDS) or healthcare providers with Electronic Health Records (EHR/EMR) systems that can send 1-10\* digit numbers can easily send text (SMS) messages or pager alerts to guests or patients.

## Restaurants & Hospitality

Send text or pager alerts to servers or guests when an order is ready for dine-in or curbside pick-up or other action is needed.

## Healthcare

Send Electronic Medical Records (EMR) and Electronic Health Record (EHR) alerts via text or pager to staff and patients

\*Up to 17 digits can be accommodated for international text.

Call today for more information

800.321.6221

[www.jtech.com](http://www.jtech.com)

# DirectAlert

Restaurants | Hospitality | Healthcare

## Specifications

### Pager & Texting Alerts

- > Send unlimited SMS texts
- > Pagers supported:
  - > GuestCall Pagers
  - > QuietCall Pagers
  - > StaffCall IQ Pagers
  - > Staff / Manager Pagers

### System Requirements

- > IStation v2.4 or higher required
- > DirectAlert subscription required

### Compatibility

- > Third-party system that can send 1-10\* digits
- > NCR, Aloha Kitchen Display System 15.1 or higher
- \* Up to 17 digits can be accommodated for international text.

### Languages

- > All Latin alphabet based languages

### US & International

- > SMS Text: US Domestic only
- > Pager: US and International

## You May Also Like



IStation



IStation Keyboard (Optional)



Staff Pagers



GuestCall® Pagers



QuietCall IQ® Pagers



Call today for more information  
**800.321.6221**

### JTECH

1400 Northbrook Parkway  
Suite 320  
Suwanee, GA 30024, USA  
www.jtech.com  
Tel: (800) 321.6221



### About JTECH, an HME Company

JTECH is the largest onsite paging company in the world and the leading provider of onsite messaging solutions for hospitality, healthcare, retail, church nurseries and other markets. Headquartered in Suwanee, Georgia, JTECH is a wholly-owned subsidiary of HME, Inc., an innovative technology company focused on enhancing productivity and customer service for multiple markets including restaurant and pro audio since 1971.

©2020 JTECH, an HME Company logo and product names are registered trademarks of HM Electronics, Inc. All rights reserved.