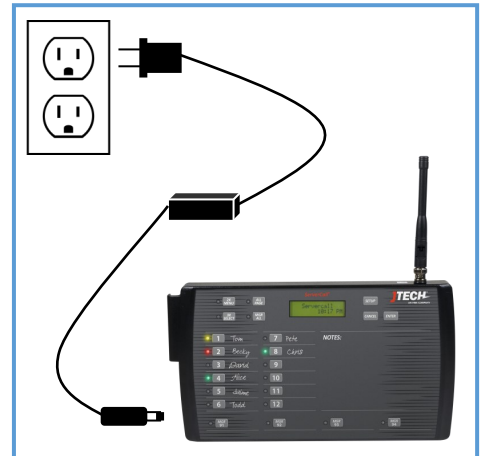# ServerCall® Paging w/Rugged Staff Pagers

Quick Setup Guide

Components

- JTECH Transmitter
  Applies to models: ServerCall (12/24)
  & ServerCall Cancel Panel (12/24)

- Rugged Pagers

- Rugged Charger
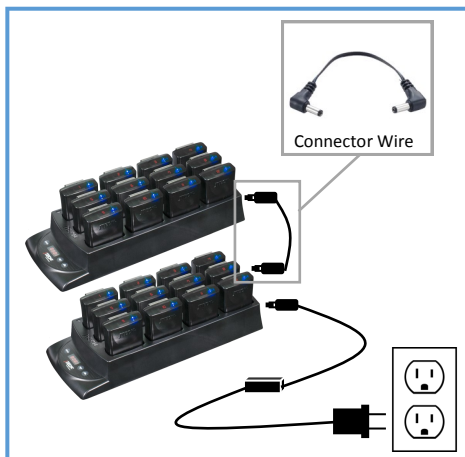

Step 1

Mount the transmitter to the cook line using the included brackets. Bracket can also be used as a stand by reversing its position on the back of the transmitter.

Step 2

Lock the antenna to the transmitter by placing the antenna on the connector and twisting left to lock into place.

Step 3

Plug the power supply in to the transmitter and then into a standard outlet. A surge protector is recommended.

Connector Wire

Step 4

Compile charger bases and connector wires if applicable. Plug charger power supply into charger and then into a standard outlet. Surge protection is recommended for charging bases.
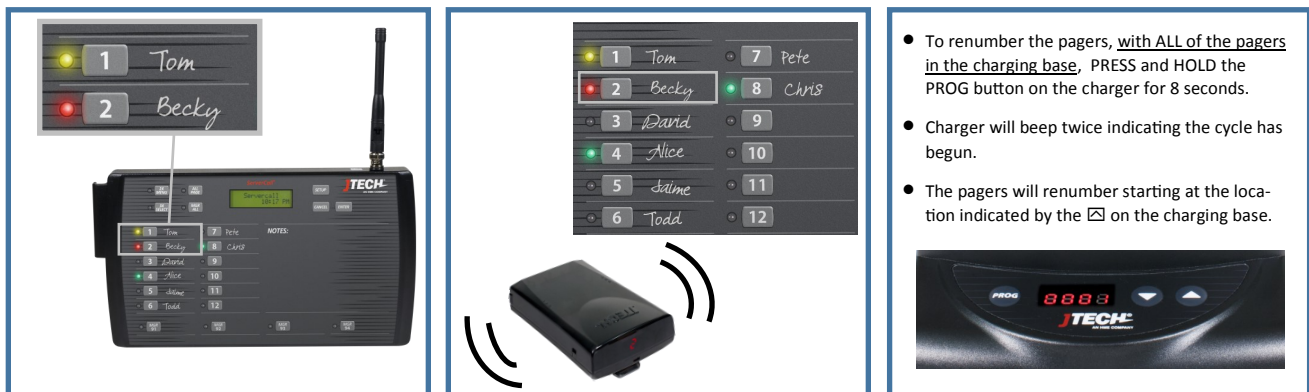
Step 5

Add pagers to charger slots. You will see a BLUE light on each pager. This indicates the charging status.

> **'LO'** on the number display: Battery is below 20% charged and <u>SHOULD NOT</u> be used.
> **Flashing BLUE**: Pager is charging and <u>CAN BE</u> used.
> **Solid BLUE**: Pager is fully charged.
> Allow 4 hours for a complete charge of the pagers.

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1. Server is assigned a pager for the shift. Write the server name next to the pager number with a white grease pencil (included).

2. When needed, press the number that corresponds to the server's name.

3. When the server returns to pick up the order, press the number again to cancel the page.

By default, servers will be paged 3 times before the page is escalated to a manager*. Each page is indicated by a colored LED on the transmitter.

- To renumber the pagers, with ALL of the pagers in the charging base, PRESS and HOLD the PROG button on the charger for 8 seconds.

- Charger will beep twice indicating the cycle has begun.

- The pagers will renumber starting at the location indicated by the ⌂ on the charging base.

By default, all messages are sent as a SINGLE vibration. To send 2x or 3x vibration patterns, press the corresponding button on the transmitter PRIOR to selecting the server's number.

⇒ **GREEN** – 1st page has been sent to server

⇒ **YELLOW** – 2nd page has been sent.

⇒ **SOLID RED** – 3rd page has been sent.

⇒ **FLASHING RED** – page not canceled, manager has been notified. *

*When used with a manager's messaging pager, the manager will receive a page with the number of any server who has not cancelled their page.

ServerCall Paging System

with optional Cancel Panel

1. Mount the Cancel Panel on the expo line in the kitchen.

2. Connect the Cancel Panel to the ServerCall transmitter using the Ethernet cable (provided).

3. When the server returns to pick up the order, the server will cancel the page on the Cancel Panel.

Additional information available at www.jtech.com.

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