Success with eSirius
Veterinary Care Audit Trails

INTRODUCTION

After their existing in-house system stopped providing the necessary responsiveness and functionality to manage their research program, a major pharmaceutical company decided to seek out an enterprise software system.

After reviewing five different vendors, they chose eSirius for three primary reasons:

1. eSirius is highly configurable, therefore able to meet the unique needs of their program;

2. eSirius is not solely made for rodents, it supports all species; and

3. They knew they would have access to long-term support and the ability to upgrade with NTM.

On average, this customer now saves over 160 hours per month with eSirius for Veterinary Care Management.

eSirius

A major pharmaceutical company saved an average of 160 hours per month by using eSirius for Veterinary Care Management instead of an in-house system.

CHALLENGES

Our customer was using a homegrown software system that had become outdated and too slow, causing frustration and workflow inefficiencies. Their audit-trailing feature only covered the basic requirements. Their system did not have the ability to track changes or deleted or over-writen records, causing a loss of data. This led to a lack of confidence in the accuracy of their historical records.

When it came to reporting, the in-house system required hours of tedious digging for the desired information, which needed to be manually compiled in Excel for analysis. Furthermore, desktop installations were required, severely limiting enterprise users' access to the system.

They based their vendor search on a feature-driven list of requirements. After narrowing down to 2 vendors, they chose NTM based on eSirius' ability to support large and small animals. Additionally, they had more confidence that NTM could provide dependable, long-term support for the lifetime of the product.

IMPLEMENTATION & RESULTS

After implementing eSirius for Veterinary Care Management, our customer now has a fast, responsive, web-based software that can be easily accessed from an online browser across their entire enterprise.

By using Veterinary Care Management in GLP-mode, the client is now able to take advantage of robust, automated audit-trailing. Our audit-trailing records the who, when, and why of every change that affects the animal health record. Now, if an entry was accidentally over-written or deleted, it can easily be restored.

The audit-trail history is also searchable, which has been a game changer for this pharmaceutical company. It is critical for them to be able to see very specific views of their data.

"The data mining has been phenomenal… eSirius has lots of ways to get the data out that meets many different needs", says their Business Analyst. eSirius gives them the capability to look at the data from many angles.

ABOUT THE APPLICATION

eSirius for Veterinary Care Management is a dynamic web-based tool that manages the clinical veterinary care workflow for animal facilities across all industries, including pharmaceutical companies.

> "I absolutely would recommend [eSirius] to my colleagues. We need very quick response time when we have an issue in our industry and I know that if we have a problem we can call NTM Support and they will jump on the issue and take care of it."
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> - Business Analyst, Major Pharmaceutical Company

Benefits of eSirius for Veterinary Care Management

- Improved animal welfare through quick access to individual and facility-wide health information
- Greater process efficiency and time savings through automatic activity scheduling and billing
- Better alignment of lab animal community through easy reporting, scheduling, and task assignments
- Improved compliance through audit trailing and integration with Animal Inventory application

Vet Care Management Application Highlights

- Real-time cage side observations
- Individual, group, and room cases
- Treatment templates
- Daily schedules
- Anesthetic monitoring
- 21 CFR Part 11 Compliance
- On-demand searches and reports
- Full integration with all eSirius applications

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