

# ResCUE Model™: Effective Cross-Cultural Interactions

**Audience:** All employees who work in a healthcare setting

**Duration:** 30-45 minutes

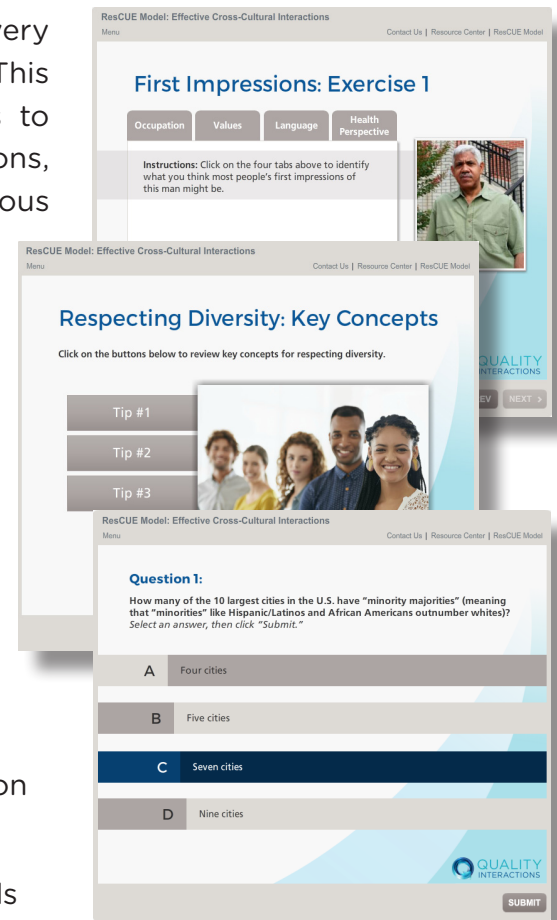
## About This Course

Cultural competency is increasingly essential to the delivery of high-quality services within the healthcare setting. This foundational course emphasizes best practice approaches to cross-cultural interactions with a range of diverse populations, including racial and ethnic minorities, people with various disabilities, and the LGBTQ community.

Participants engage in interactive exercises and case studies, and learn to use the ResCUE Model™, an actionable set of concepts and skills that improve cross-cultural interactions in the workplace.

## Learning Outcomes

- Demonstrate greater respect for cultural diversity
- Employ a broader skill set for communicating clearly in cross-cultural interactions
- Assess cultural differences to understand their impact on cross-cultural interactions
- Effectively engage individuals from diverse backgrounds



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