

ResCUE Model™ for Cross-Cultural Communication

Audience: All employees who work in a healthcare setting

Duration: 45 minutes

About This Course

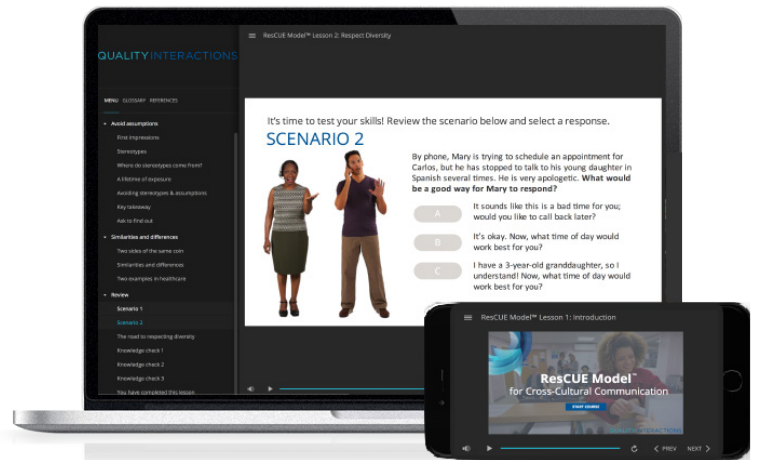
What is cultural competency, and why does it matter in healthcare? This course helps learners make the connection between culture, everyday professional interactions, and health outcomes.

Participants learn to use the action-based ResCUE Model™ to improve cross-cultural interactions in the workplace. Lessons focus on how to show respect for diversity, communicate clearly, understand and resolve differences by engaging the individual.

Chaptered learning includes interactive exercises, real case scenarios, and knowledge checks to recap key takeaways. Full audio narration is available.

“Excellent course! Made me think about everyday assumptions we make about patients without being aware.” - Participant

“This course is very current, and will be for a long time. Realistic scenarios with tips were practical and informative.” - Participant



Learning Outcomes

- Demonstrate respect for cultural diversity
- Communicate clearly in cross-cultural interactions
- Understand how cultural differences can impact healthcare
- Find solutions when cultural differences create conflict

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