

ResCUE Model™ for Cross-Cultural Care

Audience: Physicians, Pediatricians, Nurses, Nurse Case Managers, and Other Clinical Staff

Versions: General clinical, pediatric, and health plan setting

Accreditation: 1 CME, CEU, or CCM Credit

CE Information: qualityinteractions.com/accreditation

About This Course

The most recent U.S. Census confirmed that our country is more diverse than ever before. In this changing environment, delivering effective cross-cultural care is a necessary skill set for all healthcare professionals.

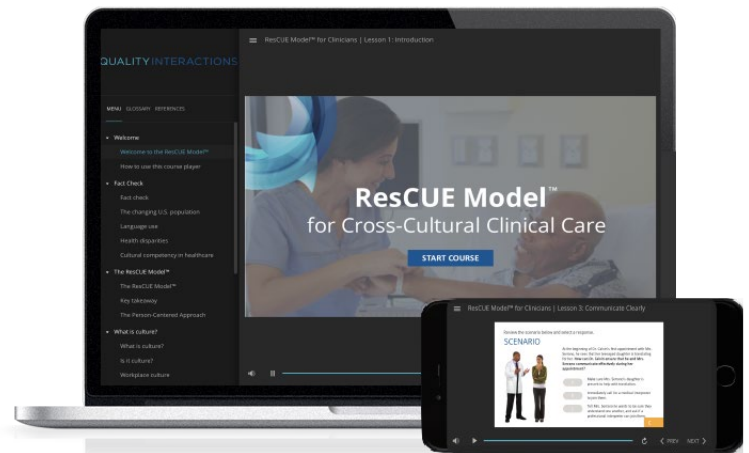
This targeted course for clinicians applies the action-based ResCUE Model™ to address common cross-cultural issues and facilitate effective negotiation of care management plans.

Chaptered learning includes interactive exercises, real case scenarios, and pre-/post-test results to track knowledge gains. Full audio narration is available.

“Excellent course! Made me think about everyday assumptions we make about patients without being aware.” - Participant

“This course is very current, and will be for a long time. Realistic scenarios with tips were practical and informative.” - Participant

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Learning Outcomes

- Show respect and build rapport with patients without making assumptions
- Communicate effectively in cross-cultural interactions
- Ask questions to understand patient perspectives on health and illness
- Develop management strategies that engage patient perspectives



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