



WAREHOUSE HOTEL

COVID Reopening Plan

Warehouse Hotel Clean Room Commitment

While we have always focused on our cleanliness standards and the health and safety of our guests, the current situation has inspired us to be more transparent with our cleaning routines.

Lobby & Public Spaces

- By order of the Secretary of the Pennsylvania Department of Health, guests above the age of 2 years are required to wear masks while on premises. The Pennsylvania Department of Health does not expect businesses to put employees in harm's way by enforcing this order.
- We are routinely cleaning our public spaces such as our front desk countertops, doorknobs, handrails, elevator buttons and business center.
- We use cleaning agents that are registered with the EPA as hard surface disinfectants.
- We have placed extra hand sanitizing stations throughout the lobby-near the elevator, front desk, entrances and stairways.
- The front desk team will be constantly wiping down the front desk and credit card terminals. We will use a new pen for each guest until pens can be sanitized. Room key cards will be sanitized between guests as well.
- Ice machines, guest microwave and vending machines will be wiped down frequently.
- We have removed pens and other items from our business center to prevent cross contamination. Please see the front desk if you forgot yours.

Guest Rooms

- Dirty linens will be bagged inside of the guest room and transported to our laundry center while bagged. Proper separation between clean and dirty linens will be maintained.
- Extra attention will be given to the high-touch areas in guest rooms, including, but not limited to: light switches, temperature control panel, remote control, door handles,

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drawer pulls, refrigerator, telephone, iron, hair dryer, electronic devices, faucets, toilet, and hard surfaces.

- Extra pillows and blankets that we once had on standby in the rooms have been removed. Please contact the front desk if you need extra linens and we will happily have them delivered to you.
- For your safety, and the safety of our housekeeping team, we are temporarily suspending our standard stay over cleaning. If you should need clean towels or amenities during your stay, please contact the front desk. Your towel will be delivered to your door in a bag for your protection.