

Ensuring Success

The MST[®] Implementation Community

Organizational Clinical Roles

MST[®] provider organizations come in a variety of forms including government agencies, and private agencies operating either in a for-profit or not-for-profit configuration. Within an MST provider organization, there are several MST-related roles:



The MST Therapist

- Meets with youth, families and the systems surrounding them
- Works with families to develop and implement interventions
- Adheres to MST model
- Attends weekly consultations and quarterly boosters



The MST Expert *

- Provides weekly consultations and quarterly boosters for all teams
- Responds to specific therapist challenges and helps develop implementations
- Conducts Program Implementation Reviews (PIRs) every 6 months



The MST Supervisor

- Manages logistics and operations of teams (i.e. on-call schedule, covering leave, assessing performance)
- Works with Expert to address any challenges facing team
- Helps get referrals

Non-Clinical Support Roles

There are several supportive roles that contribute to the success of an MST program: The Program Developer, Program Manager and community stakeholders.



The Program Developer *

- Works with provider agency to develop new MST teams
- Conducts the site readiness review and help establish the goals and guidelines for new teams



The Program Manager **

- Manages program operations and budgetary issues
- Manages hiring process
- Works with community stakeholders to get sufficient referrals for teams



Community Stakeholders

- "MST Champions" ranging from teachers and front-line caseworkers, to those in local or even national governance depending on the locale
- Help support and advocate for MST

* Employed by MST Services or Network Partner, not provider organizations

** Optional role employed by provider organization

Quality Assurance + Support Divisions

MST Services

Established in 1996, MST Services (MSTS) disseminates MST throughout the world in a way that preserves the integrity of the treatment model, thereby ensuring the best possible outcomes for youth and families treated. MST Services maintains licensing agreements with all provider organizations and Network Partnerships, and provides overall leadership to all MST-related roles and functions. MSTS also maintains strong relationships with national and international entities whose common objective is to bring more evidence-based practices to communities. MST provider organizations may interface with MST Services via one of its two divisions:

Team Support Services (TSS) Division

provides direct program development and MST expert support to domestic and international MST teams and provider organizations. MST Services employs many experts and program developers, whose roles were mentioned on the front page of this fact sheet. Additionally, the TSS Division coordinates many of the MST trainings that are held worldwide.

Network Partner Support Division

includes the Manager of Network Partnerships (MNP) role that acts as the primary liaison between MST Network Partnership organizations and MST Services. The MNP orients, trains, and provides ongoing support to MST experts, and partners with Network Partner Directors and Program Developers in their efforts to maintain model fidelity and positive outcomes.

As a means of furthering its mission to help communities implement MST, MST Services maintains strong working alliances with the following entities to capture, track, and assess key data about youth outcomes, and to recommend practice improvements to the MST community:

The MST Institute (MSTI)

provides critical oversight, data collection and reporting for the MST community and gives ongoing quality assurance feedback to provider agencies and staff. Agency personnel are trained to enter the data and generate reports used for staff development planning, program evaluation and improvement.

The Medical University of South Carolina

or MUSC, provides the core research for the MST treatment model, and extends support to MST Services to ensure that real-world practices continue to be consistent with the original clinical trials and intentions of Multisystemic Therapy. Research is also accomplished in other places around the world.

This fact sheet has given you a brief introduction to the thousands of individuals that play an important role in helping you bring Multisystemic Therapy (MST) to your community.

To view our “Ensuring Success” webpage which expands on the information above, visit www.mstservices.com/ensuring-success