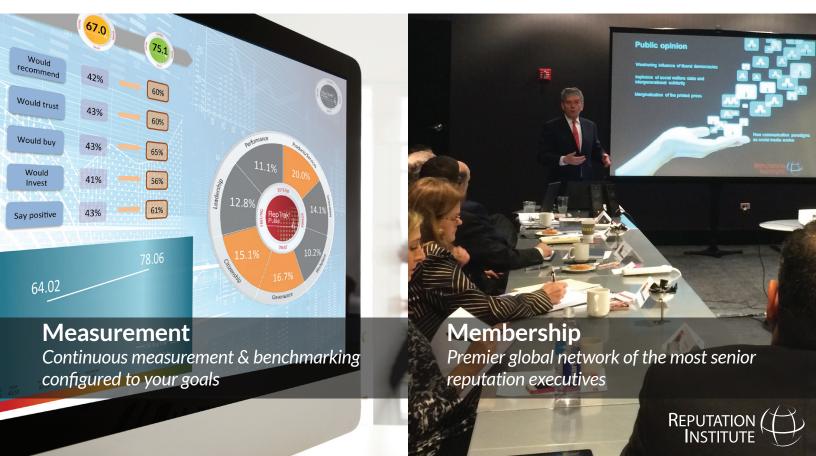


US Measurement Tracker & Membership Program

Combine the power of reputation measurement with executive knowledge-sharing



Measurement



RepTrak® Measurement

Connects emotional bond with rational behaviors

RepTrak® Pulse Score 23 Attributes Analysis Supportive Behaviors Analysis Industry Driver Analysis Brand Alignment Battery CSR Alignment Battery Risk Readiness Battery



Reputation Benchmarking

Compare to top companies and key competitors

RepTrak® US Top 10 Index Select three companies for comparison*



Stakeholder Engagement

Understand how your company delivers against stakeholder expectations

Touch Point Analysis
Messaging Effectiveness
Demographic Segmentation
Customer Experience

$RepTrak^{ ext{@}}$ The gold standard of reputation measurement

RepTrak® Pulse









Tracking Integrity

Survey Methodology RepTrak® Database Continuous Measurement Stakeholders Statistical Validity Quarterly Report

RepTrak® extended deep dive framework configured to your goals 10 years data, KPIs, metrics from 800,000+ ratings per year 2,000 ratings per year, 500 ratings per quarter – CAWI US general population with prompted familiarity Unidimensional convergent validity & fit, nomological validity RepTrak® trend analysis, benchmarking, gap analysis, risk mapping Expert-led results discussions with your team focused on stakeholder messaging, brand alignment, CSR alignment and risk readiness

Membership



Executive Best Practice Workshops

Idea-sharing with peers

3 Meetings annually Annual member summit Live, member case studies Expert-led workshops



Executive Training

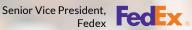
Build organizational competencies

Member-directed research Quarterly webinars 35+ On-demand courses Reputation research library On-demand insights from RI executives

FedEx connects people and possibilities around the world, linking small businesses to the global marketplace and supporting communities in challenging times. To be ranked among the most reputable companies is a great honor, and a

reflection of what our 325.000 team members strive to deliver every day-an outstanding

FedEx experience."



Join more than 100 global member companies

Meet some of the members:







MARY KAY































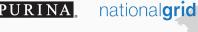
















Levi's

VISA







US TRACKER MEASUREMENT & MEMBERSHIP PROGRAM

We believe the (RepTrak®) survey is a great way to measure how we perform as a company and we remain dedicated to continue to live up to the expectations children, parents and other stakeholders have on us."

President and CEO, The LEGO Group



About Reputation Institute

Reputation Institute is the world's leading reputation research-based consulting and advisory firm. The work of RI enables many of the world's leading companies to make more confident business decisions that build and protect reputation capital, analyze risk and sustainability topics, and drive competitive advantage.

RI's most prominent management tool is the RepTrak® model for analyzing the reputations of companies and institutions — best known via the Forbes-published Global RepTrak® 100, the world's largest study of corporate reputations – as well as Country RepTrak® and City RepTrak® studies that look at reputation across organizations within a given geography.

Р	ric	cir	ng

	1 Year	3 Year	
US Tracker Measurement & Membership	\$65,000	\$180,000	
Add a Company*	\$7,500	\$20,000	
Other Programs:			
US Continuous Measurement			
Tracker Program	\$50,000	\$135,000	
US RLN Membership	\$35,000	\$90,000	
	* Assumes	* Assumes a minimum of 50% prompted level of familiarity	