

CAREER OPPORTUNITY

Senior BI Specialist

Office Location | Cambridge, MA

The Company

Reputation Institute (RI) is the world's leading provider of stakeholder measurement, membership and management services, working with global brands like BMW, Lego, Pfizer, P&G and SAP. For 20 years, RI has been at the front lines of brand and reputation management, and now fueled by new investments and the success of our team members and partners in 40 countries, we are planning to aggressively grow our US operations in 2017.

Known globally as the reputation experts, RI delivers our data, insights and best practices through hands-on client engagements, subscription services, and our Reputation Leaders Network (RLN) events and executive training. Over the next year, we also plan to launch new SaaS tools and add-ons that bring our stakeholder benchmark data to new markets and popular analytics platforms.

The Role

The ideal candidate should have a proven track record designing and developing Business Intelligence solutions for dashboards, scheduled reports, Ad hoc queries, adding customizations using HTML, CSS, Java Script and decision support.

- Must have an excellent understanding and working knowledge of data visualization tools like **Business Objects, Tableau, open sources like "D3.JS"** and Google Charts
- Experience with Sisense is a big plus
- Excellent scripting skills in Java Script, Shell, Python etc.
- Should have an excellent understanding and working knowledge of SQL and be able to use that in any SQL based business intelligence tools and exploratory environment
- Should be able to work with all kinds of data sets – including transactional, behavioral, survey research and unstructured (big data)
- Participate in the data formulation process which may include identification of attributes, exploratory data analysis, data transformation and temporal layout
- Must have the ability to look left to right across data sources, combining multiple data sources where relevant to deliver deeper insights
- Should be able to work closely with the senior Management and internal customers to understand their business questions, make impactful recommendations about how specific approaches and techniques can generate insights to drive our business, based on available data sources
- Excellent knowledge in Columnar and DBMS databases, solid SQL coding skills (Redshift, Postgres)
- Familiarity with Agile methodology
- Provide analytical commentary and recommendations on reports published
- Act as business unit liaison with other business units and data science teams within the company to assist them building custom dashboards and reports across all the global offices

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Professional Qualifications

This position requires **Bachelor's or a Master's** degree in Computer Science with at least 6+ years of experience of developing business intelligence reports with extensive knowledge of Java Script, SQL, HTML and CSS. Be the Analytics subject matter expert with in-depth knowledge of the business as well as the technology used to support the business

- 6+ years of relevant experience (analytics domain)
- Experience in working with structured and un-structured data
- Experience in working with data visualization tools and SQL based business intelligence applications
- Strong problem-solving skills and proven leadership ability.
- Ability to work in a time-sensitive environment
- Understanding of customer relationship management practices, relational database technology, big data, data warehousing theory, data modeling, technical writing, and operating systems.
- Experience with developing and managing multiple large-scope projects
- Excellent organization, planning and leadership skills required, including proven management and follow through skills
- Strong analytics background
- Experience with cloud management systems; (AWS) is a plus

An ideal candidate will possess:

- Superior interpersonal skills including speaking and written communications.
- Language Fluency: Professional Level English (Required)
- Willingness to travel if necessary
- Legal ability to work in US

Compensation

The Senior BI Specialist compensation includes a competitive base salary, annual performance bonus. Reputation Institute is committed to diversity in the workplace and is an Equal Opportunity Employer.

For more information about the firm, please visit our website at www.reputationinstitute.com.

Please address all cover letters and resumes to Debra Sulser, VP of Global Human Resources, recruiting@reputationinstitute.com.


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Hear what our clients and team say about RI

RI is the best place to grow as a professional. We work hard and we have fun doing it. Simply put, we are the Gold Standard of reputation management. Our Founders literally wrote the book on it and our clients sing our praises.

What organizations say about RI!

"Our CEO now utilizes quarterly general-public reputation measures in 15 countries consolidated into a single dashboard to report to our Board. Reputation Institute's framework has helped us understand our stakeholders."

 Chief Marketing Officer,
MasterCard Worldwide


RepTrak®
Trust

"To be ranked among the most reputable companies is a great honor, and a reflection of what our 325,000 team members strive to deliver every day."

 SVP Integrated Marketing and Communications, Fedex

Expertise
Honest Integrity

"We believe the survey is a great way to measure how we perform as a company and we remain dedicated to continue to live up to the expectations children, parents and other stakeholders have on us."

 President and CEO,
The LEGO Group

Global
RLN

"A large part of Levi Strauss & Co.'s successful 162-year history is our commitment to quality apparel that never goes out of style and an unrelenting focus on innovation."

 President and Chief Executive Officer,
Levi Strauss & Co.

Teamwork
Advisor

"We believe reputation is built on our commitment to customers to provide quality, innovative products and back them with integrity."

 Director, Global Public Relations, John Deere

"Bacardi strives for continuous progress and improvements in everything we do. It's very rewarding to see that we are making real strides in corporate governance, innovation, reputation and overall citizenship with others around the world taking notice. A three-point jump in just one year to the number 90 spot in the Global RepTrak 100 rankings is extremely satisfying."


BACARDÍ
CEO, Bacardi Limited

What our team says about RI

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“To me, RI is an opportunity to create a legacy in reputation measurement and management. The chance to do great work, be great, and expand upon our reputation as the gold standard in our field of reputation.”



“It means transparency, collaboration and partnership across offices and departments.”

“We share the same financial goals – and we show each other the respect deserved. We have a spirit of we win together. No one person can claim all the success and no one person takes all the blame.”



“A better system of communication and transparency. I do know that geographical distance presents an issue, but I do believe that it will be of high value if we learn more about the people in different offices.”

“One RI is a mindset, a way of working, and a collective goal. Globally we need to unite around a common purpose and to collectively work towards the same outcome.”

“I recently joined RI and from my vantage point One RI means that although we are dispersed throughout the globe we share a single vision.”

For more information about the firm, please visit our website at www.reputationinstitute.com.