

Commercial Debt Recovery



Proven Results Delivered Differently



Why Choose Darcey Quigley & Co?

Communication

We believe communication is the key to successful debt recovery and our process is based on a consistent telephone recovery strategy, contacting the debtor regularly and working with both parties to recover the funds owed and arrange settlement on the case.

Collaboration

You remain in control. We understand the commercial investment you have made with your customer and the importance of protecting that relationship. Prior to instruction, we will work with you to make an assessment on the case to determine the most effective action required and to agree your preferred approach.

Risk free debt recovery

We work in conjunction with your current Credit Insurance Policy, providing a risk free debt recovery option prior to having to make your claim. Our clients currently use us around 30 days before their reporting deadline to allow us to recover the outstanding debts and prevent them from making a claim which can result in a loss of a percentage of their principal sum, excess charges and increased premiums.

Fast turnaround

All our cases are actioned within 1 hour of instruction and communication with your debtor begins within that hour. Unlike lengthy court proceedings which can go on for months and incur high costs, we will provide a progress report within 48 hours and keep you updated throughout the case.

Commercial expertise

You will be assigned a dedicated Credit Management Consultant to look after your case. They not only have extensive experience in credit management and debt resolution but are commercially aware and fully understand the effects that late payers can have on a business. They will be there to support and advise you every step of the way.

Clear charging structure

All costs are agreed upfront and are only payable on successful recovery of the overdue funds.



Clear Charging Structure



Protect Client Brand



You're in control



Live Case Reporting



Experts in Protecting Your Commercial Relationship

We understand the commercial investment you have made in building a relationship with your customer and the importance of protecting that relationship moving forward. We keep that at the forefront of everything we do. Our communications with your client are a completely professional representation of your business and we aim to resolve every case amicably.

Our pricing structure ensures there is no commercial outlay unless the overdue funds are received and all costs will be agreed upfront. We utilise the Late Payment of Commercial Debt (Interest) Act 1998 which entitles you to claim for any costs involved, protecting your all-important profit margin where possible.

We are the trusted Commercial Debt Recovery partner for many of the UK's leading businesses and are proud to have built our reputation on providing a professional and efficient service, consistently delivering excellent results for our clients whilst protecting their brand.

Services

Commercial Debt Recovery

During our 10 years in business, we have recovered hundreds of millions of pounds of overdue debts for our clients. Our proactive and commercially-minded Credit Management Consultants will work with you to fully understand the case and relieve you of the associated pressure by taking over the debt recovery process. We communicate with your debtor by phone and keep you fully updated throughout. The ability to fully understand each industry and to communicate with your customer using terminology they are familiar with, is instrumental in our success.

International Debt Recovery

Darcey Quigley & Co has an extensive knowledge of overseas debt recovery legislation, which has proved invaluable for many of our clients that supply international markets. Based on the same process as our UK Commercial Debt Recovery services, our Credit Management Consultants will work with your customer, communicating via telephone within their time zones to ensure effective resolution of the recovery of the overdue funds.

Pre-Litigation

Pre-Litigation often avoids the need for escalation to court proceedings which can prove both costly and time consuming for all involved and possibly damage the commercial relationship. We are experts in acting as the third party with the aim of reaching resolution which is mutually acceptable to all parties. Our network of Sheriff Officers and Bailiffs allows us to physically serve notices of intent to the debtor with the added advantage of providing us an insight to the debtor's premises, which can prove useful during the debt recovery process. We also offer a tracing service and Land Registry checks which can be vital to achieving the best outcome.

Every debtor is unique so we will advise on the best course of action for your situation.

Call us today to speak to a specialist adviser

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Please visit our website for more information

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