

# Alameda County Resource Guide



**Habitat**  
**for Humanity**<sup>®</sup>  
East Bay/Silicon Valley

Habitat for Humanity East Bay/Silicon Valley

[www.HabitatEBSV.org](http://www.HabitatEBSV.org)

EAST BAY: 2619 Broadway, Oakland, CA 94612

SILICON VALLEY: 513 Valley Way, Milpitas, CA 95035

(510) 803-3344

[HomeownerInfo@HabitatEBSV.org](mailto:HomeownerInfo@HabitatEBSV.org)

## **About Us**

Habitat for Humanity East Bay/Silicon Valley (HEBSV) revitalizes neighborhoods, builds affordable and sustainable housing solutions, and empowers families through successful homeownership in Alameda, Contra Costa, and Santa Clara counties. HEBSV is committed to helping ALL East Bay and Silicon Valley residents achieve long-term affordable housing, not just Habitat homeowners.

### **Housing Counseling Program**

HEBSV's FREE HUD approved one-on-one Housing Counseling Program offers individualized guidance from a Habitat Housing Counselor, geared toward strategies for financial health and preparation for homeownership, in light of each client's unique housing and financial circumstances. Services include:

#### **PRE-PURCHASE COUNSELING**

Will help you determine if homeownership is the right choice for you.

#### **CREDIT COUNSELING**

Learn about credit repair strategies and positive credit building.

#### **BUDGET COUNSELING**

Learn how to manage debt, develop a working budget and create a savings plan.

HEBSV also offers financial education, homebuyer and non-delinquency post purchase workshops. Please visit our website at [www.HabitatEBSV.org](http://www.HabitatEBSV.org) for dates and locations.

If you would like to meet with a Habitat Housing Counselor please call or email:

Oakland Office  
Peggy Green  
(510) 803-3371  
PGreen@HabitatEBSV.org

Milpitas Office  
Alessandra Pio di Savoia  
(408) 620-3411  
APiodisavoia@HabitatEBSV.org

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## **About This Resource Guide**

This resource guide focuses on programs available in Alameda County. For a resource guide focusing on Contra Costa or Santa Clara county please visit our website at [www.HabitatEBSV.org](http://www.HabitatEBSV.org) to download a PDF file.

HEBSV makes no warranties or recommendations about any of the services or information contained in this guide. Programs may change. Please check with the individual organization for updates on the services they offer.

# Emergency Services

**IF YOU ARE IN IMMEDIATE DANGER CALL 911**

## **Dial 2-1-1**

24/7 confidential hotline. All languages. Assists with: emergency services (i.e., food, shelter, etc.), criminal justice, legal services, income support, and employment.

## **Emergency and Non-Emergency Resources**

### **American Red Cross**

[www.redcross.org/get-help](http://www.redcross.org/get-help)

### **CalFresh**

[www.cdss.ca.gov/inforesources/calfresh](http://www.cdss.ca.gov/inforesources/calfresh)

### **CalWORKs**

[www.cdss.ca.gov/CalWORKS](http://www.cdss.ca.gov/CalWORKS)

### **Department of Child Support Services**

[www.acdcss.org](http://www.acdcss.org)

### **Crisis Support Services of Alameda County**

1 (800) 309-2131

### **MyBenefits CalWIN**

[www.mybenefitscalwin.org](http://www.mybenefitscalwin.org)

### **Search for emergency shelters**

[www.homelesshelterdirectory.org](http://www.homelesshelterdirectory.org)

### **Search for low income housing**

[www.lowincomehousing.us](http://www.lowincomehousing.us)

### **Search for legal aid**

[www.lawhelpca.org](http://www.lawhelpca.org)

### **U.S. Citizenship and Immigration Services**

[www.uscis.gov](http://www.uscis.gov)

### **Veterans Crisis Line**

1 (800) 273-8255 press 1 Text 838255

# **Housing**

## **Emergency Shelters and Transitional Housing**

### **Homeless Shelters Directory**

[www.homelessshelterdirectory.org](http://www.homelessshelterdirectory.org)

Search for homeless shelters by state and city.

### **ABODE Services**

[www.abodeservices.org](http://www.abodeservices.org)

40849 Fremont Boulevard, Fremont, CA 94538  
(510) 657-7409

Secures permanent homes for homeless and/or very low-income individuals, families and veterans.

### **Building Futures**

[www.bfwc.org](http://www.bfwc.org)

1395 Bancroft Avenue, San Leandro, CA 94577  
(866) 292-9688 (hotline) (510) 357-0205 (main)

Emergency homeless shelters and 24-hour crisis hotline and support services.

### **Building Opportunities for Self-Sufficiency**

[www.self-sufficiency.org](http://www.self-sufficiency.org)

1931 Center St., Berkeley, CA 94704  
(510) 843-3700

Comprehensive services for homeless families and individuals so they can stay healthy and housed. Network of housing and service programs in Berkeley, Oakland, and Hayward.

# **Housing**

## **Emergency Shelters and Transitional Housing**

### **Downtown Streets Team**

[www.streetsteam.org/hayward](http://www.streetsteam.org/hayward)

22380 Foothill Blvd., Hayward, CA 94541

Transitional program into permanent housing and employment for homeless. Meetings are Tuesdays at 12:30PM.

### **Emergency Shelter Program**

[www.espca.org](http://www.espca.org)

1180 B Street, Hayward, CA 94541  
(510) 581-5626 Hotline: 510-786-1246

Provides confidential housing, food, counseling, and advocacy for women and children. Tutoring, activities, and counseling available for the youth at their shelter.

### **Ruby's Place**

[www.rubysplace.org](http://www.rubysplace.org)

1180 B Street, Hayward, CA 94541  
(510) 581-5626

Shelter, support services for those experiencing domestic violence, homelessness and human trafficking.

## **Housing**

### **Below Market Rate (BMR) Rental & Housing Assistance**

#### **Low-Income Housing**

[www.lowincomehousing.us/CA.html](http://www.lowincomehousing.us/CA.html)

Search for low-income housing in California.

#### **Bridge Housing**

[www.bridgehousing.com](http://www.bridgehousing.com)

(415) 989-1111

Affordable homes for families and seniors. Visit their website for a list of available rental housing.

#### **EAH Housing**

[www.eahhousing.org](http://www.eahhousing.org)

(415) 258-1800

Develops and manages low-income housing properties, including a searchable database of apartments by city or county.

#### **Eden Housing**

[www.edenhousing.org](http://www.edenhousing.org)

22645 Grand Street, Hayward, CA 94541

(510) 582-1460

Below market rate rentals for families, seniors and persons with special needs.

## **Housing**

### **Below Market Rate (BMR) Rental & Housing Assistance**

#### **Housing Authority - City of Alameda**

[www.alamedahsg.org](http://www.alamedahsg.org)

701 Atlantic Avenue, Alameda, CA 94501  
(510) 747-4300

BMR rental and voucher program. Also provides homebuyer assistance programs to enable home ownership among households of various income levels.

#### **Mercy Housing**

[www.mercyhousing.org/california](http://www.mercyhousing.org/california)

(415) 355-7100

Affordable housing for families, seniors, veterans, people who have experienced homelessness, and people with special needs. Visit their website for available rental housing.

#### **Northern California Land Trust (NCLT)**

[www.nclt.org](http://www.nclt.org)

3120 Shattuck Avenue, Berkeley, CA 94705  
(510) 548-7878

Below market rate rentals. Visit their website for current available rental housing.

#### **One Home**

[www.onehomebayarea.org](http://www.onehomebayarea.org)

Use their search tool for a home that you are eligible for and download housing applications.



# **Housing**

## **Below Market Rate (BMR) Rental - Special Needs**

### **ABODE Services**

[www.abodeservices.org](http://www.abodeservices.org)

40849 Fremont Boulevard, Fremont, CA 94538  
(510) 657-7409

Secures permanent homes for individuals and families experiencing homelessness, including persons with special needs.

### **Eden Housing**

[www.edenhousing.org](http://www.edenhousing.org)

22645 Grand Street, Hayward, CA 94541  
(510) 582-1460

Below market rate rentals for families, seniors and persons with special needs. Visit their website for available rental housing.

### **Housing Consortium of the East bay**

[www.hceb.org/our-homes/](http://www.hceb.org/our-homes/)

410 7th Street, Suite 203, Oakland, CA 94607  
(510) 832-1382

Manages housing programs that serve low-income individuals with developmental disabilities or other special needs.

### **Mercy Housing**

[www.mercyhousing.org/california](http://www.mercyhousing.org/california)

(415) 355-7100

Affordable housing for people with special needs. Also families, seniors, veterans, and people who have experienced homelessness. Visit their website for available rental housing.

## **Housing**

### **Fair Housing Services**

#### **Bay Area Legal Aid**

[www.baylegal.org](http://www.baylegal.org)

North 2nd Street, Ste. 600, San Jose, CA 95113  
(408) 283-3700

Represents people discriminated against in housing on the basis of race, ethnicity, national origin, gender, disability, sexual orientation, family status or other protected classes.

#### **CA Department of Fair Employment and Housing**

[www.dfeh.ca.gov](http://www.dfeh.ca.gov)

1515 Clay St., Suite 701, Oakland, CA 94612  
(800) 233-3212

Investigates, conciliates, mediates and prosecutes employment, housing, and public accommodation violations and hate violence.

#### **Causa Justa :: Just Cause**

[www.cjjc.org](http://www.cjjc.org)

3268 San Pablo Avenue, Oakland, CA 94608  
(510) 763.5877

Tenant/Homeowner organization fights dozens of campaigns for housing rights.

## **Housing**

### **Fair Housing Services**

#### **Eden Council for Hope and Opportunity (ECHO)**

[www.echofairhousing.org](http://www.echofairhousing.org)

Hayward: (510) 581-9380

Oakland: (510) 496-0496

Rental & housing assistance, tenant/landlord counseling, mortgage and home purchase counseling.

#### **National Fair Housing Alliance (NFHA)**

[www.nationalfairhousing.org/get-local-help/](http://www.nationalfairhousing.org/get-local-help/)

Find help with fair housing issues at a location near you.

#### **Project Sentinel**

[www.housing.org](http://www.housing.org)

39155 Liberty Street, Ste. D440, Fremont, CA 94538

(510) 574-2270

Free, confidential services to both tenants and landlords to help understand rights and responsibilities under state and local laws.

#### **U.S. Dept. of Housing & Urban Development (HUD)**

[www.hud.gov](http://www.hud.gov)

Find a list of Fair Housing Assistance Program (FHAP) Agencies near you.

## **Housing**

### **First-Time Home Buyer (FTHB) Programs**

#### **Bridge Housing**

[www.bridgehousing.com](http://www.bridgehousing.com)

(415) 989-1111

Develops ownership properties in partnership with city and county programs for first-time homebuyers.

#### **California Housing Finance Agency (CalHFA)**

[www.calhfa.ca.gov](http://www.calhfa.ca.gov)

Down payment assistance, low-interest rate home loans through CalHFA approved lenders.

#### **Community Housing Development Corp. (CHDC)**

[www.chdcnr.org/programs/](http://www.chdcnr.org/programs/)

535-A Fred Jackson Way, Richmond, CA 94801  
(510) 412-9290 and (707) 652-7861

Offers a down payment assistance program.

#### **Fannie Mae Home Ready Mortgage**

[www.fanniemae.com/singlefamily/homeready](http://www.fanniemae.com/singlefamily/homeready)

Helps low-to-moderate income borrowers buy or refinance a home. Apply through a Fannie Mae approved lender.

## **Housing**

### **First-Time Home Buyer (FTHB) Programs**

#### **Federal Housing Administration (FHA)**

[www.fha.gov](http://www.fha.gov)

Homebuyer loans. Low down-payment and interest rates. Apply through an FHA approved lender.

#### **Freddie Mac Home Possible Mortgage**

[www.freddiemac.com/homepossible](http://www.freddiemac.com/homepossible)

Offers low down payments for low- to moderate-income homebuyers or buyers in high-cost or underserved communities. Apply through a Freddie Mac approved lender.

#### **Habitat for Humanity East Bay/Silicon Valley**

[www.HabitatEBSV.org](http://www.HabitatEBSV.org)

(510) 803-3344

[Homeownerinfo@HabitatEBSV.org](mailto:Homeownerinfo@HabitatEBSV.org)

Affordable homeownership program for first-time homebuyers. Habitat homes require no money down. Sweat equity is required.

#### **Northern California Land trust (NCLT)**

[www.nclt.org](http://www.nclt.org)

3120 Shattuck Avenue, Berkeley, CA 94705

(510) 548-7878

Below market rate homeownership opportunities for low and very low-income households. Homebuyers buy their homes with a land lease, rather than owning the land.

## **HUD Approved Housing Counseling Agencies**

### **Catholic Charities of the East Bay**

[www.cceb.org](http://www.cceb.org)

433 Jefferson Street, Oakland, CA 94607  
(510) 439-4261 [cmartinez@cceb.org](mailto:cmartinez@cceb.org)

Counseling: Rental Housing

### **Eden Council for Hope and Opportunity (ECHO) (Hayward)**

[www.echofairhousing.org](http://www.echofairhousing.org)

770 A St., Hayward, CA 94541  
510-581-9380 [margie@echofairhousing.org](mailto:margie@echofairhousing.org)

Counseling: Rental Housing, Pre-purchase.  
Workshops: Fair Housing Pre-Purchase Education,  
Pre-purchase Homebuyer Education.

### **Eden Council for Hope and Opportunity (ECHO) (Livermore)**

[www.echofairhousing.org](http://www.echofairhousing.org)

3311 Pacific Avenue, Livermore, CA 94550  
(925) 449-7340 [arlene@echofairhousing.org](mailto:arlene@echofairhousing.org)

Counseling: Mortgage Delinquency/Default Resolution,  
Pre-Purchase, Rental Housing.

## **HUD Approved Housing Counseling Agencies**

### **Eden Council for Hope and Opportunity (ECHO) (Oakland)**

[www.echofairhousing.org](http://www.echofairhousing.org)

1305 Franklin St Ste 305 Oakland, CA 94612  
(925) 449-7340 [cherisse@echofairhousing.org](mailto:cherisse@echofairhousing.org)

Counseling: Mortgage Delinquency/Default Resolution,  
Pre-purchase, Rental Housing.

### **Habitat for Humanity East Bay/Silicon Valley**

[www.HabitatEBSV.org](http://www.HabitatEBSV.org)

Oakland Office: 2619 Broadway, Oakland CA 94612  
(510) 803-3371 [PGreen@HabitatEBSV.org](mailto:PGreen@HabitatEBSV.org)

Milpitas Office: 513 Valley Way, Milpitas, CA 95035  
(408) 620-3411 [APiodisavoia@HabitatEBSV.org](mailto:APiodisavoia@HabitatEBSV.org)

Counseling: Financial Management/Budget, Pre-purchase.  
Workshops: Financial, Budgeting, Credit, Non-Delinquency  
Post-Purchase, Pre-Purchase Homebuyer Education.

### **Money Management International**

[www.moneymanagement.org](http://www.moneymanagement.org)

7700 Edgewater Dr. # C-662, Oakland, CA 94621  
(866) 232-9080 [counselinginfo@moneymanagement.org](mailto:counselinginfo@moneymanagement.org)

Counseling: Financial Management/Budget, Mortgage  
Delinquency/Default Resolution, Pre-Purchase, Rental  
Housing. Workshops: Non-Delinquency Post-Purchase,  
Pre-Purchase Homebuyer Education.

## **HUD Approved Housing Counseling Agencies**

### **NACA (Neighborhood Assistance Corp. of America)**

[www.naca.com](http://www.naca.com)

3801-3805 Broadway, Oakland, CA 94611  
(510) 652-6622

Counseling: Financial Management/Budget, Mortgage Delinquency and Default Resolution, Pre-Purchase.

Workshops: Non-Delinquency Post Purchase, Pre-Purchase Homebuyer Education, Predatory Lending Education, Fair Housing Pre-Purchase Education.

### **NID-HCA Oakland Main Branch**

[www.nidonline.org](http://www.nidonline.org)

7677 OakPort Street, Suite 1030, Oakland, CA 94621  
(510) 268-9792 [Latishacarlisle@nidonline.org](mailto:Latishacarlisle@nidonline.org)

Counseling: Financial Management/Budget, Home Improvement/Rehabilitation, Mortgage Delinquency/Default Resolution, Rental Housing, Services for Homeless.

Workshops: Pre-Purchase Homebuyer Education, Predatory Lending, Fair Housing Pre-Purchase, Non-Delinquency Post-Purchase.

### **Operation Hope, Inc.**

[www.operationhope.org](http://www.operationhope.org)

3062 E 9th St., Oakland, CA 94601  
(510) 535-6700 [nai.saelee@operationhope.org](mailto:nai.saelee@operationhope.org)

Counseling: Mortgage Delinquency/Default Resolution, Pre-Purchase.

Workshops: Pre-Purchase Homebuyer Education.



## **HUD Approved Housing Counseling Agencies**

### **Project Sentinel**

[www.housing.org](http://www.housing.org)

39155 Liberty Street, Ste. D440, Fremont, CA 94538  
(510) 574-2270

Counseling: Financial Management/Budget, Mortgage Delinquency/Default Resolution, Rental Housing, Pre-Purchase, Services For Homeless.

Workshops: Fair Housing Pre-Purchase Education, Non-Delinquency/Post-Purchase, Pre-Purchase Homebuyer Education, Predatory Lending Education.

### **Tri-Valley Housing Opportunity Center**

[www.tvhoc.org](http://www.tvhoc.org)

350 Sonic Avenue, 2nd Floor, Livermore, CA 94551  
(925) 373-3130

Counseling: Mortgage Delinquency/Default Resolution, Pre-purchase.

Workshops: Non-Delinquency Post-Purchase, Pre-Purchase Homebuyer Education.

### **U.S. Dept. of Housing & Urban Development (HUD)**

<https://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm>

Search for HUD approved housing counseling agencies in your area.

# **Employment Assistance Services**

## **BankWorks\$**

[www.bankworks.org](http://www.bankworks.org)

1301 30th Avenue, Oakland, CA 94601  
(510) 698-7200

Trains young adults from low income & minority communities for careers in the financial services industry. Offers help with job interview practice and job placement.

## **CA Employment Development Department**

[www.edd.ca.gov](http://www.edd.ca.gov)

CalJOBS, job fairs & workshops, employment resources. Visit their website to find an office near you.

## **East Bay Works**

[www.eastbayworks.com](http://www.eastbayworks.com)

Operates One-Stop Centers. One-on-one career counseling, skills assessment, job training and job placement and more. Visit their website for a complete list of services and a location near you.

## **Goodwill Industries of the Greater East Bay**

[www.eastbaygoodwill.org](http://www.eastbaygoodwill.org)

1301 30th Avenue, Oakland, CA 94601  
(510) 698-7200

Employment training, transitional employment, veteran and youth programs.

# **Employment Assistance Services**

## **Jewish Vocational Service (JVS)**

[www.jvs.org](http://www.jvs.org)

225 Bush Street, Suite 400, San Francisco, CA 94104  
(415) 782-6289

Helps people build in-demand skills and make connections to find good jobs.

## **Rubicon Programs**

[www.rubiconprograms.org](http://www.rubiconprograms.org)

Helps participants find employment, build skills and network. Visit their website for a center near you.

## **The Unity Council**

[www.unitycouncil.org](http://www.unitycouncil.org)

1900 Fruitvale Ave., Ste. 2A, Oakland, CA 94601  
(510) 535-6900

Employment and job training, family services. Programs for teens and young adults.

# Legal Aid

## **Bay Area Legal Aid**

[www.baylegal.org](http://www.baylegal.org)

Free civil legal assistance, legal advice and counsel, referrals, and legal representation. Immigration, consumer protection, housing preservation, etc. Check website for a list of services and office locations.

## **California Courts Online Self-Help Center**

[www.courts.ca.gov/selfhelp/](http://www.courts.ca.gov/selfhelp/)

A resource for court information provided by the Judicial Council of California, including general resources and information about specific topics.

## **Centro Legal De La Raza**

[www.centrolegal.org](http://www.centrolegal.org)

3400 E. 2th St, Oakland, CA 94601  
(510) 437.1554

Legal services. Protects and advances the rights of immigrant, low-income, and Latino communities through bilingual legal representation, education, and advocacy.

## **Federal Trade Commission (FTC)**

[www.ftc.gov](http://www.ftc.gov)

Consumer protection agency. Collects complaints about business practices. Report identity theft and place fraud alerts.

## **Legal Aid**

### **FindLegalHelp.org (American Bar Association)**

[www.americanbar.org/groups/legal\\_services/flh-home.html](http://www.americanbar.org/groups/legal_services/flh-home.html)

A public service by the American Bar Association's Division for Legal Services. Searchable database to find pro bono legal aid programs and resources.

### **Housing and Economic Rights Advocates (HERA)**

[www.heraca.org](http://www.heraca.org)

(510) 271-8443

California statewide. Free legal services and workshops.

### **LawHelpCA.org**

[www.lawhelpca.org](http://www.lawhelpca.org)

State-wide resource for access to self-help information and referrals to legal aid and pro bono assistance.

### **Lawyers in the Library**

Free, 20 minute legal consultation. Contact your local library to find out how you can meet with a volunteer lawyer.

### **Legal Services Corporation (LSC)**

[www.lsc.gov](http://www.lsc.gov)

Free, civil legal services for low-income persons.

## **Support Services**

### **General Support**

#### **AARP**

[www.aarp.org/money/taxes/aarp\\_taxaide/](http://www.aarp.org/money/taxes/aarp_taxaide/)

(888) 687-2277

Tax Aide available year-round.

#### **Alameda County Community Food Bank**

[www.accfb.org](http://www.accfb.org)

7900 Edgewater Drive, Oakland, CA 94621

(510) 635-FOOD (3663)

Meals programs. Assistance with CalFresh application.

#### **Alameda County Social Services Agency**

[www.alamedasocialservices.org/public/index.cfm](http://www.alamedasocialservices.org/public/index.cfm)

2000 San Pablo Ave., Oakland CA 94612

(510) 891-0700

Support services including cash assistance and CalFresh.

#### **CalFresh**

[www.cdss.ca.gov/inforesources/calfresh](http://www.cdss.ca.gov/inforesources/calfresh)

1 (877) 505-4630

Benefits for low-income households to purchase food.

#### **California LifeLine Program**

[www.californialifeline.com/en](http://www.californialifeline.com/en)

1 (866) 272-0349

Discounted home phone and cell phone services to eligible households.

#### **CalWORKs**

[www.cdss.ca.gov/CalWORKS](http://www.cdss.ca.gov/CalWORKS)

1 (877) 505-4630

Cash aid to eligible families with child(ren) in the home.

#### **CARE/FERA Programs**

[www.cpuc.ca.gov/General.aspx?id=976](http://www.cpuc.ca.gov/General.aspx?id=976)

Discounts on energy bills to income-qualified households.

## **Support Services General Support**

### **Catholic Charities of the East Bay**

[www.cceb.org](http://www.cceb.org)

433 Jefferson Street, Oakland, CA 94607

(510) 768-3100

Employment and critical needs help.

### **Department of Child Support Services**

[www.acdcss.org](http://www.acdcss.org)

1 (866) 901-3212

Assists with establishing paternity, medical and child support orders and to collect child and spousal support payments.

### **Family Resource Center**

[www.fremont.gov/228/Family-Resource-Center](http://www.fremont.gov/228/Family-Resource-Center)

39155 Liberty St., Fremont, CA 94538

(510) 574-2000

Resource center: employment, cash/food aid, housing, etc.

### **MyBenefits CalWIN**

[www.mybenefitscalwin.org](http://www.mybenefitscalwin.org)

Apply for medical, food, and cash assistance programs.

Visit their website to contact a center near you.

### **One Degree**

[www.1degree.org](http://www.1degree.org)

Non-profit technology-driven organization. Searchable website that help low-income families access health care, food banks, employment services, legal help, and more.

### **Pacific Gas & Electric Home Energy Assistance**

[pge.com/financialassistance](http://pge.com/financialassistance)

(800) 933-9677 Spanish: 800-660-6789

Discounts to low-income households, bill payment plans.

## **Support Services Residency and Immigration**

### **Catholic Charities of the East Bay**

[www.cceb.org](http://www.cceb.org)

433 Jefferson Street, Oakland, CA 94607  
(510) 768-3100

Immigration legal services, refugee resettlement program and refugee support services.

### **Cash Assistance for Refugees & Immigrants (CAPI)**

(510) 268-2332

Benefits for legal non-citizens ineligible for federal Supplemental Security Income (SSI) due to immigrant status.

### **Centro Legal de la Raza | Immigration Law Clinic**

[www.centrolegal.org](http://www.centrolegal.org)

(510) 437-1554

Free or low-cost, bilingual, legal aid, and advocacy for low-income residents of the Bay Area.

### **International Institute of the Bay Area**

[www.iibayarea.org](http://www.iibayarea.org)

Oakland Office: 405 14th Street, Suite 500 (510) 451-2846  
Fremont Office: 39155 Liberty Street, D450 (510) 894-3639

Immigration legal services to immigrants & refugees.



## **Support Services**

### **Residency and Immigration**

#### **International Rescue Committee (IRC)**

<https://www.rescue.org/united-states/oakland-ca>

440 Grand Avenue, Suite 500, Oakland, CA 94610  
(510) 452-8222

Services for refugees, asylees and asylum seekers, victims of trafficking and other vulnerable immigrants.

#### **Lao Family Community Development**

[www.lfcd.org](http://www.lfcd.org)

2325 East 12th St., Oakland, CA 94601  
(510) 533-8850

Employment, family support, affordable housing, financial education for refugees and immigrants with limited English.

#### **Refugee Cash Assistance (RCA)**

[www.alamedasocialservices.org/public/services/](http://www.alamedasocialservices.org/public/services/)

(510) 268-2332

RCA program is for newly-arrived refugees who are either single adults or families without children. Eligible individuals may receive RCA, Medi-Cal and CalFresh during the first 8 months in the United States.

#### **U.S. Citizenship and Immigration Services**

[www.uscis.gov](http://www.uscis.gov)

(800) 375-5283

Immigration and immigrant benefits information online, and through its support centers and field offices.

## **Support Services Veteran Services**

### **American Red Cross**

[www.redcross.org/get-help](http://www.redcross.org/get-help)

Emergency financial help, resources information & referrals.

### **Alameda County Veterans Service Office (VSO)**

Oakland: 6955 Foothill Boulevard, Suite 300  
(510) 577-1926

Fremont: 39155 Liberty Street, Suite F620  
(510) 795-2686

Provides veterans, their dependents and/or survivors with information regarding veterans benefits, and assistance with filing benefit claims.

### **Armed Forces Legal Assistance Program Office**

[www.legalassistance.law.af.mil/content/locator.php](http://www.legalassistance.law.af.mil/content/locator.php)

Legal Services Locator for your local Judge Advocate General Corps (JAG).

### **Bay Area Legal Aid**

[www.baylegal.org](http://www.baylegal.org)

Free legal assistance to veterans. Check website for a list of services and office locations.

### **Goodwill Greater East Bay**

[www.eastbaygoodwill.org](http://www.eastbaygoodwill.org)

1301 30th Avenue, Oakland, CA 94601  
(510) 698-7200

Employment training, transitional employment, veteran programs.

## **Support Services Veteran Services**

### **Operation Dignity**

[www.operationdignity.org](http://www.operationdignity.org)

3850 San Pablo Ave. # 102, Emeryville, CA 94608  
(800) 686-9036

Emergency, transitional and permanent housing for homeless veterans.

### **Swords to Plowshares**

[www.swords-to-plowshares.org](http://www.swords-to-plowshares.org)

(510) 844-7500

Serves all military veterans with a drop-in center, emergency shelter, mental health services, job training, employment referrals and more.

### **ACVEC (Alameda County Veterans Employment Committee)**

[www.acvec.org](http://www.acvec.org)

San Leandro Veterans Building  
1105 Bancroft Avenue, San Leandro, CA 94577

Works with the State of California Veterans EDD representatives, private industry, and educational and government institutions to support Veterans in finding meaningful employment opportunities. Meeting times: 10:30 to 11:30am.

### **VA Home Loan Program**

[www.benefits.va.gov/homeloans/](http://www.benefits.va.gov/homeloans/)

Provides a home loan guaranty benefit and other housing-related programs to help veterans buy, build, repair, retain, or adapt a home for their own personal occupancy.



# Habitat for Humanity<sup>®</sup>

## East Bay/Silicon Valley

Habitat for Humanity East Bay/Silicon Valley selects families on an impartial and non-discriminatory basis. Race, color, gender, national origin, marital status, family status, sexual orientation, age, and religious affiliation are not part of the decision-making process. Equal Housing Opportunity.

