



Recently, our organization's values have been tested very publicly in a series of news stories. We'd like to share information about Swedish Cherry Hill, the Swedish Neuroscience Institute, and our commitment to our community to help clarify the facts.

Our mission: Improve the health and well-being of each person we serve

With a commitment to take care of everyone who comes through our doors, regardless of their ability to pay, Swedish has been woven into the fabric of the Pacific Northwest for more than 105 years.

Swedish Cherry Hill campus

Surgery volumes have increased at the Cherry Hill campus, which houses the Swedish Neuroscience Institute. Below are important facts that explain volume increases, impact to patients in need, and how our finances were affected. For Swedish Cherry Hill, when comparing 2015 to 2016:

- With the Affordable Care Act, we experienced a 130% increase in patients with Medicaid; many of whom were newly insured and very sick, having foregone treatment for years.
- Emergency room visits increased 3%.
- Staffing increased 7%.
- We experienced an \$11.3 million increase in the uncompensated cost of care for patients with Medicaid and an \$18 million net operating loss.

Swedish Neuroscience Institute

SNI is a world-famous neuroscience institute with a proud history of excellent patient safety and high quality outcomes, and because of this has become a destination for some of the most complex patients. Patients from 44 states travelled to Seattle and entrusted SNI with their care. Despite the complexity of cases, both our mortality and readmission rates are well below national averages and expectations when compared to peer institutions.

The Swedish Quality and Patient Safety team partners with its neurosurgery colleagues to measure process and outcomes in a variety of areas. We do also know that we are a learning organization and are reviewing our processes, outcomes and other data to continually improve patient outcomes and our caregivers' ability to deliver the best care possible.

- We have processes in place that ensure we evaluate the care needs of each individual patient, determining appropriateness and medical necessity for surgery or other alternative treatments. In fact, in 2016, only 37% of patient referrals for surgical consultation actually resulted in surgery.
- Based on 2016 data, a patient would be 31% less likely to die while undergoing a craniotomy at Cherry Hill than nationally expected results.
- At Swedish, we have a very robust quality program that measures meaningful outcomes using national benchmarks derived from an independent comparative database called Premier. Many of our outcomes exceed these benchmarks.

SNI is often recognized by other experts outside of our organization.

- Awarded Comprehensive Stroke Center Certification from DNV GL-Healthcare
- Named in the Healthgrades Top 100 Hospitals for stroke care for 2017
- Chosen by Becker's Hospital Review as one of the top 100 hospitals and health systems with great neurosurgery and spine programs

March 2017