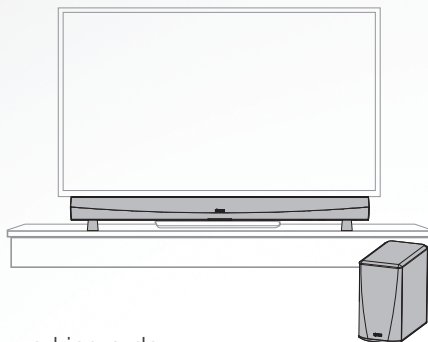




HEOS HomeCinema QUICK START GUIDE

BEFORE YOU BEGIN

The HEOS HomeCinema is designed to enhance the sound of your TV and allows you to enjoy HEOS Wireless Multi-Room Sound.



Make sure you have the following items in working order:

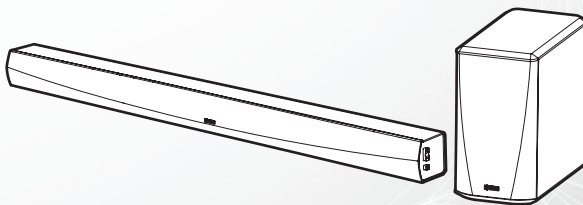


STEP 1: UNPACK

Carefully unpack your new HEOS HomeCinema.



Verify that the following items are included in the box.

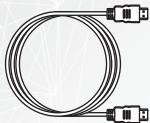


STEP 1: UNPACK

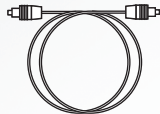
Verify that the following items are included in the accessories box.



1/8 inch (3.5 mm)
stereo cable



HDMI cable



Digital optical cable



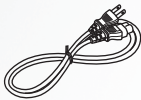
RCA to 1/8 inch
(3.5 mm) adaptor



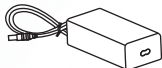
Ethernet cable



IR blaster



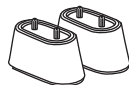
Power cord for
Soundbar
(3.28 ft / 1.0 m)



AC adaptor
for Soundbar



Short feet
(3/4 inch / 19 mm)



Tall feet
(1 1/4 inch / 31 mm)



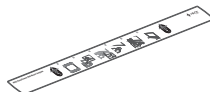
Wall mount bumper
pads for Soundbar



Power cord for
Subwoofer
(6.56 ft / 2.0 m)



Non-skid pads
for Subwoofer

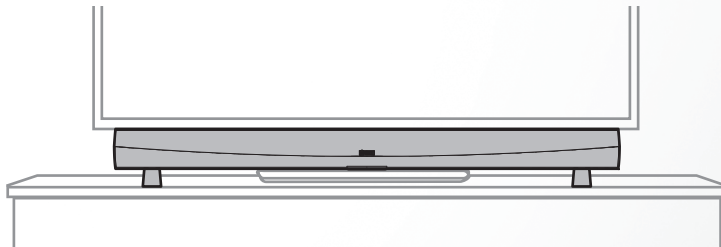


Wall mount template

STEP 2: PLACE

PLACING THE SOUNDBAR

Place the HEOS HomeCinema at a convenient location near the TV.

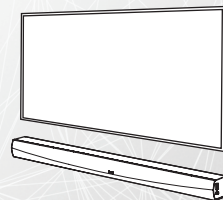


- If needed, install the short or tall feet to the bottom of the Soundbar so that it clears the base of your TV.



OPTIONAL

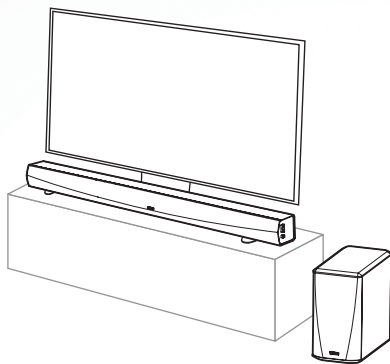
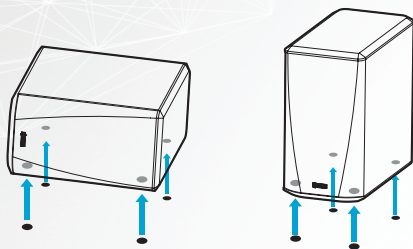
The HEOS HomeCinema Soundbar can be wall-mounted using the integrated keyhole mounts. Please refer to the wall mount template located behind the Soundbar in the product carton.



STEP 2: PLACE

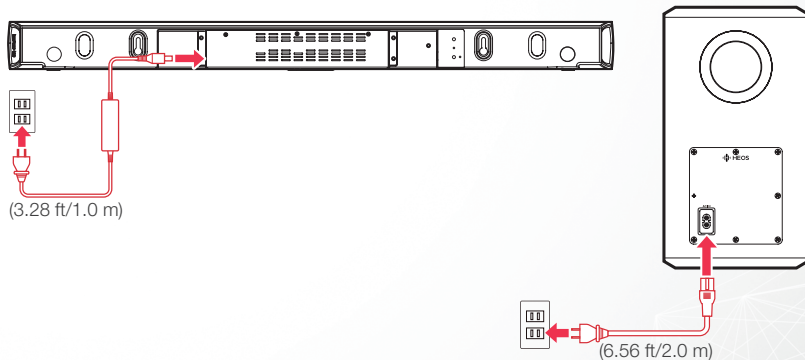
PLACING THE SUBWOOFER

- 1 Attach the included non-skid pads to the four corners of the Subwoofer's side or bottom if you are placing it on a hard surface.
- 2 Place the Subwoofer in a convenient location on the floor near the Soundbar.



STEP 3: CONNECT

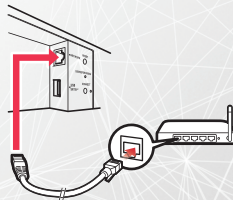
Connect the shorter power cord between the Soundbar and a wall outlet and the longer power cord between the Subwoofer and a wall outlet.



OPTIONAL

If you are connecting the HEOS HomeCinema to a wired network, connect the included Ethernet cable between the HEOS HomeCinema and your router.

Do not connect the Ethernet cable if you are connecting your HEOS HomeCinema to a wireless network.

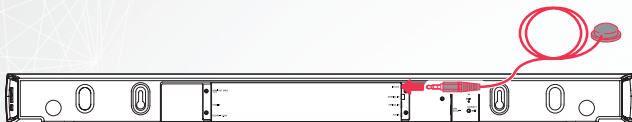


STEP 3: CONNECT

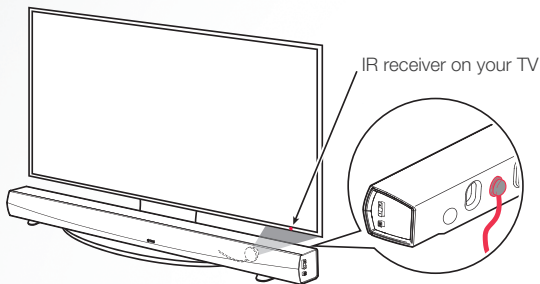
OPTIONAL

If you are wall mounting your HEOS HomeCinema you can skip this step.

- 1 Connect the IR blaster to the “IR OUT” jack on the back of the Soundbar.



- 2 Peel off the backing and affix the blaster to the Soundbar so that it directly faces the IR receiver on your TV.



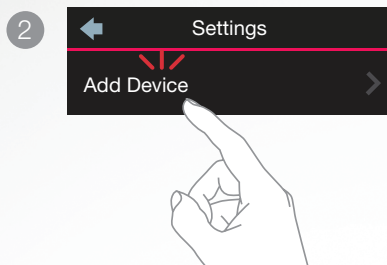
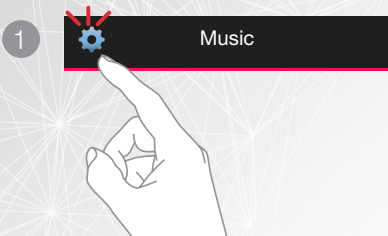
Note: The location of the IR receiver may be different on your TV. Please consult your TV manual.

STEP 4: CONTROL

- 1 Download the HEOS by Denon App
Go to the Apple App Store, Google Play or Amazon Appstore and search for "HEOS by Denon" to download and install.
- 2 Launch the HEOS App and follow the instructions in the app.



STEP 5: ADD DEVICE



ENJOY!

For further information, please visit www.HEOSbyDenon.com

OWNER'S MANUAL

- For more information, visit www.HEOSbyDenon.com
- Refer to the Online Manual for other functions information and operation procedure details.
manuals.denon.com/HEOSHC/ALL/EN



BASIC TROUBLESHOOTING

My HEOS device won't connect to my network using the audio cable

- Make sure your mobile device is connected to your wireless network before setting up your HEOS device.
- Alternatively, you can connect your HEOS device to your network router using the included Ethernet cable. Once connected via Ethernet, the HEOS by Denon App should recognize the HEOS device and you can manually move it to your wireless network using *Settings/My Devices/Device_Name/Advanced/Network Settings*.

I get a message "Device was not found"

- Move your HEOS device closer to your wireless router.
- Your HEOS device and controller device may not be on the same network. Verify that the controller device is on the same network as your HEOS device. This is usually configured under the Settings feature on your mobile device. If you have more than one network, your device may hop to a different network as you move around your home.
- Make sure you don't have any other electronic devices interfering with your wireless network signals. Microwave ovens, cordless phones, and some televisions can cause wireless network interference.
- If your HEOS devices are located far away from your router, consider adding a wireless range extender like the HEOS Extend.
- In case your wireless router is incompatible with your HEOS device, please use the optional HEOS Extend Wireless Range Extender and hard-wire it to your router.

Music cuts out or delays sometimes

- Make sure your Internet connection is operating correctly.
- If you are sharing your network with other users or devices, they may be using most of your bandwidth (especially if they are streaming video).
- Make sure your HEOS devices are within range of your wireless network.
- Make sure your HEOS devices are not located near other electronic devices that could interfere with its wireless connectivity (like microwave ovens, cordless phones, TVs, etc...).

No Subwoofer sound, sound interrupted, or noise occurring

- Check that the status LED is lit in blue on the Subwoofer. When the Status LED is lit in amber, disconnect from the wall outlet and then reconnect to it, or try to pair again.
 1. Press the Pair Button on the Subwoofer until the Status LED flashes amber rapidly.
 2. Press the Pair Button on the back of the Soundbar. The Status LED on the Subwoofer will be solid blue.
- When there is an obstacle between the Soundbar and the Subwoofer, remove it or place the Subwoofer closer to the Soundbar.

My TV won't turn on now

- The HEOS HomeCinema may be blocking the IR receiver on your TV. Please follow the instructions on page 7 for properly installing the included IR blaster so that IR signals from your TV remote pass through the HEOS HomeCinema and are repeated out of the IR blaster, so your TV can respond.
- Make sure that the IR blaster is placed directly in front of your TV's IR receiver. If you have trouble locating the IR receiver, please contact your TV manufacturer.

Connecting to a network using WPS

If your wireless router support WPS (Wi-Fi Protected Setup™) your HEOS wireless device can optionally connect to your network using the "Push Button" method by following these steps:

1. Press the WPS button on your router.
2. Within 2 minutes, rapidly press the Connect button 3 times (within 2 seconds of each press).
3. The LED on the front of the HEOS device will flash green for several seconds as it connects to your router.
4. When the connection is complete, the LED on the front of the HEOS device will turn solid blue.

Resetting Your Device

Resetting your HEOS device will clear out the wireless network settings, EQ, and name but retain it's current software. You will have to use Settings->Add Device to reconnect the device to your home network before it can be used.

To reset your HEOS device, gently insert a small paperclip into the Reset button hole on the back and hold it in until the front LED begins to flash amber.

Restoring the Device to Factory Defaults

Restoring the HEOS device to its factory defaults will clear all of the settings and restore the original software which was installed at the factory.

Caution: All settings will be erased and the software will likely be downgraded!

To restore your HEOS device to the factory defaults, unplug the power cable from the power outlet. Insert a small paperclip into the Reset button hole on the back, reconnect the power cable, and hold it in until the front LED begins to flash amber.

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please contact HEOS by Denon Customer Support Services below:

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Email Support@HEOSbyDenon.com

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