

HDBaseT 8x8 Matrix Switcher User Guide Model CM-MT8810-BT-70



Last modified: 09/29/16

DOC ID - 516 • Rev 03

Copyright	© 29SEP16 Clare Controls, LLC. All rights reserved.
	This document may not be copied in whole or in part or otherwise reproduced without prior written consent from Clare Controls, LLC., except where specifically permitted under US and international copyright law.
Trademarks and patents	HDBaseT 8x8 Matrix Switcher, Model CM-MT8810-BT-70 name is a trademark of Clare Controls, LLC.
	Other trade names used in this document may be trademarks or registered trademarks of the manufacturers or vendors of the respective products.
Manufacturer	Clare Controls, LLC. 7519 Pennsylvania Ave., Suite 104 Sarasota, FL 34243, USA
Contact information	For contact information, see www.clarecontrols.com.

Content

Important information...iii

Limitation of liability...iii

Introduction...1

Features...1 Package contents...1 Front panel...2 Rear panel...3 Connecting with the RS232 communication port...4 Twisted pair cable connection...5

System connection...5

Usage precautions...5 Connecting with the HDBaseT extender set receiver...6 System diagram...7 Connection procedure...8 System applications...8

System operations...8

I/O control...8 Learn EDID data...9 EDID setting...9 Status check...10 Clear operation...11

IR control...11

IR remote...12 IR operations...12 IP and RS232 control protocol...17 Control the switcher...21

TCP/IP control...25

Control modes...25 USB firmware updating...28 Specifications...29

Dimensions...31

Troubleshooting and maintenance...31

Safety operation guide...32

After-sales service...33

Warranty information...33

Important information

Limitation of liability

To the maximum extent permitted by applicable law, in no event will Clare Controls, LLC. be liable for any lost profits or business opportunities, loss of use, business interruption, loss of data, or any other indirect, special, incidental, or consequential damages under any theory of liability, whether based in contract, tort, negligence, product liability, or otherwise. Because some jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages the preceding limitation may not apply to you. In any event the total liability of Clare Controls, LLC. shall not exceed the purchase price of the product. The foregoing limitation will apply to the maximum extent permitted by applicable law, regardless of whether Clare Controls, LLC. has been advised of the possibility of such damages and regardless of whether any remedy fails of its essential purpose.

Installation in accordance with this manual, applicable codes, and the instructions of the authority having jurisdiction is mandatory.

While every precaution has been taken during the preparation of this manual to ensure the accuracy of its contents, Clare Controls, LLC. assumes no responsibility for errors or omissions.

Introduction

The HDBaseT 8x8 matrix switcher includes eight HDMI inputs, eight HDBaseT outputs, four local HDMI outputs, and four stereo audio outputs. It works with the HDBaseT receiver to transmit HDMI, IR, RS232, and POC over a Cat5e cable. Transmission distance can be up to 70 meters.

Features

- Supports 1080P at 60 Hz and 3D.
- HDCP compliant, supporting HDMI 1.4a
- Powerful EDID&HDCP management.
- 8 HDBaseT outputs, to transmit HDMI, IR and RS232 to 70 meters over a Cat5e cable.
- Supports PoC, provides power for all the receivers connected to HDBaseT outputs.
- Supports multiple control ways, including front panel, RS232, IR and TCP/IP control (works with the Network Controller).
- IR OUT signal switching follows with a video signal, which can be separated from video switching.
- Supports remote control from receiver by IR and RS232.
- Multiple EDID management
- LCD indicator shows connection status, switching status, HDCP status, and output resolution.

Package contents

- 1 x HDBaseT 8x8 matrix switcher
- 2 x Mounting ears (6 x Screws)
- 1 x Power cord
- 1 x RS232 cable
- 4 x Plastic cushions (4 x Screws)
- 1 x IR remote
- 8 x IR converting cables
- 1 x IR receiver
- 1 x User manual

Front panel



(1)	Firmware	Micro USB port for updating firmware.
(2)	Power indicator	Power 'on' indicator light.
(3)	IR receiver	IR receive window.
(4)	LCD indicator	Shows real-time system status.
(5)	INPUTS	Normal mode: Input buttons range from 1 to 8. Inquire mode: Press and hold SELECT for 3 seconds to enter this mode. Press ◀► to change menus and ▲▼ to change channels.
(6)	OUTPUTS	Output buttons range from 1 to 8. HDMI INPUT 5 - 8 support local HDMI output.
(7)	FUNCTION	GLOBAL: Select all outputs to transfer on input to all outputs.
		Example: Transfer both AV and IR signals from input channel 1 to all output channels.
		Operation: Press 1 + GLOBAL + SELECT.
		EDID : Management button. Enable input port to manually capture and study the EDID data of output devices.
		Example : Input channel 2 captures and studies the EDID data of output channel 4.
		Operation: Press buttons in this order EDID + 2 + 4 + SELECT .
		Note: Press button 2 in INPUTS and 4 in OUTPUTS.
		CLEAR : Clear an operation, such as switching output channel, studying EDID data before it comes into effect. Meanwhile, the switcher returns to the previous state.
		SELECT : Confirm operation. Press and hold it for 3 seconds to enter the Inquire mode.

Rear panel



	h. HDBaseT : Works with receivers using HDBaseT technology, such as the HDMI twisted pair receiver and the HDMI POC twisted pair receiver. It can pass through AV, IR, and RS232 signals to 70 meters. It can also provide power for the receivers that support PoC.
(3) RS232	The serial port for unit control, 9-pin female connector, connects with control device such as a PC.
(4) IR ALL IN	IR control signal input port, connect with IR receiver, pass through to all the HDBaseT ports to control remote devices.
(5) TCP/IP	TCP/IP port for unit control.
(6) IR EYE	Connect with the extended IR receiver. Use the IR remote to control the switcher.
(7) Power	Press the button to power the switcher. The indicator turns red and remains on when power is on.
(8) Power supply	Connect with 110 to 240 VAC power adapter.
(9) GROUND	Connect to ground.

Connecting with the RS232 communication port

You can control the switcher from the front panel, IR, or RS232. RS232 control is via the rear RS232 communication port. It is a female 9-pin D connector. The pin definitions are listed in the table below.

Table 1:	RS232	connection	definitions
----------	-------	------------	-------------

No.	Pin	Function
1	N/u	Unused
2	Tx	Transmit
3	Rx	Receive
4	N/u	Unused
5	Gnd	Ground
6	N/u	Unused
7	N/u	Unused
8	N/u	Unused
9	N/u	Unused



Twisted pair cable connection

The cables for HDBaseT ports must be straight-thru using the T568B standard, as shown below.

Table 2.	13000	b capie sta	liuarus	
TIA/EIA	T568E	3		
Pin	Cab	le color		
1	orar	nge white		
2	orar	nge		
3	gree	en white		
4	blue	•		
5	blue	white		
6	gree	en		
7	brov	vn white		
8	brov	vn		
				12 45 78
1st Gro	und	4-5	_	
2nd Gro	ound	1-2		
3rd Gro	up	3-6		
4th Gro	up	7-8		

Table 2: T568B cable standards

Note: RJ45 EZ connectors should not be used at any time.

System connection

Usage precautions

- The system should be installed in a clean environment with the property temperature and humidity controls.
- All of the power switches, plugs, sockets, and power cords should be insulated for safety.
- All devices should be connected before powering on.
- The Cat5e terminations for HDBaseT devices should be a straight-thru TIA/EIA T568B standard.

Connecting with the HDBaseT extender set receiver

The switcher can work with the HDBaseT extender set receiver to extend transmission distance up to 70 meters. Connect the HDBT output port of switcher to the receiver with a CaTx cable. Since the port supports PoC, once the switcher is powered on, the receiver will be powered synchronously. This allows the two devices to receive power with the same adapter.







(1) IR	IR receiver.
(2) ON	Working status indicator of this device. When the TX70 transmitter is on and working properly, the green LED blinks.
(3) LINK	HDBaseT link status indicator, green LED. Remains illuminated when there is a connection.
(4) OUT	The LED remains illuminated when connected with devices that support HDCP, and the HDCP handshake is working normally. If the devices do not support HDCP, this green LED blinks.
(5) POWER LED	The red LED illuminates and stays illuminated when power is connected
(6)HDBT IN	Connects via single Cat5e cable to the HDBaseT port in the TX70 transmitter or the switcher.
(7) HDMI OUT:	Connect to the HDMI display device.

(8) IR IN:	Connects to an IR receiver. The IR signal received from this port is transmitted via HDBaseT to the transmitter unit for use at the source location.
	Note: When an IR receiver connects to this port, the front IR port (1) is unavailable.
(9) IR OUT:	IR signals received by the TX70 transmitter or switcher and sent via HDBaseT to the RX70 receiver are available for emitter use from this port.
(10) RS232:	RS232 connector. Supports bi-directional RS232 communication.
(11) 24V DC:	Connects to the power supply. Not required when using PoC supplied by the TX70 transmitter or switcher.

System diagram



Connection procedure

- 1. Connect the HDMI sources (e.g., DVD) to the HDMI inputs of the switcher using HDMI cables.
- Connect the HDMI displayers (e.g., HDTV) to the HDMI outputs of the switcher using HDMI cables.
- 3. Connect amplifiers or AVRs to the AUDIO output ports (3p captive screw connectors).
- 4. Connect the HDBaseT port of receiver and the switcher with a twisted pair.
- 5. Connect the RS232 port (9 pin female D) of the switcher with a control device (e.g., PC).
- Connect the RS232 port of controlled device to any other RS232 port (3p captive screw connector) of the switcher. The control signal can be transmitted bi-directionally.
- 7. The switcher can be controlled through its built-in IR receiver, or through the IR EYE port connected with an external IR receiver. The IR signal can also be transmitted bi-directionally (connect IR OUT port to the IR IN port of other farend IR device, and connect the IR IN ports to the IR OUT port of other far-end IR device).

Note: The IR IN port has built-in infrared carrier receiver.

8. Connect the 100 to 240 VAC power to the switcher.

System applications

The switcher is useful in any scenario when an HDMI signal (along with control signals) must be transmitted reliably across greater distances than is practical using traditional HDMI cables. It can be used in both residential and commercial applications when centrally locating the source equipment and displaying HD video in remote locations. The switcher allows the sharing of source content across multiple displays.

System operations

The button operation examples are showed in "Front panel" on page 2. Here we make a brief introduction to the system inquire operations.

I/O control

Convert an input to an output.

Example: Input 1 to output 2.

Operation: Press 1 + 2 + SELECT

Note: In default status, eight IR OUTs are corresponding with eight HDM INPUTS. When you convert an HDMI input to an output, IR OUT switches synchronously.

Convert an input to many outputs.

Example: Convert input channel 2 to output 2, 4, 7.

Operation: Press 2 + 2 + 4 + 7 + SELECT

Convert an input to all.

Example: Convert Input 1 to all outputs.

Operation: Press 1 + GLOBAL + SELECT

Note: Each button flashes three times, and then extinguishes. Should the operation fail, the light extinguishes immediately.

Learn EDID data

Learn EDID data from one input port to one output port.

Example: Enable input 2 to learn EDID data from output 4.

Operation: Press EDID + 2 + 4 + SELECT

All input ports learn EDID data from one output port.

Example: Enable all input ports to learn EDID data from output 4.

Operation: Press EDID + GLOBAL + 4 + SELECT

Note: Each button flashes two times when the data is successfully copied, and then extinguishes. Should the operation fail, each button flashes quickly for 3 seconds.

EDID setting

Select one type of EDID data from following four types of built-in EDID data:

- INPUT 1: 1080P 2D PCM2.0
- INPUT 2: 1080P 3D 5.1
- INPUT 3: 1080P 2D PCM2.0
- INPUT 4: 1080P 2D 5.1

To set the EDID data of one input port, press EDID and hold for 3 seconds to enter in EDID setting statues, and then press INPUTS + OUTPUTS + SELECT.

Example: Set the EDID data of INPUT 4 to the forth type of EDID data.

Operation: Press EDID + 4 + 4 + SELECT

To set the EDID data of all input ports, press EDID and hold for 3 seconds to enter in EDID setting statues, and then press GLOBAL + OUTPUTS + SELECT.

Example: Set the EDID data of all input ports to the second type of EDID data.

Operation: Press EDID + GLOBAL + 2 + SELECT

Note: Each button will flash for two times when the data copies successfully, and then extinguishes. Should the operation fail, each button quickly flashes for 3 seconds.

Status check

To access the System Inquire menu, press SELECT for 3 seconds. Use the left and right direction buttons to navigate checking previous and next item.

Function items	Example	Description
Check the connection status of inputs	In 1 2 3 4 Connect Y Y Y Y	Y means the corresponding port is connected with input device. N means it is not.
Check the connection status of outputs	Out 1 2 3 4 Connect Y Y N N	Y means the corresponding port is connected with output device. N means it is not.
Correspondence between inputs and outputs	Out 1 2 3 4 Input 1 2 3 4	Shows the correspondence between the eight inputs and eight outputs.
Check if the input is with HDCP	In 1 2 3 4 HDCP Y Y N	Y means the input signal is with HDCP. N means it is not.
Check if the output is with HDCP	Out 1 2 3 4 HDCP Y Y N	Y means the output signal is with HDCP, N means it is not.
Check the output resolution	Resolution Out 1 1920X1080	Use ▲ ▼ to check all eight output resolutions.

Table 3: Examples of front panel operations

Output check

Press any output button to check the corresponding input.

Example: Check which one is the corresponding input to output 2.

Operation: Press output 2 button. The LCD screen display "01B02 01R02", and the indicators for input 1 and output 2 turn on for 3 seconds. Output 2 corresponds with input 1.

Clear operation

When you switch output channels, study EDID data, or set EDID data, press CLEAR to clear the operation before you press SELECT to enable it. When pressed, the switcher returns to the previous status.

IR control

Using IR and HDBaseT transmission technology, the switcher has the following functions.

- Control far-end output device from local
- Control local input and output device remotely
- Control the switcher locally or remotely

Note: Non-flashing emitters are not supported

You can control the switcher using its built-in IR receiver, or through the IR EYE port by connecting it to an extended IR receiver. Or, you can control it remotely using an IR device though the twisted pair.

IR remote

Figure 2: IR remote



(1) Standby	Press to enter or exit Standby mode
(2) Input buttons	1 to 8, IR signal switched to the corresponding HDMI signal.
(3) Menu buttons	ALL (GLOBAL), EDID and CLEAR buttons have the same function as those on the front panel.
(4) Direction buttons	Up, Down, Left, Right, Enter to confirm.
(5) Output buttons	1 to 8, IR signal switched to the corresponding output signal.

IR operations

IR matrix switching

The eight "IR OUT" ports make up an 8x8 IR switcher with the eight "IR IN" ports of the far-end receivers, as shown below.





The IR signal is received from a corresponding remote controller. It is transferred to HDBaseT receiver, then to corresponding zone of the switcher through the twisted pair, and finally transferred to the IR OUT port and received by the controlled device.

Switching operation

Sending command: [x1]R[x2].

x1: Corresponds with the eight IR OUT ports of the switcher. The IR transmitter connected to this port can be placed at the IR receiving area of the output device or the switcher itself.

x2: Corresponds with the zone number. The IR signal transmits to the HDBaseT receiver, and then goes to the HDBaseT port of this zone via the twisted pair.

Example: Send command "3R2." to transfer the IR signal received from zone 2 to IR OUT port 3.

Note: When you switch all of the eight IR input signal channels to the same IR out channel, it is not able to control the all controlled device(s) at the same time.

IR carrier enforcing

Only when the IR receiver that is connected with the HDBaseT receiver is with IR carrier, can the received IR signal be transferred to the IR OUT port of the switcher.

Only when the IR receiver that is connected with the IR ALL IN port of the switcher is with IR carrier, can the received IR signal be transferred to the IR OUT port of the switcher.

When the IR receiver is connected with the HDBaseT receiver, or the IR ALL IN port of the switcher is not with IR carrier, send the command "%0901." You are then able to transfer the IR signal to the IR OUT port.

Control far-end output device from local

When needed to control a remote displayer from local, the IR receiver used must be with IR carrier. The IR signal is transferred to the corresponding zone connected with the HDBaseT receiver connected to the IR transmitter. When the IR receiver is connected to the IR ALL IN port, the IR signal is transferred to all the eight IR transmitters connected to HDBaseT receivers.



Figure 4: Locally control remote devices

Control far-end device through IR ALL IN port

The IR signal received from the IR ALL IN port is transmitted to all the eight far-end HDBaseT receivers connected to HDBaseT ports of the switcher.





Control local device from remote

User can control local device remotely, such as video source device, switcher, etc. When in use, the IR signal received from the HDBaseT receiver is transmitted to the corresponding IR OUT port of the switcher.



Controlled by a third-party IR control device

Using the IR converting cable (included), connect the 3P end to the switcher's IR input port, and then connect the 2P end to the IR output port of the third-party control device. The IR signal is transmitted via the twisted pair to the remote output device.



IP and RS232 control protocol

Bi-directional RS232 to each connected HDBaseT receiver allows control of displays, projectors, etc. at the receiver locations.

Communication protocol: RS232 communication protocol

Baud rate: 9600 Data bit: 8 Stop bit: 1 Parity bit: none

Command Type	Command Code	Function
System	/*Type;	Returns the switcher model information.
Command	/%Lock;	Lock the front panel buttons on the switcher.
	/%Unlock;	Unlock the front panel buttons on the switcher.
	/^Version;	Returns the firmware version installed.
	/:MessageOff;	Turn off the feedback command from the COM port. It displays "switcher OK".
	/:MessageOn;	Turn on the feedback command from the com port.
	Demo.	Puts the switcher into 'Demo' mode.
	Undo.	Cancels the prior command.
Operation Command	[x]All.	Transfer signals from the input channel [x1] to all output channels
	All	Transfer all input signals to the corresponding output channels respectively.
	All\$.	Switches off all the output channels.
	All@	Switches on all the output channels.
	[X]	Transfer signals from the input channel $[x]$ to the output channel $[x]$.
	[x]\$.	Switches off the output channel $[x]$.
	[x]@.	Switches on the output channel $[x]$.
	[x1] V[x2].	Transfer the video signal from the input channel $[x1]$ to the output channel $[x2]$.
	[x1] B[x2].	Transfer the AV and IR signals from the input channel [x1] to the output channel [x2].
	Status(X)	Check the status of the output channel $[x]$.
	Status.	Returns the current status of the input channel to the output channels one by one.
	Save[Y].	Saves the present operation to the preset command [Y], ranges from 0 to 9.

Table 4: RS232 command types and codes

Recall[Y].	Recalls the preset command [Y].
Clear[Y].	Clears the preset command [Y].
PWON.	Work in normal mode.
PWOFF.	Enter into standby mode and end power to HDBaseT receivers.
STANDBY	Enter into standby mode and keep power to HDBaseT receivers. Press other buttons or send other commands to start.
/%[Y]/[X]:[Z].	HDCP management command. [Y] is for input (value: I) or output (value: O). [X] is the number of one port, if the value of X is ALL, it means all ports. [Z] is for working status (value: 1 or 0).
	Y=I and Z=1, means the input port is compliant with HDCP.
	Y=O and Z=1, means output with HDCP.
	Y=I and Z=0, means the input port is not compliant with HDCP.
	Y=O and Z=0, means output without HDCP.
[x1] R[x2].	Transfer the IR signal from the input channel [x1] to the output channel [x2].
DigitAudioON[x].	Enable HDMI audio output of port x.
	X=1, 2, 3, 4, 5, 6, 7, 8, enable this port.
	X=9, enable all the 8 ports.
DigitAudioOF F[x].	Disable HDMI audio output of port x.
	X=1, 2, 3, 4, 5, 6, 7, 8, disable this port.
	X=9, disable all the 8 ports.

/+[Y]/[X]:******.	Set communication between PC and HDBaseT Receiver.
	Y is for port.
	Y = 1, 2, 3, 4, 5, 6, 7, or 8, means to send the command in a given baud rate to the corresponding HDBaseT receiver.
	Y = 9, means to send the command to all connected HDBaseT receivers.
	Y = A, B, C, D, E, F, G, or H, means to send the command to the corresponding HDBaseT receiver only when in normal mode.
	Y = E, F, G or H, means to send the command to the corresponding HDBaseT receiver only when in standby mode.
	X is for baud rate. Value ranges from 1 to 7. 1 = 2400, 2 = 4800, 3 = 9600, 4 = 19200, 5 = 38400, 6 = 57600, and 7 =115200)
	***** is for the data (max 48 Byte)
	The symbol "." is the end of one command. If there are some symbols with "." in one command, then this case is allowed and the last one is the end of this command.
EDIDH[x]B[y].	Study the EDID from output port [x] to input port [y]. If the EDID data is effective and the audio portion does not support PCM mode, then force-set it to support PCM mode only. If the EDID data is not effective, then set it as initialized EDID data.
EDIDPCM[x].	Set the audio portion of input port [x] to PCM format in the EDID database.
EDIDG[x].	Get EDID data from the output port and display the output port number of X.
EDIDMInit.	Recover the factory default EDID data.
EDIDM[X]B[Y].	Manual EDID switching. Enable input [Y] to study the EDID data of output [X]. If the EDID data is not effective, then set it as initialized EDID data.
EDIDUpgrade [x].	Upgrade EDID data via the RS232 port.
	[X] is for input port, when the value of X is 9, it means to upgrade all input ports. When the switcher receives the command, it will show a message to prompt you to send EDID file (.bin file). Operations are canceled after 10 seconds. End all connections of HDBaseT ports.
	· · · · · · · · · · · · · · · · · · ·

UpgradeIntED ID[x].	Select one type of EDID data and upgrade built-in EDID data. Supports 4 types of EDID data:
	1. 1080P, 2D, PCM2.0
	2. 1080P, 2D, 5.1 (audio)
	3. 1080P, 3D, PCM2.0
	4. 1080P, 3D, 5.1 (audio)
	[x] = 1, 2, 3 or 4
	When the switcher receives the command, it displays a message to send the EDID file (.bin file). Operations are canceled after 10 seconds.
EDID/[x]/[y].	Set the built-in EDID data of input port [x] to type [y]. The value of [y] is 1, 2, 3, and 4. The EDID data types are the same as mentioned above.
%0801.	Automatic HDCP management.
%0900.	Set as infrared carrier following mode.
%0901.	Set as infrared carrier enforcing mode.
%0911.	Reset to factory default.
%9951.	Check the command sent by port 1 when PWON.
%9952.	Check the command sent by port 2 when PWON.
%9953.	Check the command sent by port 3 when PWON.
%9954.	Check the command sent by port 4 when PWON.
%9955.	Check the command sent by port 5 when PWON.
%9956.	Check the command sent by port 6 when PWON.
%9957.	Check the command sent by port 7 when PWON.
%9958.	Check the command sent by port 8 when PWON.
%9941.	Check the command sent by port 1 when PWOFF.
%9942.	Check the command sent by port 2 when PWOFF.
%9943.	Check the command sent by port 3 when PWOFF.
%9944.	Check the command sent by port 4 when PWOFF.
%9945.	Check the command sent by port 5 when PWOFF.
%9946.	Check the command sent by port 6 when PWOFF.
%9947.	Check the command sent by port 7 when PWOFF.
%9948.	Check the command sent by port 8 when PWOFF.
%9961.	Check the system locking status.
%9962.	Check the status while in standby mode.

%9963.	Check the working mode of infrared carrier.
%9964.	Check the IP address.
%9971.	Check the connection status of the inputs.
%9972.	Check the connection status of the outputs.
%9973.	Check the HDCP status of the inputs.
%9974.	Check the HDCP status of the outputs.
%9975.	Check the switching status.
%9976.	Check the output resolution.
%9977.	Check the status of digital audio of output channels.
%9978.	Check the HDCP status of the input ports.

Notes

- Disconnect all the HDBaseT cables before sending the command EDIDUpgrade[X].
- In above commands, the [] symbols are for easier reading and do not need to be typed in the actual operation.
- Remember to end the commands with the ending symbols "." and ";".
- Type the command carefully. It is case-sensitive.

Control the switcher

To control the switcher, you must connect its 9-pin female RS232 port to the PC's RS232 port, or you can just connect any one of the HDBaseT receiver's RS232 ports to the PC. The RS232 command transmits to the switcher via the twisted pair. Use the RS232 control software to control the switcher.





Figure 8: Controlling the switcher remotely



Control third-party device from local

Connect the 9-pin female RS232 port in the switcher with the PC. Use the RS232 command "/+[Y]/[X]:******." to control the third-party device connected to the HDBaseT receiver.





Bi-directional RS232 control

By connecting one 3p captive screw RS232 port with the PC (or controlled device), and then connecting the RS232 port of corresponding HDBaseT receiver with the controlled device (or PC), the RS232 signal can be transmitted bi-directionally.

Control far-end device from local

Connect the RS232 (3P captive screw) port in any zone to the PC, and then connect the controlled RS232 device (third-party device) to the corresponding receiver (same zone as the PC), as shown below.



Control the switcher from remote

Connect the RS232 (3p captive screw) port in any zone to controlled device (thirdparty device), and connect PC to the corresponding (same zone as controlled device) receiver, as shown below





TCP/IP control

Control modes

The default control settings are as follows:

- TCP/IP: 192.168.0.178
- Gateway: 192.168.0.1
- IP control port: 4001

You can change the IP and gateway settings as needed. Do not change the serial port number.

Control by a single PC

Connect a computer to the TP port of the switcher, and set its IP address and gateway to the same IP section as the default IP of the switcher (192.168.0.178).

Figure 12: Setting the PC's IP address the same as the switcher

General	
	ed automatically if your network supports need to ask your network administrator
Obtain an IP address aut	omatically
O Use the following IP addr	ess:
IP address:	192 . 168 . 0 . 227
S <u>u</u> bnet mask:	255 . 255 . 255 . 0
Default gateway:	192.168.0.1
Obtain DNS server addres	ss automatically
O Use the following DNS ser	ver addresses:
Preferred DNS server:	202 . 96 . 134 . 133
Alternate DNS server:	202 . 96 . 128 . 68
🔲 Validate settings upon ex	it Ad <u>v</u> anced

Control by PC(s) in LAN

You can connect the switcher can to a router to make up a LAN with the PC(s) so that it can be controlled in a LAN. Ensure the switcher's IP section is the same as the router.





To connect to a LAN:

- 1. Connect the TCP/IP port of the switcher to Ethernet port of PC using a Cat5e cable.
- 2. Set the PC's IP address and gateway to the same IP section as the switcher. Note the PC's original IP address and gateway.
- 3. Set the switcher's IP address and gateway to the same IP section as the router.
- 4. Set the PC's IP address and gateway as the original one.
- 5. Connect the switcher and PC(s) to the router. In the same LAN, each PC is able to control the switcher asynchronously.

TCP/IP settings

- 1. Connect the TCP/IP port of the switcher to Ethernet port of PC with twisted pair.
- 2. Set the PC's IP and gateway to the same IP subnet as the default IP of the switcher (192.168.0.178).
- 3. Launch your web browser, and then enter **192.168.0.178**.

This is the default IP address for all Clare Controls HDMI switchers.

 When the Web Interface Login page displays, enter the user name "clareadmin" and password "secure7", and then click Login.

Clarecontrols	User Name Password	clareadmin Login
---------------	-----------------------	---------------------

- 5. Select the Network tab and set the following parameters.
 - IP address
 - Subnet
 - Gateway

Main Users	Interface Configuration	n Networ
Network Se	ttings:	
MAC Address:		
DHCP		
Static IP		
IP Address:	192.168.0.250	
Subnet Mask:	255.255.255.0	
Gateway:	192.168.0.1	

- 6. Click Save.
- 7. Reboot the switcher.

Once rebooted, you will be able to control the switcher over IP.

USB firmware updating

To allow for future changes, or to add new functions, the switcher firmware switch can be upgraded via USB. To upgrade, download the latest upgrade file, and then upgrade it through the EXE software. Copy the EXE software to the PC, and then double-click the program to upgrade the firmware.

Figure 14: Update EXE software



When the program is running normally, it will enter into the interface (as shown in next figure). Click **Open** and choose the upgrade file downloaded, and then click **Connect USB**. The upgrade will begin. When complete, a window will appear showing the message "Update success."

Figure 15: Interface of update EXE software

Connect USB Close	USB			
Update File:			Open	
	Updata	Cancel		

Note: The COM number connected with PC is available only when in 1 to 9.

Video Input		Video Output		
Input	8 HDMI	Output	4 HDMI 8 HDBaseT	
Input connector	Female HDMI	Output connector	Female HDMI female RJ45 (with LED indicators)	
Input level	T.M.D.S. 2.9 V / 3.3 V	Output level	T.M.D.S. 2.9 V / 3.3 \	
Input impedance	100Ω (differential)	Output impedance	100Ω (differential)	
		HDBaseT output	Up to 70 m 1080P to 60 Hz, Cat5e	
Video general				
Gain	0 dB	Bandwidth	6.75 Gbit/s	
Video signal	HDMI (or DVI-D)	Maximum pixel clock	225MHz	
Resolution range	Up to 1920 × 1200 at 60 Hz or 1080P at 60 Hz	Switching Speed	200ns (max.)	
Transmission distance	70 m with POC	HDBaseT output resolution	1080P at 60 Hz	
EDID management	In-built EDID data and manual EDID management			
HDCP	Supports HDCP 1.3, auto and manual HDCP management			
Audio General				
Output signal	Stereo audio Digital audio	Output connector	8 3p captive screw connectors	

Specifications

Stereo output	Earphone output distortion: 0.1% 32Ω / 70 mW at 1 KHz, 0.1% 16Ω / 105 mW to 1 KHz	Coax output	Supports PCM, Dolby, DTS 5.1	
Frequency response	20 Hz to 20 KHz	CMRR	> 90 dB at 20 Hz to 20 KHz	
Control ports		•		
Control ports	8 IR OUTs (green) 8 IR INs (black) 1 IR EYE (black)	Panel control	Front panel buttons	
	1 TCP/IP (female RJ45) 1 RS232 (9 pin female D) 8 RS232s (3p captive screw connectors)			
IR	Default IR remote Extend IR EYE	TCP/IP control	Works with the network controller V2.2	
General		•	·	
Power supply	110 to 240 VAC			
Power consumption	Full load: 117.8 W, Floating: 54.4 W			
Case dimension (W × H × D)	17.3 × 3.5 × 14.9 (44.0 × 8.8 × 38.0 cm)			
Weight	12.3 lb. (5.6 Kg)	12.3 lb. (5.6 Kg)		
Temperature	-4 to +158°F (-20 to +70°C)			

Dimensions



Troubleshooting and maintenance

- When there is a color losing or no video signal output, the cables may be broken or are not well connected.
- When EDID management does not work normally, the HDMI cable may be broken at the output end.
- When switching, there is a blank screen on the displayer, the displayer may not support the resolution of the video source. Switch again or manage the EDID data manually to make the resolution of the video source automatically comply with the output resolution.
- When a user cannot control the switcher by computer through its COM port, check the COM port number in the software. Make sure the COM port is in good condition and the communication protocol is correct.
- When switching and there is no output image:
 - Check that there is a signal at the input and the output.
 - Check if the output port number is the same with the controlled one.
 - Check that the input/output cables are not broken, nor the connectors are loose. Try another cable.
- It is not uncommon for any switcher device to experience trouble when learning 3D EDID signal from a source device, such as a Blu-ray player. If your switcher cannot learn the 3D EDID signal, connect the source device directly to the display device (TV) and play the movie. Once the movie begins playing, reconnect the source device to the switcher and relearn the EDID data.

Safety operation guide

To guarantee the reliable operation of the equipment and safety of the staff, please follow the procedures listed below.

- The system must be grounded properly. Do not use two blades plugs. Ensure the supply voltage is in the correct range of 100 to 240 V and from 50 to 60 Hz.
- Do not locate the device in a place that is abnormally hot or cold or does not have proper temperature control and ventilation.
- The device generates heat when running. Its environment should be well ventilated to prevent damage caused by overheating.
- Disconnect power in humid weather, or when left unused for long periods.
- Before making or removing any connections to the device, ensure that the power supply has been disconnected.
- Do not attempt to open the enclosure of the equipment. Do not attempt any repairs. There are no user-serviceable parts inside. Any attempt to open the equipment will result in a complete void of any warranty and may result in serious injury or death.
- Do not splash any chemical substances or liquids on or around the equipment.

After-sales service

- If there appears to be problems when using the device(s), refer to the "Troubleshooting and maintenance" section in this manual.
- You can contact Customer Support at http://support.clarecontrols.com. Please be ready to provide the following information.
 - Product model number, version and serial number.
 - Detailed description of the trouble issues.
 - Description of all connections and third-party equipment being used.
- If, during the warranty period, the unit cannot be repaired, a suitable replacement will be issued. Replacement units will be comparable to the original. However, due to potential design changes over time, replacement units may not be identical to the unit replaced.

Warranty information

Clare Controls offers a three (3) year limited warranty on original Clare Controls components, from the date of shipment from Clare Controls. To view complete limited warranty details, including limitations and exclusions, <u>www.clarecontrols.com/warranty</u>.

