

ClareVision Plus 1 MP Indoor Wi-Fi Cube Camera (CVP-B1C50-IDIW) Firmware v5.4.5 Build 170807 Release Notes

Content

Introduction...1 Updating the firmware...1 MAC address update...3 Password strengthening and verification code...4 SD card overwriting...6 Contact information...7

Last modified: 12/14/17

Introduction

The ClareVision Plus (CVP) 1 MP Indoor Wi-Fi Cube Camera with IR (CVP-B1C50-IDIW) v5.4.5 firmware build 170807 update contains fixes for SD card overwrite abilities, MAC address correction, and password strengthening.

Note: Each camera must be updated individually.

Updating the firmware

The new camera firmware is found on the Clare Controls website product page. You must download and extract the firmware before you can continue.

To download the new firmware:

1. Browse to the correct Clare Controls product page, and then scroll down until you see the **Resources** sub-tab.

| Description | Specifications | Resources | Dealer Support | FAQs | Models & Accessories | | | |
|--|-----------------|--------------|-------------------|-----------|--|--|--|--|
| Documenta | tion | | | | | | | |
| CVP-B1C50-IDIW Datasheet (DOC ID 1408) (213.7 KB) (pdf) | | | | | | | | |
| Wi-Fi Came | ras Quick Start | Guide (DOC | ID 1506) (893.1 | KB) (pd | f) | | | |
| ClareVision | Plus Camera U | lser Manual | (DOC ID 1430) (| 5.9 MB) | (pdf) | | | |
| ClareVision | Plus Camera A | nd NVR Em | ail Configuratior | n (DOC | ID 1617) (481.1 KB) (pdf) | | | |
| Camera and | NVR Firefox S | upport Tech | Bulletin (DOC I | D 1574 | 4) (267.0 KB) (pdf) | | | |
| Updating C | lareVision Plus | Camera and | d NVR Firmware | Produc | ct Bulletin (DOC ID 1444) (177.7 КВ) (pdf) | | | |
| ClareVision | Plus SD Card N | Motion Reco | rd Settings (DO | C ID 14 | 43) (379.4 KB) (pdf) | | | |
| ClareVision | API Product Bu | ulletin (DOC | ID 528) (249.6 K | B) (pdf) | | | | |
| ClareVision | DDNS Product | Bulletin (D | OC ID 804) (217. | 0 KB) (p | df) | | | |
| Integrating An NVR Or Camera Driver Into A Control4 Project Product Bulletin (DOC ID 863) (684.6 KB) (pdf) | | | | | | | | |
| Downloads | | | | | | | | |
| Plugin For MacOS (4.3 MB) (zip) | | | | | | | | |
| Plugin For) | Windows (2.4 M | B) (zip) | | | | | | |
| ClareVision | Plus V5.4.5 Bu | ild 170807 | Firmware (13.2 M | 1B) (zip) | | | | |

2. Click the **Resources** sub-tab, scroll to **Downloads**, and then click the firmware link.

The firmware begins to download.

3. Once the firmware is downloaded, extract the information to the desired location in your computer.

To update the firmware using the camera's web UI:

- 1. Using your computer, connect to the same network as the camera.
- 2. Browse to the camera's IP address, and then login using the camera's credentials.

3. Browse to Maintenance.

Configuration > System > Maintenance > Upgrade & Maintenance

| cl | Clarecontrols | Live View Cont | iguration | 👤 clareadmin | E+ Logout |
|-----|-----------------|---|---|--------------------|-----------|
| Q | Local | Upgrade & Maintenance | Log System Service | | |
| | System | Reboot | | | |
| | System Settings | Reboot | Reboot the device. | | |
| | Maintenance | Default | | | |
| | User Management | Restore | Reset all the parameters, except the IP parameters and user information, to the default set | tings. | |
| G | Network | Default | Restore all parameters to default settings. | | |
| .Q. | Video/Audio | Export | | | |
| | Image Event | Device Parameters | | | |
| | | Import Config. File | | | |
| | | Device Parameters | Browse Impo | ort | |
| | | Status | | | |
| | | Upgrade | | | |
| | | Firmware | /Downloads/digicap.dav Drowse Upg | rade | |
| | | Status | | | |
| | | Note: The upgrading pro automatically after upgr | ocess will be 1 to 10 minutes, please don't disconnect power to the device during the p ading. | rocess. The device | reboots |

- 4. Under the Upgrade heading, click **Browse**. Select the previously extracted firmware.
- 5. Click **Upgrade**, and confirm the upgrade.

Notes

- The upgrade reboots the camera.
- The upgrade assigns the camera a new IP address.

MAC address update

The firmware updates the camera's MAC address. All camera's MAC addresses now accurately match the MAC listed on the camera's label. Once the firmware is updated, the camera is assigned a new IP address. Find the new IP address using the SADP software tool on your computer, or the built in ClareVision Plus App's Online Devices list.

To find the IP address using the SADP tool:

- 1. Download the SADP tool.
- 2. Launch SAPD and complete the wizard.
- 3. Locate the Camera in the list, and then copy the new IP address.

To find the IP address using the Online Devices list:

- 1. Access the ClareVision Plus App.
- 2. Tap the **Plus** icon **in** the top-right, and then tap **Online Devices**.



3. A list of all online devices displays.

Note the camera's new IP address.



Password strengthening and verification code

The firmware update requires the user set a new strong password and verify the camera. This change maintains the user's privacy.

Note: The password can no longer be secure7.

To change the password:

- 1. Using your computer, connect to the same network at the camera.
- 2. Browse to the camera's IP address.

You are prompted to change the password.



- 3. Enter a new password, confirm the password, and then click **OK**.
- 4. Create a new verification code.

Note: This update renders the verification code on the camera's label unusable. You must activate the Cloud service and create a new verification code. The same code on the label can be used for user ease.

To create a verification code:

1. Browse to **Platform Access**.

Configuration > Network > Advanced Settings > Platform Access

Note: The camera's status is offline.

| cl | larecontrols | Live View Config | juration | | | 👤 clareadmin | E+ Logout |
|--------|-------------------|----------------------|---|---------------|---|--------------|-----------|
| ₽ ⊟ | Local System | FTP Email Platform | Access HTTPS | QoS Wi-Fi | l | | |
| Ð | Network | Platform Access Mode | Guarding Vision | 0 | | | |
| | Basic Settings | Register Status | Offline | 0 | | | |
| | Advanced Settings | Verification Code | | | | | |
| Q. | Video/Audio | | 6 to 12 letters (a to z, A numbers (0 to 9), case s are recommended to us | ensitive. You | | | |
| 1 | Image | | combination of no less t or numbers. | | | | |
| Ë | Event | | (i) Create a verification | code. | | | |
| | | | | | | | |
| | | Save | | | | | |

2. Click the **Enable** checkbox.

A Verification dialog displays.

| Note | | × |
|---|--|--|
| To enable Guarding Visio the verification code. | on service, you need to create a verifi | cation code or change |
| Verification Code | | |
| | 6 to 12 letters (a to z, A to Z) or numbers (0 to 9), case sensitive. You are recommended to use a combination of no less than 8 letters or numbers. | |
| Confirm Verification Code | | |
| | vice will require internet access. Plea <u>dicy</u> " before enabling the service. | se read the " <u>Terms of</u> OK Cancel |

- 3. Enter the desired verification code, confirm the code, and then click **OK**.
- 4. Click Save.

Note: If you do not click **Save**, the code is not saved.

5. Refresh the page and the camera now displays an online status.

SD card overwriting

When using the previous firmware, the SD card's default was set to not overwrite recorded information. This results in the camera being unable to record new footage when the SD card is full. The user was able to access their camera and change the default setting.

The firmware update changes this behavior. The new default setting for the SD card overwrites old recordings when full to keep recording. This allows the user security in knowing that their camera is always able to record.

Note: You can select to overwrite or default the camera's settings for this update to correct the SD card defaults. We recommend using the overwrite option. If using the default option, the camera's Wi-Fi will need to be reconfigured.

To overwrite the camera:

1. Connect to the camera's network, and then browse to the camera's IP address in your web browser.

Note: We recommend using Mozilla Firefox, Safari, or Internet Explorer.

- 2. Access the camera using the set credentials.
- 3. Browse to **Record Schedule**.

| C clarecontrols | Live View | Playback | Picture | Configuration | | 👤 clareadmin 🛛 🕞 Logou |
|------------------------------|-----------------|------------|------------------------------------|----------------------|----------------------------|------------------------|
| 🖵 Local | Record Schedule | Capture | | | | |
| System Network | Continuous | C X Delete | T Datas All | | | - |
| Video/Audio | 0 | C Z 4 | Delete All 6 8 10 | 12 14 16 | Advanced | Continuous |
| Event | Mon 0 Tue | 2 4 | 6 8 10 | 12 14 16 | 18 20 22 24 | Motion Alarm |
| Storage Schedule Settings | Wed | 2 4 | 6 8 10 | 12 14 16 | 18 20 22 24 | Event |
| Storage Management | Thu | 2 4 | 6 8 10 6 8 10 | 12 14 16 12 14 16 | 18 20 22 24 18 20 22 24 | |
| | Fri 0 Sat | 2 4 | 6 8 10 | 12 14 16 | 18 20 22 24 | |
| | 0 Sun | 2 4 | 6 8 10 | 12 14 16 | 18 20 22 24 | |
| | | | | | | |
| | E s | ave | | | | |

Configuration > Storage > Schedule Settings > Record Schedule

4. Click Advanced.

The Advanced dialog displays.

| Advanced | | | × |
|-------------|-------------|----|--------|
| Overwrite | | | |
| Pre-record | 5s | | 0 |
| Post-record | 58 | | 0 |
| Stream Type | Main Stream | | 0 |
| | | ок | Cancel |

- Select the Overwrite checkbox, and then click OK.
 The Advanced dialog disappears.
- 6. Click Save.

Note: If you do not click Save, the changes do not take effect.

| clarecontrols | Live View | Playback | Picture | Configuration | 👤 clareadmin 🛛 🗗 Logout |
|--------------------|-----------------|--------------|--------------|---------------|----------------------------|
| Local | Record Schedule | Capture | | | |
| System | Enable | | | | |
| Network | Continuous | 🕒 🗙 Delete 👔 | T Delete All | | Advanced |
| Cideo/Audio | | | _ | | Continuous |
| La Image | Mon | 2 4 6 | 8 10 | 12 14 16 | 18 20 22 24 |
| Event | 0 | 2 4 6 | 8 10 | 12 14 16 | 18 20 22 24 Motion Alarm |
| Storage | Tue 0 | 2 4 6 | 8 10 | 12 14 16 | 18 20 22 24 |
| Schedule Settings | Wed | | | 12 14 10 | |
| Storage Management | Thu | 2 4 6 | 8 10 | 12 14 16 | 18 20 22 24 |
| | 0 | 2 4 6 | 8 10 | 12 14 16 | 18 20 22 24 |
| | Fri | | | | |
| | Sat | 2 4 6 | 8 10 | 12 14 16 | 18 20 22 24 |
| | 0 | 2 4 6 | 8 10 | 12 14 16 | 18 20 22 24 |
| | Sun | | | | |
| | | | | | |
| | 🗎 s | ave | | | |
| | | | | | |

Contact information

Clare Controls, LLC. 7519 Pennsylvania Ave, Suite 104 Sarasota, FL 34243

General: 941.328.3991 Fax: 941.870.9646 www.clarecontrols.com

Integrator/Dealer Support: 941.404.1072 claresupport@clarecontrols.com

Homeowner Support (ClareCare): 941.315.2273 (CARE) help@clarecontrols.com