



Dealer Notice: Spotify Ends Support for Logitech Media Server (LMS) and Select Audio Devices

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Introduction

Spotify has ended support for LMS and specific audio devices effective as of July 2017.

Issue

Due to Spotify's discontinued support for select products including the Logitech Media Server (LMS), the Clare Controls Cliq controllers are no longer able to provide Spotify audio streaming services. Spotify discontinued service for a number of devices, including:

- **B&O:** BeoSound 5
- **Onkyo:** All models
- **Pioneer:** All models
- **Squeezebox:** All models
Note: Squeezebox is the method Clare Controls uses for LMS.
- **UE Smart Radio:** All models
- **NAD/Lenbrook:** D7050 and MT2
- **Philips:** MCi900, MCi8080, NP3700, NP3500, NP3900, NP3300, AW1000, AW2000, AW3000, AW5000, AW9000

For Spotify's notice, see their article "[Why Can't I use the Spotify app on my speaker?](#)".

Solution

We provided a notice in mid 2016:

[Clare Controls Ends LMS Support Product Bulletin \(DOC ID 1325\)](#)

There are several viable solutions to this problem using Sonos Connect or Denon HEOS Link as sources on the IMR or MR8 Clare audio products.

For more information on Sonos and Denon Heos, see the articles below.

[Sonos Integration Release Notes \(DOC ID 1265\)](#)

[Denon HEOS Integration Release Notes \(DOC ID 1326\)](#)

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