



Replacing the ClareHome Host Controller

Product Bulletin

Last modified: 04/26/18

Introduction

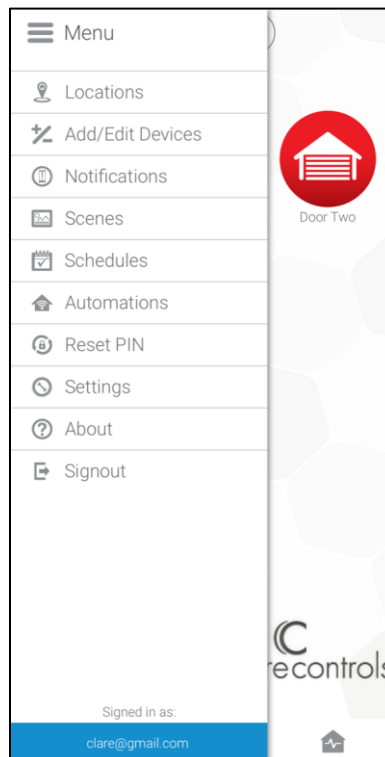
This product bulletin provides the information necessary to successfully replace your ClareHome host controller.

Remove host controllers

It is imperative that the previous host controller connections are removed. The installer must access all client UI devices (iPads and smartphones) and remove all existing account information.

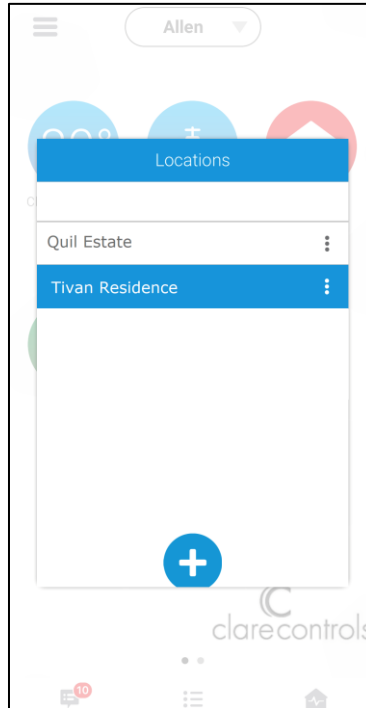
To remove account information:

1. Launch the ClareHome app and then access the Mega Menu ☰.



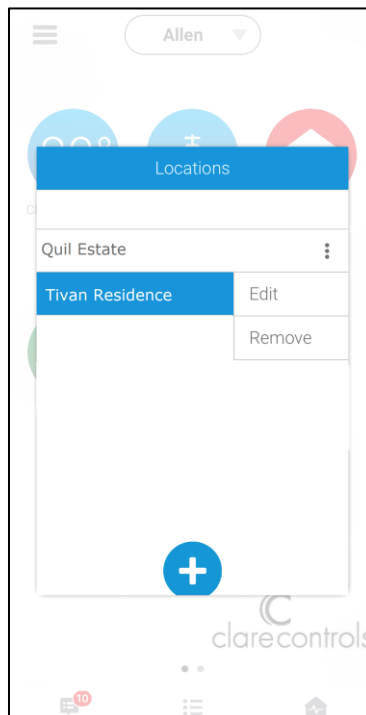
2. Tap **Locations**.

A list of all associated host connections displays.



3. Tap the three dots to the right of the desired location.

4. Tap **Remove**.



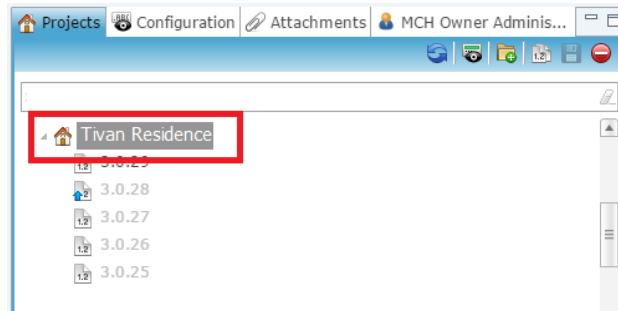
5. Repeat steps 1 through 4 for each UI device and location.

Replace the host controller in Fusion

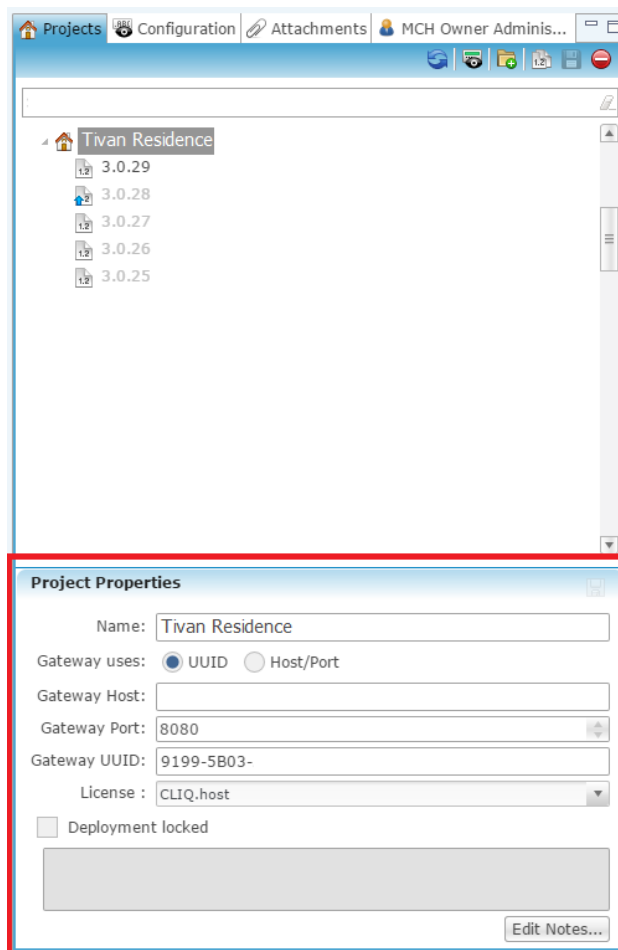
After removing the previous host controller you must change the host controller in Fusion.

To change the host controller in Fusion:

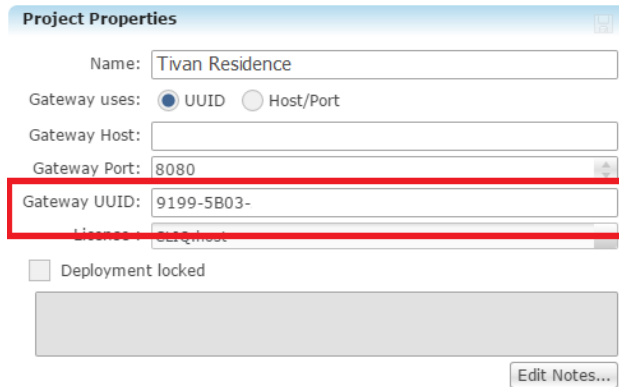
1. Access the project.




2. Scroll down to view the Project Properties pane.

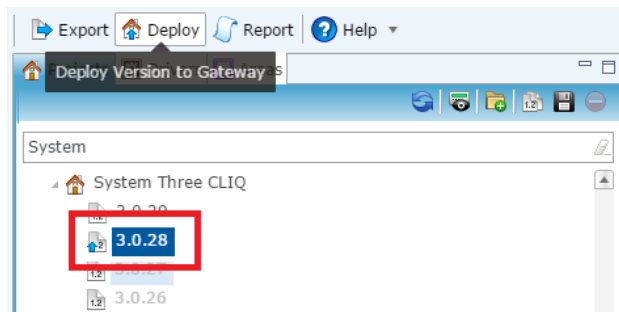


- Remove the UUID from the **Gateway UUID** field, and then enter the new UUID.

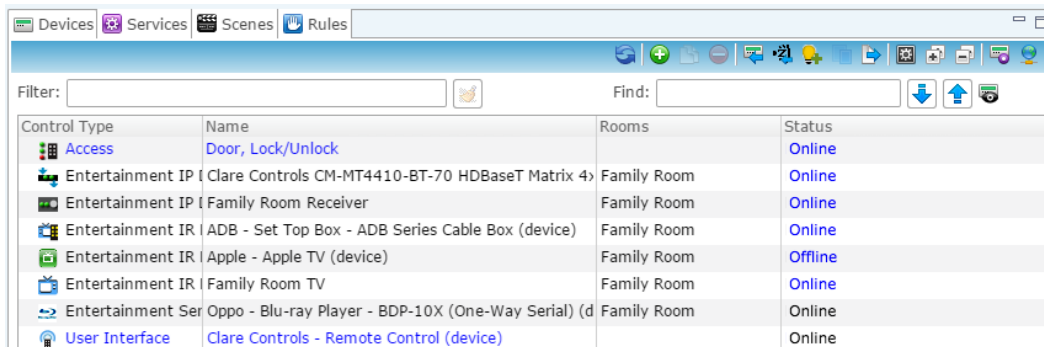


The screenshot shows the 'Project Properties' dialog box. The 'Name' field contains 'Tivan Residence'. Under 'Gateway uses:', the 'UUID' radio button is selected. The 'Gateway Host' field is empty. The 'Gateway Port' field contains '8080'. The 'Gateway UUID' field contains '9199-5B03-' and is highlighted with a red rectangle. Below this field, there are two small buttons labeled 'License' and 'Request'. At the bottom, there is a 'Deployment locked' checkbox (unchecked) and an 'Edit Notes...' button.

- Click the **Save** button .
- Select the currently deployed version of the project, and then deploy the project.



- Verify that all devices are online.

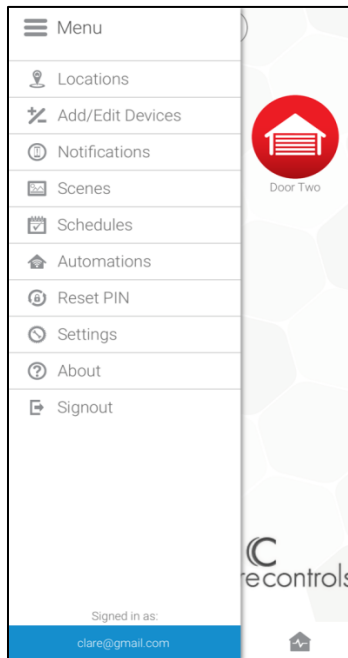


The screenshot shows the 'Devices' window with a table of device information. The table has columns for Control Type, Name, Rooms, and Status. The status of each device is listed as either 'Online' or 'Offline'.

Control Type	Name	Rooms	Status
Access	Door, Lock/Unlock		Online
Entertainment IP	Clare Controls CM-MT4410-BT-70 HDBaseT Matrix 4	Family Room	Online
Entertainment IP	Family Room Receiver	Family Room	Online
Entertainment IR	ADB - Set Top Box - ADB Series Cable Box (device)	Family Room	Online
Entertainment IR	Apple - Apple TV (device)	Family Room	Offline
Entertainment IR	Family Room TV	Family Room	Online
Entertainment Ser	Oppo - Blu-ray Player - BDP-10X (One-Way Serial) (d	Family Room	Online
User Interface	Clare Controls - Remote Control (device)		Online

To connect the UI device:

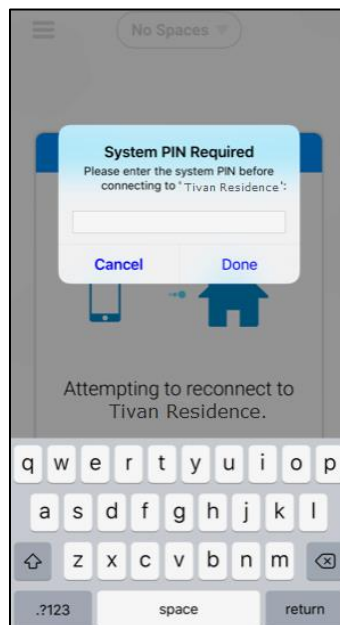
1. Launch the ClareHome app, and then access the Mega Menu ☰.



2. Tap Locations.

Note: The location appears automatically when the UI device is connected to the same system.

3. Tap the location, and then enter the project's system PIN.



4. Tap **Done**.

You are now connected to the system.

Contact information

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