



Z-Wave: ClareHome App and Fusion Maintenance

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Introduction

Z-Wave maintenance is a feature designed to remap your Z-Wave network, ensuring network stability.

Using Z-Wave maintenance: when and why

- Secure Z-Wave devices, door locks, require that they are paired within a few feet (2 to 3) of the controller. Often requiring the device being moved closer to the controller. Run Z-Wave maintenance after the controller and/or device are in their final location.
- Non-Network Wide Inclusive devices require direct controller pairing, meaning they do not interact with other Z-Wave devices or repeaters. Often requiring the device being moved closer to the controller. Run Z-Wave maintenance after the controller and/or device are in their final location.
- Anytime multiple devices (3 or more) are added or removed from a Z-wave network.

Clare Controls Install Assist and ClareHome apps

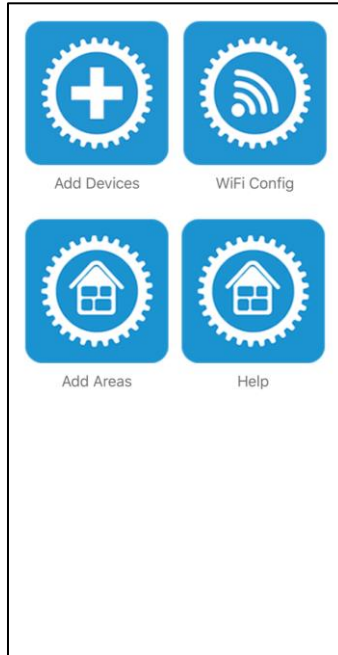
Install Assist and ClareHome Z-Wave maintenance

The Install Assist and ClareHome apps feature a Z-Wave maintenance button.

Note: This process can take some time (hours). Z-Wave devices are inoperable and cannot be modified during maintenance.

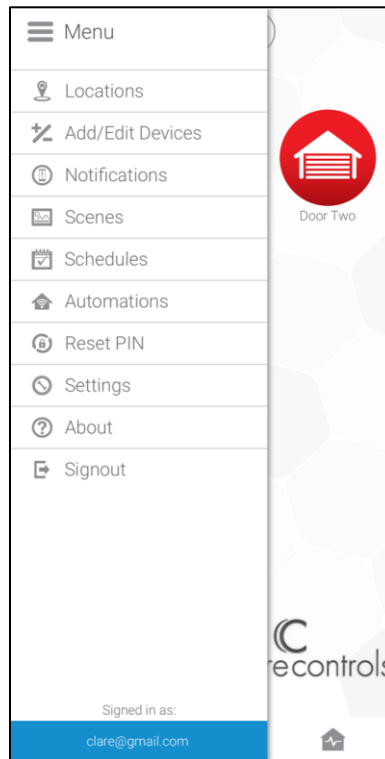
To use the Z-Wave maintenance button in the apps:

1. Access the Clare Controls Install Assist app, and then tap **Add Devices**.

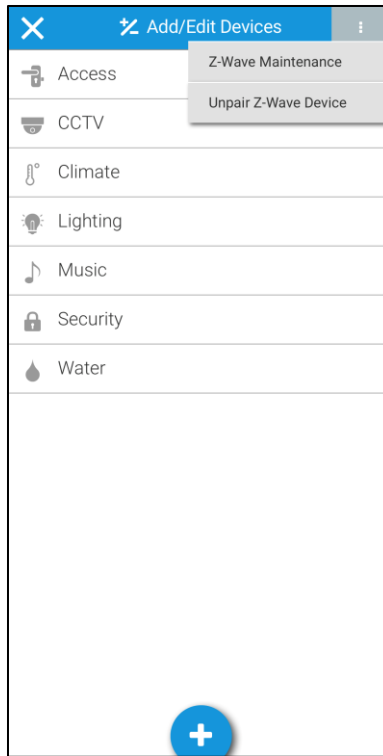


– or –

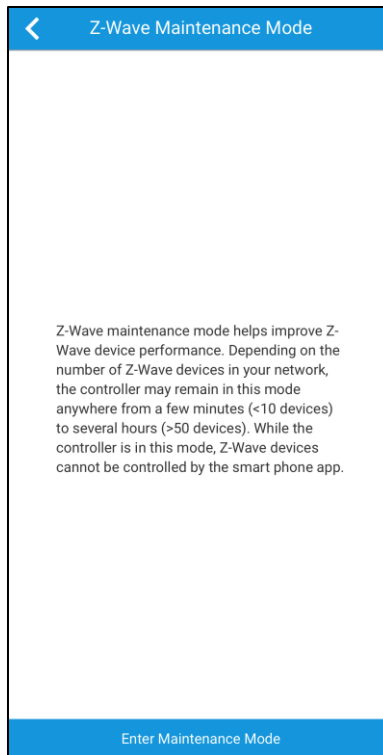
- Access the ClareHome app's Mega Menu, and then tap **Add/Edit Devices**.



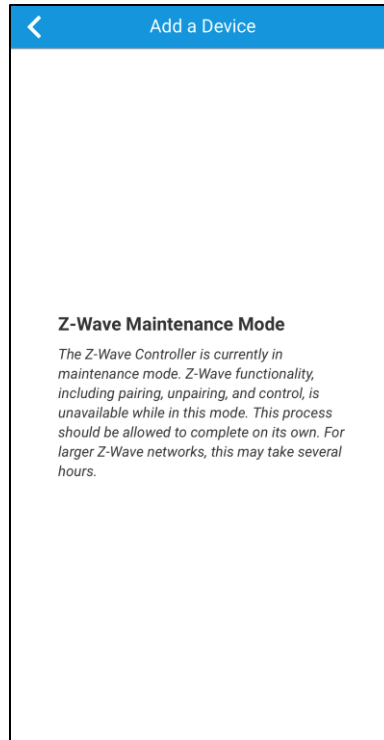
2. Tap the 3 dots in the upper-right corner, and then tap **Z-Wave Maintenance**.



3. Read the displayed information, and then tap **Enter Maintenance Mode**.



- Once maintenance is initiated Z-Wave devices cannot be used or modified until the maintenance is finished.

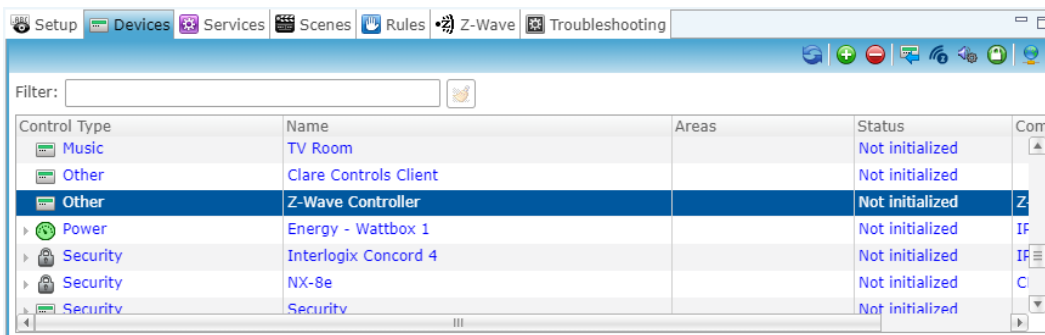


Fusion maintenance

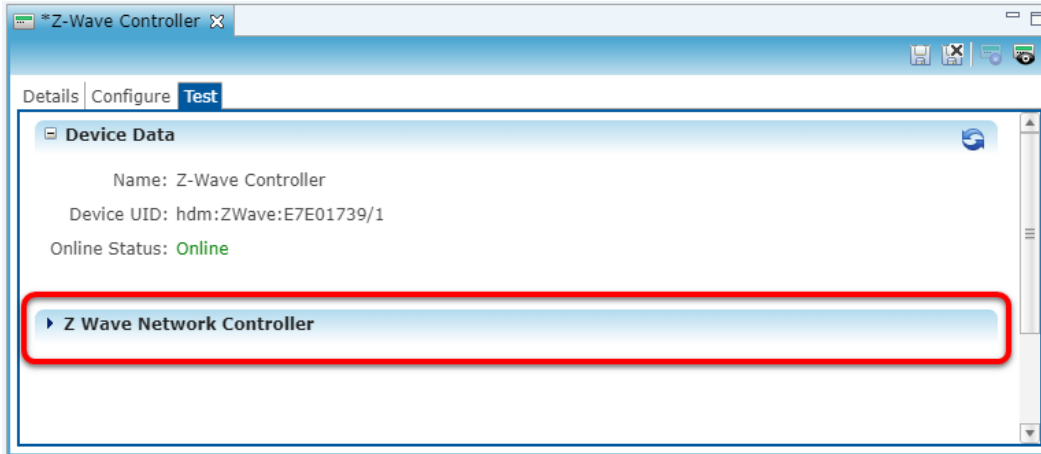
Follow the steps below to perform Z-Wave Maintenance from Fusion. Large projects can take several hours. Home owners and integrators should not attempt to user Z-Wave devices during maintenance.

To perform Fusion Z-Wave maintenance:

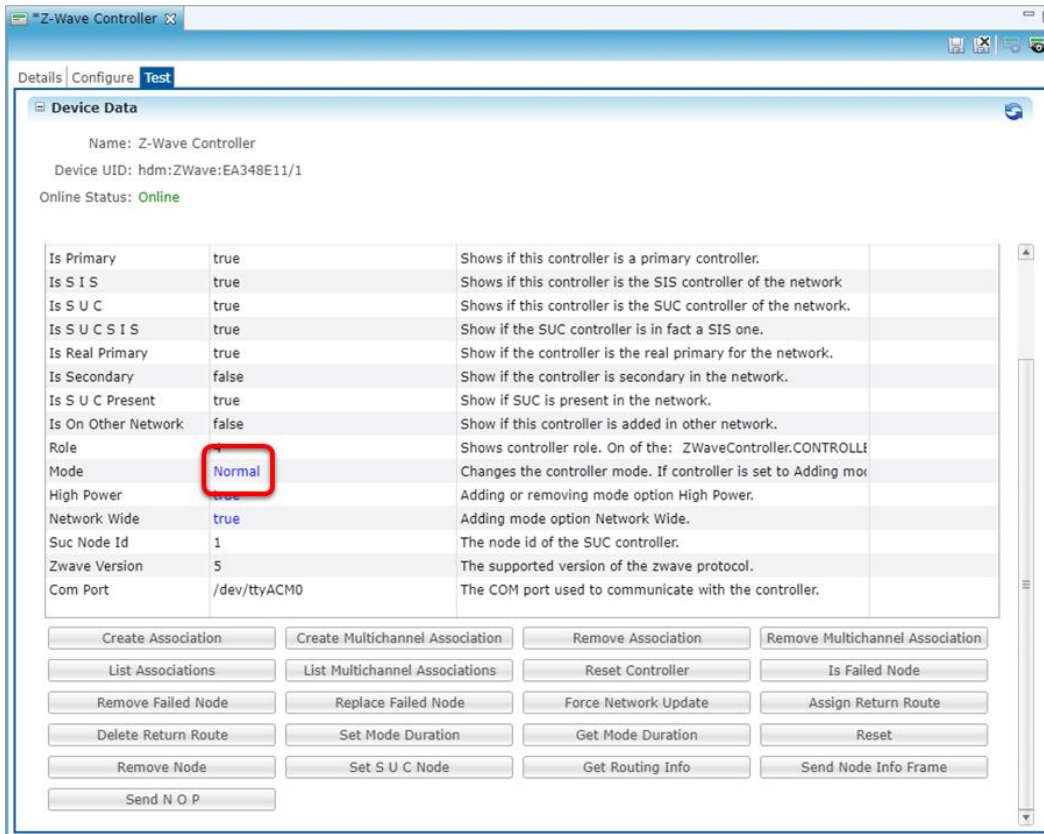
- Access the desired project in Fusion.
- The **Devices** tab displays by default, scroll to view the Z-Wave controller.



3. Double click the controller, click the **Test** tab, and expand the **Z-Wave Network Controller** drop-down.



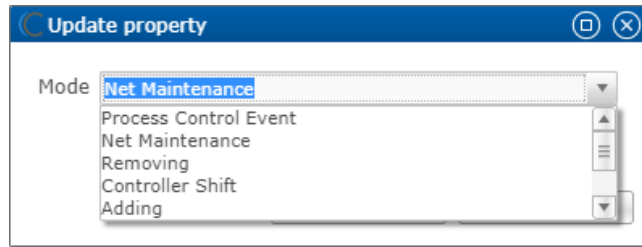
4. Scroll down to view Mode, and then click **Normal**.



The Update Property dialog displays.

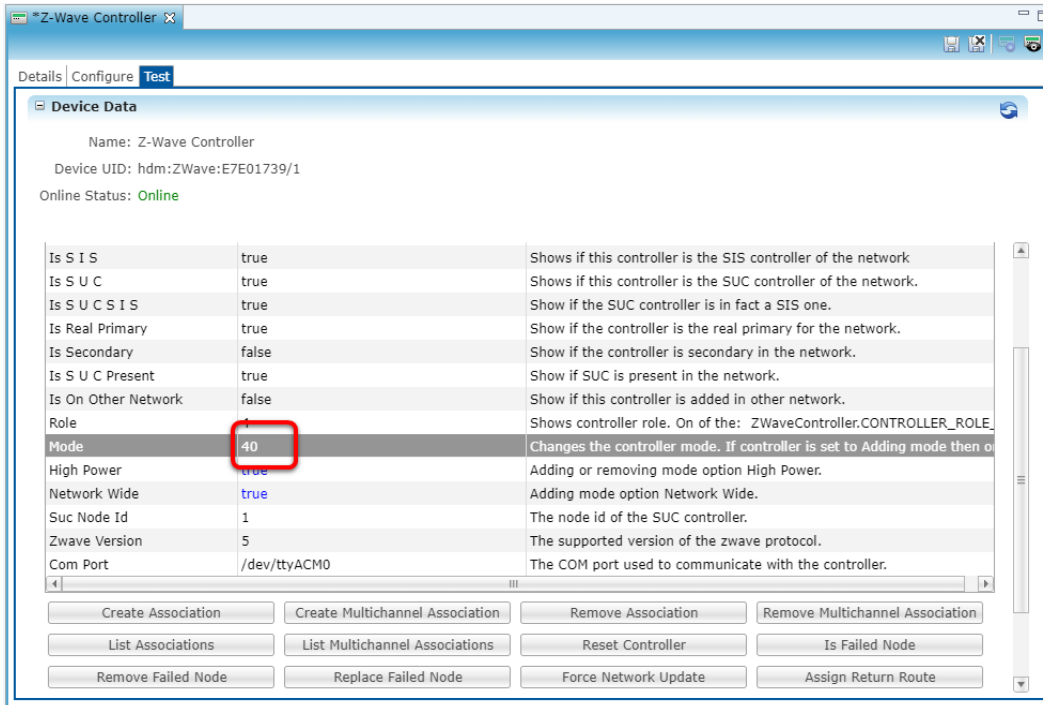



5. Select **Net Maintenance**, and then click **Execute**.



While running net maintenance, the mode displays 40.

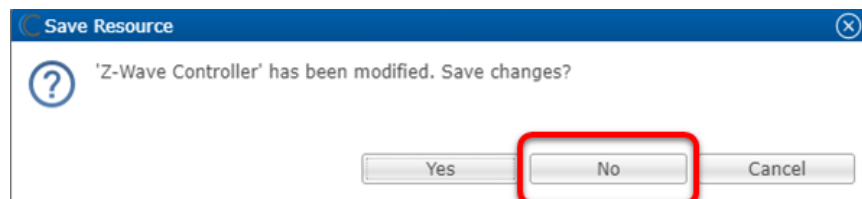
Note: The 40 status displays the entire duration of net maintenance.



6. Click the **Refresh** icon  to view the status. The Mode returns to Normal once the maintenance is complete.

Note: This may take several hours.

7. Once complete, exit the tab and click **No** on the Save Resources pop-up.



8. Wait 10 minutes before attempting to control Z-Wave devices.

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