

TECH BULLETIN

ClareHome: Setting a System PIN

Issue

Home automation has been under scrutiny for its security. Once a ClareHome system is created and configured by a dealer, we recommend that the homeowner access their ClareHome account and change their system PIN.


Note: We recommend updating your system PIN after each time someone accesses your ClareHome account - for example, technicians, friends, guest.

Solution

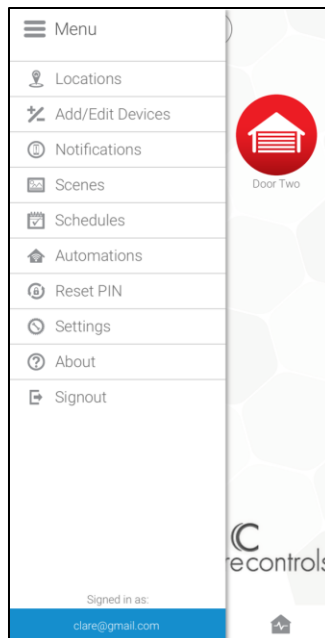
Every ClareHome system has a default PIN of 1234. Update the PIN to ensure a secure home automation experience.

Note: Remember this PIN, it cannot be looked up. If a PIN is forgotten the home owner must contact Clare Care to have it reset.

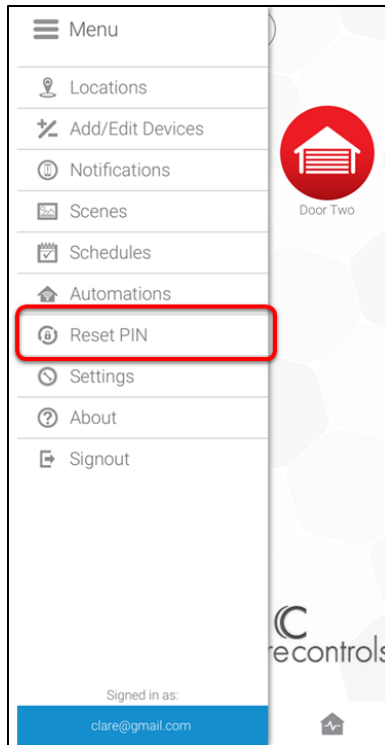
To change a PIN:

1. Launch the ClareHome App, and then tap the **Mega Menu** icon .

The Mega Menu displays.

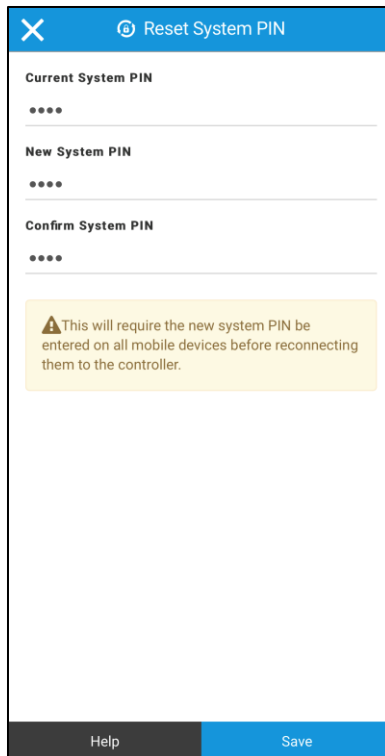


2. Tap **Reset PIN**.



3. Enter the current PIN, and then enter and confirm the new desired PIN.

Note: The current PIN can be obtained from the technicians.



4. Tap **Save**.

Contact information

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