



## TECH BULLETIN

TECHNICAL SUPPORT

© 12JUN18 Clare Controls, LLC.

# The Clare Video Doorbell no longer supports digital chimes

**Last modified:** 06/12/18

## Introduction

Clare Controls has removed support for digital chimes on the Clare Video Doorbell. This decision has been made due to the large variety of digital chimes available on market, a majority which have differing custom configurations with no common standard. Existing digital chimes currently working will continue to function normally. This decision does not affect our continuous support for mechanical chimes.

The following table lists devices known to work with the Clare Video Doorbell. Devices not listed may or may not be compatible.

**Table 1: Clare Video Doorbell compatible mechanical chimes**

Description	Item Number (store ID)	Manufacturer Model Number
<b>Lowe's</b>		
Utilitech White Doorbell Kit	72914	UT-27103-02
Utilitech White Doorbell	77143	UT-2796-02
Utilitech White Doorbell	108174	UT-2735-02
Utilitech Satin Nickel Doorbell	I9736	UT-2747-02
<b>Home Depot</b>		
Wired Door Bell Contractor Kit	1001406918	216598
Wired Door Bell Deluxe Contractor Kit	1001406920	216599
<b>Amazon</b>		
NuTone LA11WH Decorative Wired Two-Note Door Chime, White Textured	B001EG272I	LA11WH
Broan BK125LWH NuTone Chime Kit (2 Lighted Push-Buttons, 1 Transformer)	B000VH5ILI	BK125LWH
Heath Zenith SL-2796-02 Basic Series Wired Door Chime, White	B000BPHIK4	SL-2796-02

## Contact information

Clare Controls, LLC.  
7519 Pennsylvania Ave, Suite 104  
Sarasota, FL 34243

General: 941.328.3991

Fax: 941.870.9646

[www.clarecontrols.com](http://www.clarecontrols.com)

Integrator/Dealer Support: 941.404.1072

[claresupport@clarecontrols.com](mailto:claresupport@clarecontrols.com)

Homeowner Support (ClareCare): 941.315.2273 (CARE)

[help@clarecontrols.com](mailto:help@clarecontrols.com)