



# ClareVision Plus v6.1.0.1226 Android App Release Notes

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**Last modified:** 01/23/19

## Introduction

The Clare Vision Plus (CVP) v6.1.0.1226 Android app adds support for Touch ID and resolves notification issues.

**Note:** Touch ID is only accessible on Android devices that support fingerprint recognition.

## Touch ID

The Touch ID feature allows the user to enable fingerprint authentication for app access.

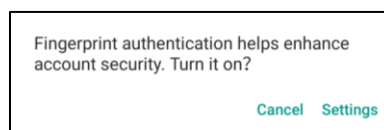
**Note:** Once this feature is enabled, it requires all future logins to use a fingerprint.

### To use Touch ID on an existing app that has been updated:

1. Update the CVP app in the app store, and then launch the CVP app.
2. Log into the app.

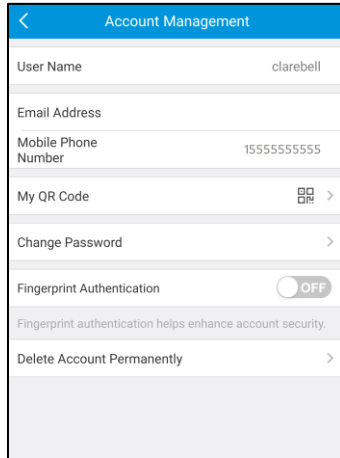
The fingerprint authentication pop-up displays.

**Note:** If you do not want to use Fingerprint authentication, tap **Cancel**.

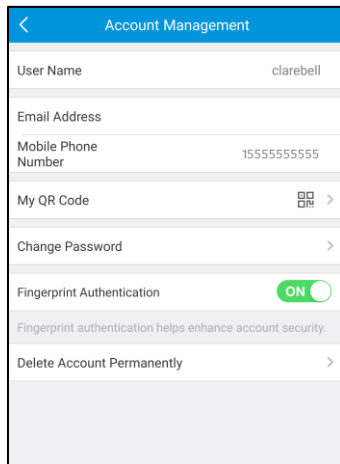


3. Tap **Settings**.

The CVP Account Management settings display.



4. Tap the **Fingerprint Authentication** slider to enable the feature.



5. Follow the displayed instructions, pressing the desired finger over the fingerprint reader on the mobile device.

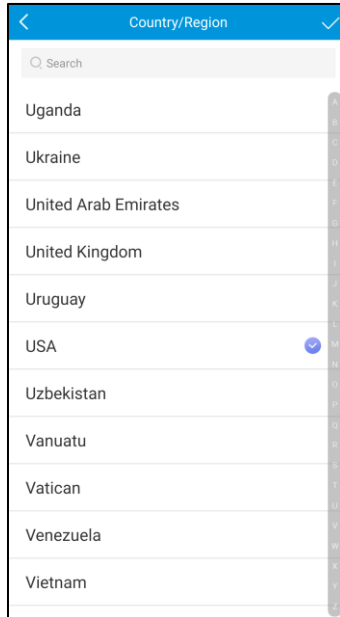
**Note:** Once finished, Fingerprint Authentication is required to access the app.

**To setup a new CVP account using Touch ID:**

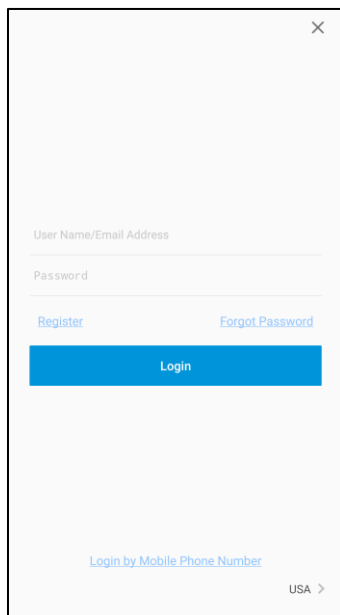
1. Download and install the ClareVision Plus app.

[ClareVision Plus for Android](#) – Google Play

2. Launch the app, select your country/region, and then tap the **Checkmark** icon in the top-right corner.



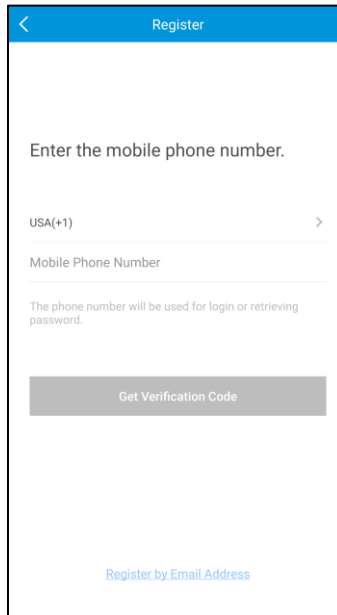
3. Tap **Login**, and then tap **Register**. Follow the registration steps below.



**Note:** The ClareVision Plus account used must be that of the homeowner.

- a. Read the Privacy Policy, and then tap **Agree**.

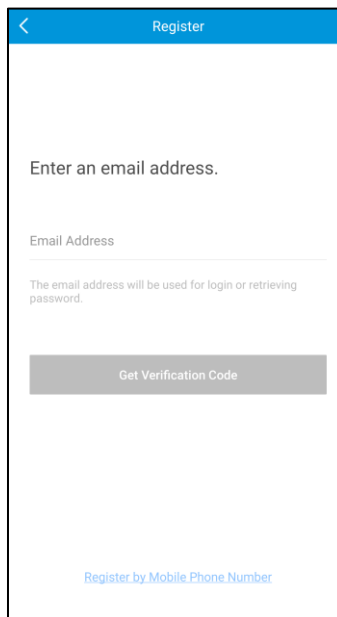
- b. The Mobile Phone Number option is selected by default. Enter the mobile device's number.



The screenshot shows a mobile application interface titled "Register". At the top, there is a blue header with a back arrow and the word "Register". Below the header, the text "Enter the mobile phone number." is displayed. A dropdown menu shows "USA(+1)" with a right-pointing chevron. Below this is a text input field labeled "Mobile Phone Number". Underneath the input field, a note states: "The phone number will be used for login or retrieving password." A grey button labeled "Get Verification Code" is positioned below the note. At the bottom of the screen, there is a blue link that says "Register by Email Address".

– or –

Tap **Register by Email Address** at the bottom of the screen, and then enter your email address.



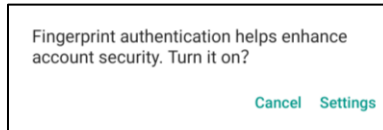
The screenshot shows the same "Register" screen as above, but with the registration path changed. The text "Enter an email address." is displayed instead of the phone number instruction. The dropdown menu is no longer visible. The text input field is now labeled "Email Address". The note below the input field states: "The email address will be used for login or retrieving password." The "Get Verification Code" button remains in the same position. At the bottom of the screen, the blue link now says "Register by Mobile Phone Number".

- c. Tap **Get Verification Code**.  
A verification code is sent to the phone number/email.
- d. Check the SMS or email message for the verification code, copy the code, and then return to the ClareVision Plus app.

- e. Enter the verification code into the field, and then tap **Next**.
  - f. Enter your preferred username and password, confirm the password, and then tap **Finish**.
4. Tap **Login**, and then enter the set credentials.

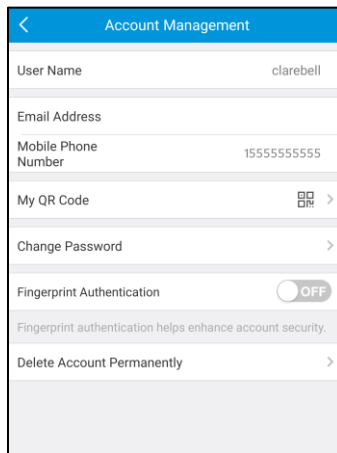
The fingerprint authentication pop-up displays.

**Note:** If you do not want to use Fingerprint authentication, tap **Cancel**.

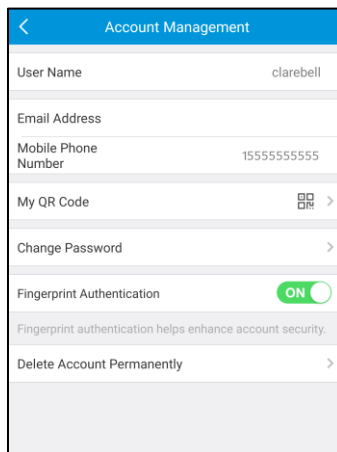


5. Tap **Settings**.

The CVP Account Management settings display.



6. Tap the **Fingerprint Authentication** slider to enable the feature.



7. Follow the displayed instructions, pressing the desired finger over the fingerprint reader on the mobile device.

Once finished, Fingerprint Authentication is required to access the app.

## Resolved issues

The following issue is resolved in the ClareVision Plus Android v6.1.0.1226 app release.

### Resolved issues

Bug #	Resolution
CV-672	ClareVision Plus notifications successfully send on Android devices using Android 9.

## Contact information

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