

# Technical Bulletin: Serial Devices Requiring a Global Cache IP2SL

**Date:** May 23, 2013  
**Audience:** ClareHome dealers  
**Applicability:** iTach IP to serial connections

## 1. Purpose

The purpose of this Technical Bulletin is to identify the serial control devices that require a Global Cache IP2SL for communication with your ClareHome system.

## 2. Compatible devices

When connecting the following serial control devices to your ClareHome system, you must use a Global Cache IP2SL iTach IP to Serial device to ensure proper communication. These devices include:

- Knox Matrix switches
- Key Digital KDHDMS4x4
- Somfy Universal RTS Interface II
- Sonance iPort

These devices do not require any special configuration in Fusion.

When ordering a Global Cache IP2SL, please be sure to reference part number GC-IP2SL-P.

## 3. Customer Support Information

If you are experiencing problems with your system, you should first contact your system administrator. Your system administrator will help you with technical issues and troubleshooting.

For questions about Clare Controls products, please contact us at the following:

Clare Controls Inc.  
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## 4. Revisions

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