



ClareVision Plus IP Cameras

Quick Start Guide

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Introduction

Thank you for choosing Clare Controls. In today's competitive market place, we can appreciate that you have many choices for your home automation needs.

This document is intended as a quick-start guide, not a full product guide. For more information, view the full [ClareVision Plus Camera User Guide \(DOC ID 1430 Rev 02\)](#).

Included

(contents vary per NVR)

- Camera
- Power supply
- Composite video output pigtail adapter (if applicable)
- Mounting screws (if applicable)
- Anchors (if applicable)
- Hex tool (if applicable)
- Drill template
- Weather housing (if applicable)

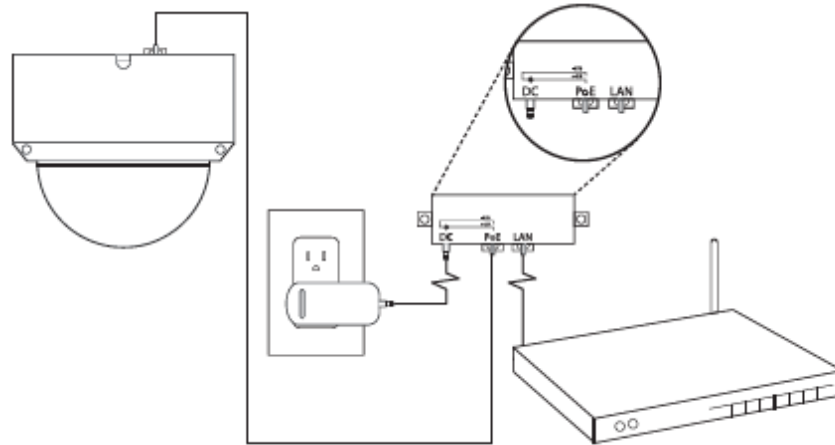
Note: Ensure all accessories are included. If not, contact your dealer.

Installation Options

Select an installation option.

Installation Option 1: PoE (Power over Ethernet)

Option 1 requires access to the ClareVision Plus app, camera, and a PoE power supply.



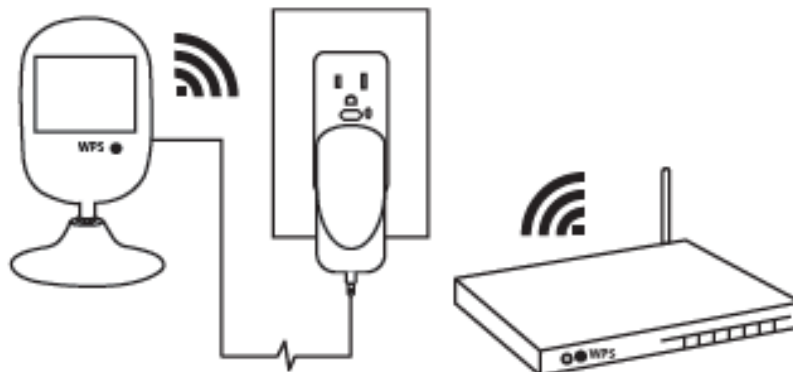
To setup your ClareVision Plus camera using PoE:

1. Connect the camera to the PoE port on the PoE injector.
2. Connect the injector to the router, and then plug in the injector's power supply.
3. Download and launch the ClareVision Plus app.

Installation Option 2: Wi-Fi

Option 2 requires access to Wi-Fi, the ClareVision Plus app, and the camera.

Note: When using the Wi-Fi option, ensure that your mobile device is connected to the desired network for the camera.




To setup your ClareVision Plus camera using Wi-Fi:

1. Connect the camera to the power supply.
2. Connect your mobile device to the Wi-Fi network desired for camera use (2.4Ghz only).
3. Add the camera in the ClareVision Plus app, see “To add a ClareVision Plus camera,” on page 4.

Creating and using a ClareVision Plus account

To access the live camera view and stream footage from anywhere in the world, you must set up a ClareVision Plus account.

To setup the ClareVision Plus account using an iOS device:

1. Download and install the ClareVision Plus app.
[ClareVision Plus for Android](#) – Google Play
[ClareVision Plus for iOS](#) - iTunes
2. Launch the app, and then tap  **My Devices**.
3. Tap **Login**.
4. Enter the homeowner’s credentials.

– or –

Tap **Register**. Follow the registration steps below.

Note: The ClareVision Plus account used must be that of the homeowner.

- a. Tap **Mobile** or **Email** (preferred), and then read and select the checkbox for the Terms of Service.
- b. Select the country, and then tap **Finish** in the top-right.

Email

- i. Enter the customer’s email address, and then tap **Next**.
- ii. Retrieve the code from the email and enter it into the **Security Code** field.
- iii. Tap **Next**

Mobile

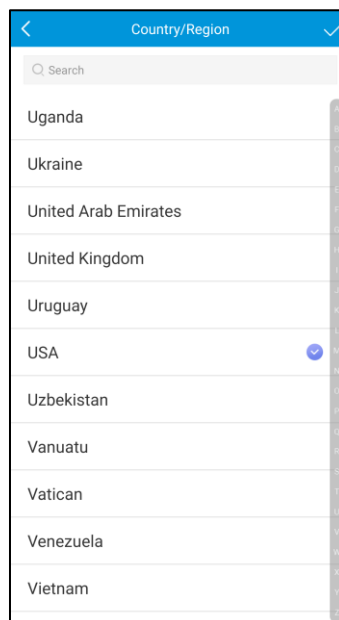
- i. Enter the customer’s mobile number, and then tap in the **Mobile Phone Number** field.
- ii. Tap **Get Security Code**.

- iii. Retrieve and copy the code from the text message, and then paste in into the **Security Code** field.
Note: If the code is not sent correctly or the timer expires, tap **Get Again**.
- iv. Tap **Next**.
- c. Enter your preferred username and password, confirm the password, and then tap Finish.

Note: the username cannot contain spaces.

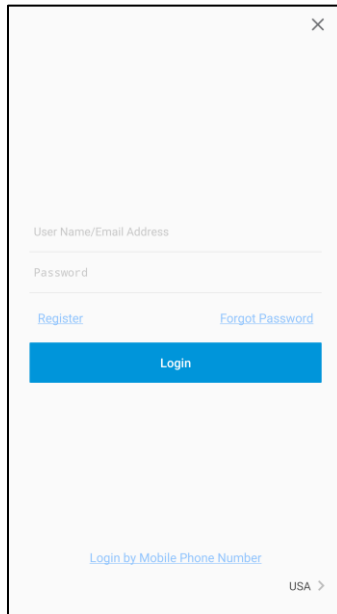
To setup the ClareVision Plus account on an Android device:

1. Download and install the ClareVision Plus app.
[ClareVision Plus for Android](#) – Google Play
[ClareVision Plus for iOS](#) - iTunes
2. Launch the app, select your country/region, and then tap the **Checkmark** icon in the top-right corner.



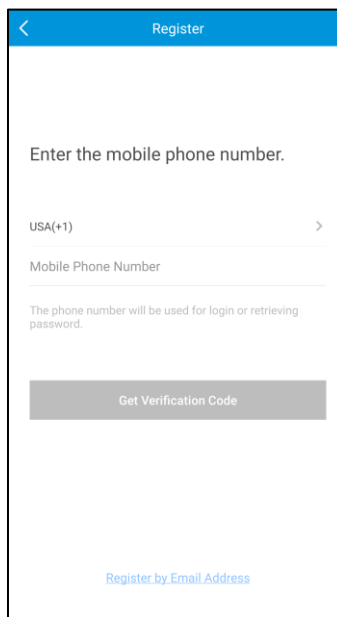
3. Tap **Login**, and then tap **Register**.

Follow the registration steps below.



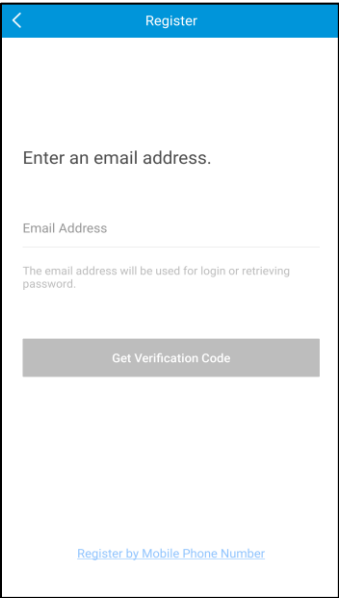
Note: The ClareVision Plus account used must be that of the homeowner.

- a. Read the Privacy Policy, and then tap **Agree**.
- b. The Mobile Phone Number option is selected by default. Enter the mobile device's number.



— or —

Tap **Register by Email Address** at the bottom of the screen, and then enter your email address.

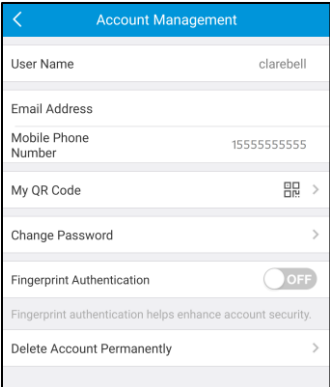


- c. Tap **Get Verification Code**.
A verification code is sent to the email/phone.
- d. Check the SMS or email message for the verification code, copy the code, and then return to the ClareVision Plus app.
- e. Enter the verification code into the field, and then tap **Next**.
- f. Enter your preferred username and password, confirm the password, and then tap **Finish**.

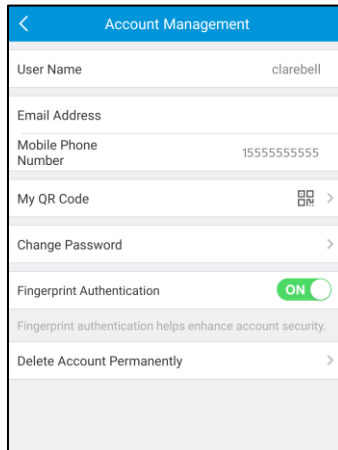
4. Tap **Login**, and then enter your set credentials.

Note: Android users with a device that supports fingerprint authentication are presented with a fingerprint authentication pop-up. If desired enable the fingerprint usage.

- a. Tap **Settings**.
The CVP Account Management settings display.



- b. Tap the **Fingerprint Authentication** slider to enable the feature.





- c. Follow the displayed instructions, pressing the desired finger over the fingerprint reader on the mobile device.

Note: Once finished, Fingerprint Authentication is required to access the app.

5. Add your CVP cameras.



To add a ClareVision Plus camera:

1. Launch the ClareVision Plus app.
2. Tap  **My Devices**, and then tap .
3. Scan the QR code on the camera housing or the packaging label.
4. Follow the instructions in the ClareVision Plus app to complete the process.
5. Once completed, tap the ClareVision Plus logo under the camera part number, the live stream displays

To view recorded video from the ClareVision Plus app:

Notes

- You must have an NVR or a micro SD card to record footage.
- ClareVision Plus micro SD cards come pre-formatted for ClareVision Plus cameras. Other micro SD cards require formatting before use.













1. Tap .
2. Tap .
3. Select a date range.
4. Select the camera(s) to search for recorded footage.

Recorded video is displayed.

Understanding the ClareVision Plus app icons

The below icon guide helps navigate and configure settings in the ClareVision Plus app.

Table 1: Live and recorded video settings

Icon	Icon description
	2-way audio This icon enables 2-way audio.
	Take photo This icon saves a snapshot to the apps pictures and videos section.
	Record video This icon saves a recorded video the apps gallery.
	HD/Basic video This icon switches between 480p and 1080p video.
	Start/pause footage This icon plays/pauses the current footage stream.
	Volume control This icon adjusts the volume of the selected stream.
	Camera view (1 monitor) This icon allows the user to view multiple streams as once.
	Zoom This icon zooms in on the stream.
	Back This icon brings the user back to the previous screen.
	Settings This icon allows the user to access the device's settings.
	Add device This icon allows the user to add a new device.
	Playback This icon allows the user to play back footage from the stream.

Warranty Information

Clare Controls offers a three (3) year limited warranty on original Clare Controls components, from the date of shipment from Clare Controls. To view complete limited warranty details, including limitations and exclusions, see www.clarecontrols.com/warranty.

Support

Dealer Support – contact Clare Technical Services at:

claresupport@clarecontrols.com

Homeowner Support – contact ClareCare

help@clarecontrols.com