



ClareVision Plus PTZ Cameras

Quick Start Guide

Content

Introduction...	1
Included...	1
Search Active Device Protocol (SADP) Tool...	2
Creating and using a ClareVision Plus account...	2
Installation Options...	7
Warranty Information...	9
Support...	9

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Introduction

Thank you for choosing Clare Controls. In today's competitive market place, we can appreciate that you have many choices for your home automation needs.

This document is intended as a quick-start guide, not a full product guide. For more information, view the full [ClareVision Plus Camera User Guide \(DOC ID 1430 Rev 02\)](#).

Included

(contents vary per NVR)

- Camera
- Power supply
- Composite video output pigtail adapter (if applicable)
- Mounting screws (if applicable)
- Anchors (if applicable)
- Hex tool (if applicable)
- Drill template
- Weather housing (if applicable)

Note: Ensure all accessories are included. If not, contact your dealer.

Search Active Device Protocol (SADP) Tool

Using your computer, browse to the below address and download the SADP tool.
Note: The SADP tool is only available on Windows.

www.clarecontrols.com/dealer/clarevisionplus-resources/

Creating and using a ClareVision Plus account


To access the live camera view and stream footage from anywhere in the world, you must setup a ClareVision Plus account.

To setup the ClareVision Plus account using an iOS device:

1. Download and install the ClareVision Plus app.

[ClareVision Plus for Android](#) – Google Play

[ClareVision Plus for iOS](#) - iTunes

2. Launch the app, and then tap  **My Devices**.
3. Tap **Login**.
4. Enter the homeowner's credentials.

– or –

Tap **Register**. Follow the registration steps below.

Note: The ClareVision Plus account used must be that of the homeowner.

- a. Tap **Mobile** or **Email** (preferred), and then read and select the checkbox for the Terms of Service.
- b. Select the country, and then tap **Finish** in the top-right.

Email

- i. Enter the customer's email address, and then tap **Next**.
- ii. Retrieve the code from the email and enter it into the **Security Code** field.
- iii. Tap **Next**

Mobile

- i. Enter the customer's mobile number, and then tap in the **Mobile Phone Number** field.
- ii. Tap **Get Security Code**.
- iii. Retrieve and copy the code from the text message, and then paste in into the **Security Code** field.

Note: If the code is not sent correctly or the timer expires, tap **Get Again**.

iv. Tap **Next**.

c. Enter your preferred username and password, confirm the password, and then tap Finish.

Note: the username cannot contain spaces.

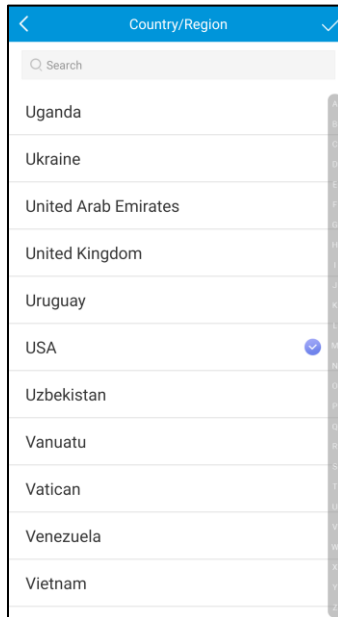
To setup the ClareVision Plus account using an Android device:

1. Download and install the ClareVision Plus app.

[ClareVision Plus for Android](#) – Google Play

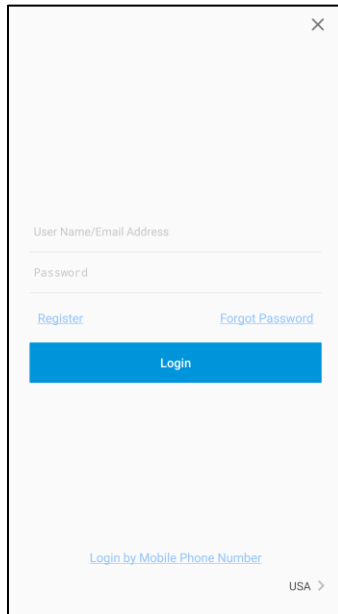
[ClareVision Plus for iOS](#) - iTunes

2. Launch the app, select your country/region, and then tap the **Checkmark** icon in the top-right corner.



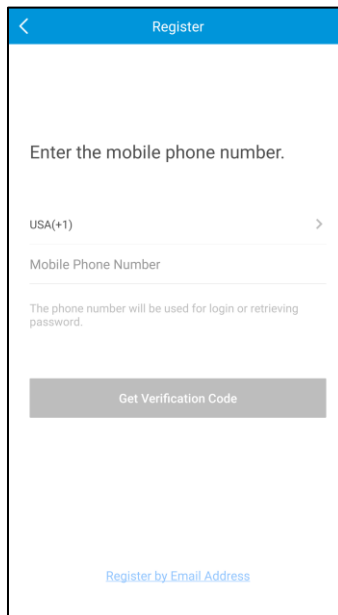
3. Tap **Login**, and then tap **Register**.

Follow the registration steps below.



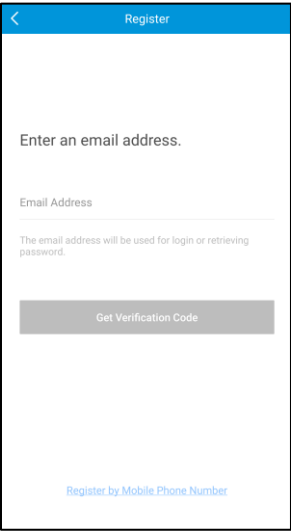
Note: The ClareVision Plus account used must be that of the homeowner.

- a. Read the Privacy Policy, and then tap **Agree**.
- b. The Mobile Phone Number option is selected by default. Enter the mobile device's number.



— or —

Tap **Register by Email Address** at the bottom of the screen, and then enter your email address.



c. Tap **Get Verification Code**.

A verification code is sent to the email/phone.

d. Check the SMS or email message for the verification code, copy the code, and then return to the ClareVision Plus app.

e. Enter the verification code into the field, and then tap **Next**.

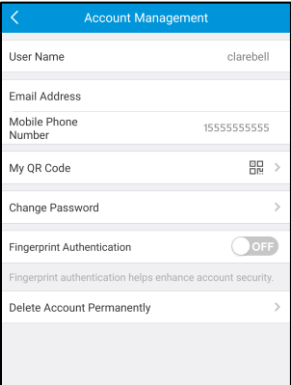
f. Enter your preferred username and password, confirm the password, and then tap **Finish**.

4. Tap **Login**, and then enter your set credentials.

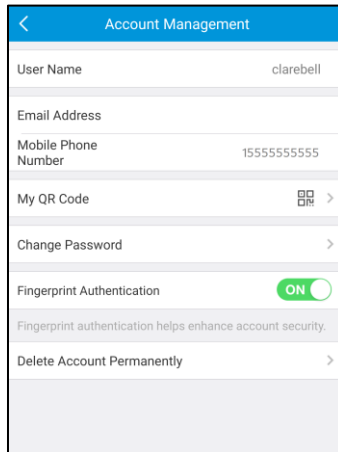
Note: Android users with a device that supports fingerprint authentication are presented with a fingerprint authentication pop-up. If desired enable the fingerprint usage.

a. Tap **Settings**.

The CVP Account Management settings display.



- b. Tap the **Fingerprint Authentication** slider to enable the feature.



- c. Follow the displayed instructions, pressing the desired finger over the fingerprint reader on the mobile device.

Note: Once finished, Fingerprint Authentication is required to access the app.

5. Add your devices.

To view recorded video from the ClareVision Plus app:

Notes

- You must have an NVR of a micro SD card to record footage.
- ClareVision Plus micro SD cards come pre-formatted for ClareVision Plus cameras. Other micro SD cards require formatting before use.

1. Tap ☁.
2. Tap ↻.
3. Select a date range.
4. Select the camera(s) to search for recorded footage.

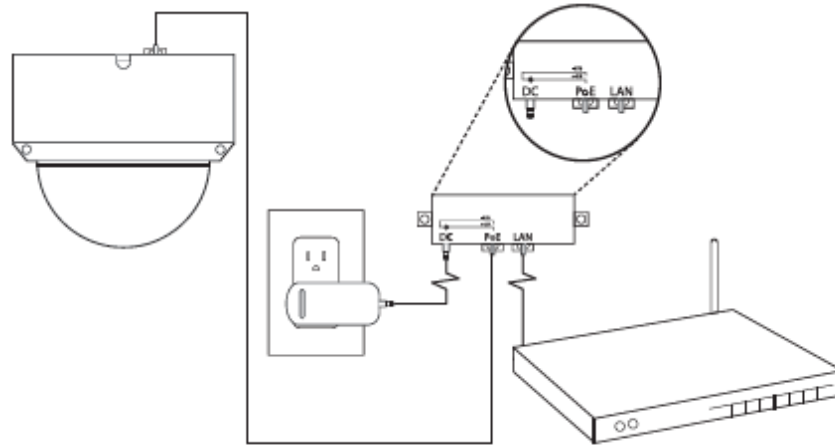
Recorded video is displayed.

Installation Options

Select an installation option.

Installation Option 1: PoE (Power over Ethernet)

Option 1 requires access to the ClareVision Plus app, camera, and an 802.11at PoE power supply.

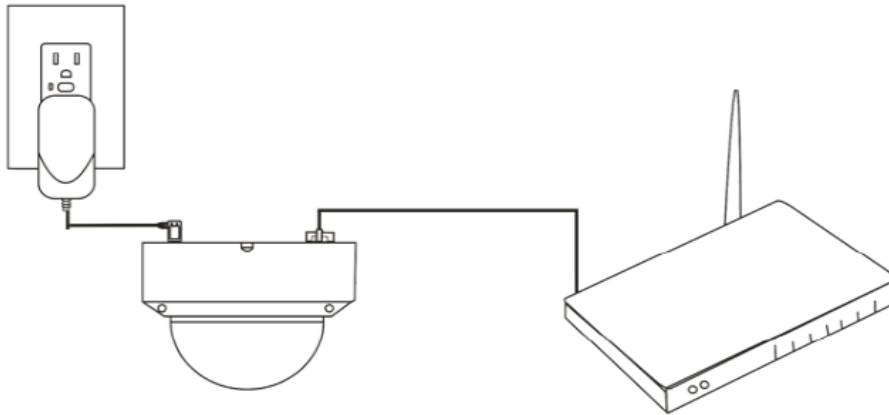


To setup your ClareVision Plus camera using PoE:

1. Connect the camera to the PoE injector.
2. Connect the injector to the router, and then plug in the injector's power supply.
3. Launch the SADP tool, and then select Refresh.
The camera displays.
4. Double-click on the IP address.
5. Login to the camera's web-browser with the username clareadmin and create a new password to activate the camera.
6. Set up a DDNS service or port forwarding in the router to view the camera outside of the local network.
Note: Each router is different, see its documentation for port forwarding steps.
7. Download and launch the ClareVision Plus app.
8. Tap **+** and select **Manual Adding**.
9. Enter the DDNS information/port.

Installation Option 2: Power Supply and Ethernet



Option 2 requires access to the ClareVision Plus app, the camera, and the home's network.



To setup your camera using the power supply and ethernet:

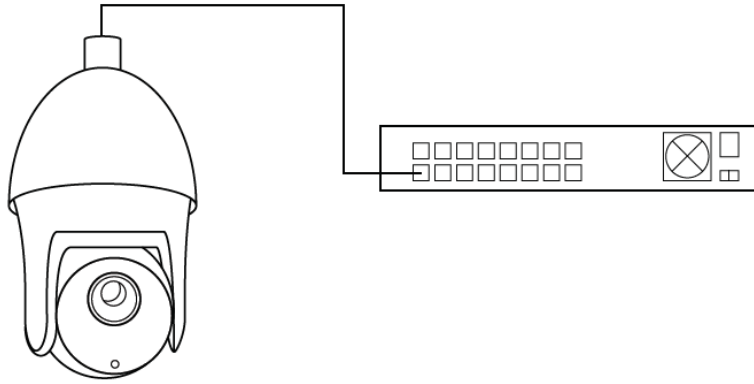
1. Connect the camera to the power supply.
2. Connect a CAT5/CAT6 ethernet cable from your network switch or router to the camera.
3. Download and open the SADP tool from the Clare Controls website on the cameras product page under the **Resources** tab > **Tools** > **Search Active Directory Protocol**.
4. Open SADP and select **Refresh**. The camera is displayed.
5. Double click on its IP address shown.
6. Login to the cameras web browser with user name clareadmin and create a new password to activate the camera.
7. Setup a DDNS service or port forwarding in the router to view the camera outside of the local network.

Note: Each router is different, see its documentation for port forwarding steps.

8. Download and launch the ClareVision Plus app.
9. Tap  **My Devices**, and then  selecting **Manual Adding**.
10. Enter the the DDNS information/port.

Installation Option 3: Using an NVR

Option 3 requires access to the ClareVision Plus app, the camera, an NVR, and the home's network.



Note: For detailed instructions on how to configure camera features, please refer to our complete user manual located on the cameras product pages > **Resources > ClareVision Plus Camera User Manual (DOC ID 1430).**

To setup your camera using an NVR:

1. Connect the camera to an open PoE port on the back on the ClareVision Plus NVR.
2. Your CareVision Plus NVR will auto discover your newly connected camera.

Warranty Information

Clare Controls offers a three (3) year limited warranty on original Clare Controls components, from the date of shipment form Clare Controls. To view complete limited warranty details, including limitations and exclusions, see www.clarecontrols.com/warranty.

Support

Dealer Support – contact Clare Technical Services at:

claresupport@clarecontrols.com

Homeowner Support – contact ClareCare

help@clarecontrols.com