



ClareNet Activation Portal: Configuration

Last modified: 09/18/17

Introduction

The ClareNet Activation Portal allows you to connect the Fusion project with the central station monitoring service. Once you have successfully added and configured your security panel in Fusion and created your Central Station account, configure the security system in the ClareNet Activation portal.

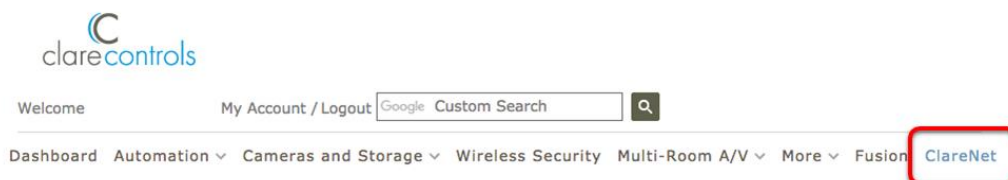
Notes

- You must be a Clare Controls authorized security dealer. Contact Tech Support to learn about becoming an authorized dealer.
- The Central Station is selected and created outside of Clare Controls. This is an individual company decision, see your security experts for information on the central station services and configuration.
- Verify that the myClareHome form is configured in Fusion. This form contains information vital in making sure that the customer contact information (phone number, address, etc...) is accurate for updates and security alerts.

To configure the ClareNet Activation portal:

1. Browse to the Clare Controls Dealer Dashboard.
2. Click **ClareNet**.

Note: ClareNet is only an available option when the user is signed in as a Clare Controls security dealer.



A list of projects with security options displays.

The screenshot shows the ClareNet Activation page. At the top, there is a navigation bar with the ClareControls logo, a search bar, and links for Welcome, My Account / Logout, and a shopping cart. Below the navigation bar, there is a blue header with the text "ClareNet Activation". Underneath, there is a section titled "Available Projects" with a search bar and a filter dropdown. A table lists two projects:

Project Name	Customer Name	Email	Phone	Street	City	State	Cellular Backup	Central Station
T - House	Smith, J	bb.call@gmail.com	9415555555	1 Toucan Way	Sarasota	Florida		
Taneleer - 7519 Pennsylvania Ave	Taneleer, Tivan	user.email@gmail.com	9415555555	7519 Pennsylvania Ave	Sarasota	Florida		

3. Click on the desired project.

The ClareNet Activation page displays.

The screenshot shows the ClareNet Activation page for the project "Taneleer - 7519 Pennsylvania Ave". The page is divided into several sections:

- Security Device:** Shows the device is online with various status indicators (CLIQ Status, Panel Status, Added On, MAC Address, Firmware Version).
- ClareNet:** Shows "Status unavailable" and "ClareNet could not be reached."
- Cellular Backup:** Shows the provider is Verizon, status is Activated, and there are Deactivate and Activate buttons.
- Step 1: Confirm Information:** A form with fields for Email, First Name, Last Name, Street Address, Street Address 2, City, State/Province, ZIP Code, Phone, and Country. A Save button is at the bottom.
- Step 2: ClareNet Activation:** A form with fields for CS Receiver Phone #, CS Account Number, CS Auxiliary Number, and CRC Code. There is a checkbox for "Block Open/Close Sending to CS?" and an "Activate Monitoring" button.

4. Configure **Step 1: Confirm Information.**

Verify and edit the Confirm Information fields as necessary.

Step 1: Confirm Information

CLIQ Secure

Email *

users.email@gmail.com

First Name *

Taneleer

Last Name *

Tivan

Street Address *

7519 Pennsylvania Ave

Street Address 2

City *

Sarasota

State/Province *

Florida

ZIP Code *

34243

Phone *

9415555555

Country

United States

Save

5. Click **Save.**

6. Configure **Step 2: ClareNet Activation.**

Step 2: ClareNet Activation

CS Receiver Phone #

Your unique receiver # for the Central Station

CS Account Number

Your account number with the Central Station

CS Auxiliary Number

CRC Code



Block Open/Close Sending to CS?

Turning off this feature may generate higher costs with CS

Activate Monitoring

CS Receiver Phone #: The central station's receiver phone number.

CS Account Number: The central station account number.

CS Auxilliary Number: This is only required for some central stations.

CRC Code: The code provided on the security panel's box. If the box is not available, please contact the installer.

7. Click **Activate Monitoring**.
8. (Optional) Select weather that Cellular Backup is activated or deactivated.

Note: This is a paid service.

9. Test the alarm functions and verify that the ClareNet Activation portal is connected to the central station.

Note: If any information entered incorrectly the alarm updates and alrts may not function as deisred. Clare Controls accepts no repsonsibility for any security configurations or setup.

Contact information

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help@clarecontrols.com