



# TECH BULLETIN

TECHNICAL SUPPORT

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## Concord Security Panel: CPU Climbs to 100%

### Issue

We have received reports that when adding an Interlogix Concord 4 security panel to a Fusion project, the Fusion internal driver may not recognize the panel's Zone 1 configuration. As a result, this may cause the ClareHome controller CPU to climb to 100% and not return to normal when the project is deployed.

### Solution

The problem with this driver has been corrected and a system update is available. If you experience this problem, please contact our Customer Support department at the numbers and addresses listed below. Our Customer Support department will assist you in updating your system.

### Contact information

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