

# DevOps Leader (DOL)

## Certification Course

### Course Overview

A DevOps Leader is a tactical or strategic individual who helps design, influence, implement or motivate the cultural transformation proven to be a critical success factor in DevOps adoption. This individual understands the human dynamics of cultural change and is equipped with practices, methods and tools to engage people across the DevOps spectrum.

| Course Objectives   | Course / Student Materials  |
|---|---|
| <p>The learning objectives for DevOps Leader (DOL) include a practical understanding of:</p> <ul style="list-style-type: none"> <li>- The Golden Circle</li> <li>- Understanding organizational culture and organizational change</li> <li>- Conway's Law and its influence on DevOps and systems thinking</li> <li>- Strategies for leading cultural transformations</li> <li>- Evolving silos into flat, team, based organizations</li> <li>- Managing conflict</li> <li>- Creating feedback loops</li> <li>- Creating learning environments</li> <li>- Avoiding change fatigue</li> <li>- Communication and collaboration strategies</li> <li>- Meaningful metrics</li> <li>- Resourcing for DevOps</li> <li>- Demonstrating DevOps Return on Investment (ROI)</li> <li>- Critical success factors</li> <li>- Getting started</li> </ul> | <ul style="list-style-type: none"> <li>- Sixteen (16) hours of instructor-led training and exercise facilitation</li> <li>- Digital Learner Manual (excellent post-class reference)</li> <li>- Participation in exercises designed to apply concepts</li> <li>- Sample documents, templates, tools and techniques</li> <li>- Access to additional sources of information and communities</li> </ul> |
| Certification   | Prerequisites   |
| <p>Successfully passing the certification exam leads to the candidate's designation as a certified</p>  | <ul style="list-style-type: none"> <li>- DevOps Foundation® Certification Course</li> <li>- Completion of pre-class assignment</li> </ul>   |

DevOps Leader (DOL)<sup>SM</sup>. The certification is governed and maintained by the DevOps Institute; exams are delivered through an independent, global examination partner.

#### Audience

- Anyone involved in cultural transformations and organizational change
- IT team leaders, managers, directors and business stakeholders
- Practitioners and change agents
- Tool providers and systems integrators
- DevOps consultants

This course will be taught in a physical classroom. This course will be covered in two days (eight hours per day). The exam can be taken at the end of the course in the classroom or online at a date and time convenient to the learner.

Note: This certifiable course has been developed by the DevOps Institute (DOI). Ranger4 is a DOI Registered Education Partner. The examination is delivered by PeopleCert.