

# Food and Beverage Point of Sale System

## POS

**Provide choice for your customers and business, enhance and grow operations, make life easier and keep costs down. Harness the power of mobile.**

An enterprise, full-service, cloud-hosted, Point of Sale solution that enables single and multi-site hotel and food service outlets reduce operational complexity and provide a faster, more efficient service.

### xnPOS:

- ▼ Hardware independent
- ▼ Scales from a single terminal to hundreds
- ▼ Fully internationalised; multiple language operations
- ▼ Highly configurable for seamless guest journey
- ▼ Maximises revenue with guest profiling and automated intelligence
- ▼ Provides real-time detailed analysis from anywhere at anytime
- ▼ Full mobile support for optimal efficiency
- ▼ Multiple bolt on options, e.g. loyalty, stock and delivery
- ▼ Open integration policy. Extensive list of third party integrations

**xnPOS is an easy to use, highly customisable, fully internationalised POS solution for bars, restaurants, groups and independents, within the hotel and food service industries.**

xnPOS is centrally managed with enterprise wide scalability. It is Android and Windows mobile touch ready and has extensive features and functions, including multi-lingual operations and support. The system is fast, robust and seamlessly integrates to PMS, payment systems and other business critical applications. xnPOS can be used with traditional terminals, tablets, handheld devices and it enables mobile operations for staff.

## A feature rich, open and scalable solution

For use within table service, quick service and bar & kitchen operations.

**Designed to fit your business. Integrates with your other systems. Supported by experts.**

### Simplify operational control and decision making



Use sophisticated features and reporting that give the management team the power to identify trends and exceptions in the business to maximise profit. View real-time, comprehensive reporting on sales, staff performance, inventory control... and more! Access it from anywhere, at any time.

### Expand service flexibility using mobile



Utilise the power of mobile for your waiter service, and deliver a superior service experience at the table or on the move. Expand service flexibility and speed up order processing, especially in large outdoor locations, banquet halls, table side and bar floor ordering.

### Increase sales with faster service delivery



Make sure staff have the right tools that allow them to focus on guest service. Have an end-to-end workflow for all points of the guest journey to ensure a seamless and efficient guest experience. Easily manage service, order entry, kitchen and bar orders, guest check operations and cashiering. As well as user-defined management procedures and shift reporting. Improve communication between the restaurant and kitchen with highly visible, real-time information to manage and control kitchen operations.

### Superior service experience



Have access to useful guest information. Offer favourite menu items by knowing past reservations and guest preferences. Solve recognition challenges by logging guest transactions to profile history, so it can be easily recalled to support guest communications. Allow guests to self-serve if they want to.

### Grow food delivery operations



Take advantage of the growing restaurant food delivery trend. xnPOS provides delivery and loyalty capabilities for this growing sector. It can also integrate to appropriate third party applications, such as the brand's native app, for optimal customer experience.

**xnPOS**

### Have hardware freedom and choice

xnPOS works with any Windows hardware device, which means no restriction on hardware choice. Its fast service mobile solution runs on any Android device, delivering deployment flexibility and reduced hardware costs.

### Use scalable technology that grows with you

Whether the business is a single restaurant, an international group, food court or large hotel venue. Whether the requirement is a single workstation or one hundred, a local system or a hosted solution. xnPOS is just right. With specifically designed architecture and database, it scales to fit perfectly.

### Localisation and multi-language

Support all languages and character sets, from Arabic to Chinese. xnPOS provides a dual printing solution and mixed language setup. For example, kitchen orders can be printed in one language and the guest bill in another, while staff use a third language for service.



Xn protel Systems is a global hospitality management software company specialising in property management, central reservations, point of sale and activity management solutions. Our highly functional, cloud-native and open systems provide the latest technology and flexibility. They help world-class hospitality companies in over 50 countries to optimise revenue generation, simplify service operations and enhance the quality of guest communications.

Our next generation, global solutions are robust, highly scalable, feature-rich and backed by outstanding customer service and support. Our dedicated team of highly experienced hotel, hospitality and technology experts work hard to understand customers' needs and the issues they face. Located across our extensive network of offices in the UK, Asia and Middle East, our specialists provide the best advice, solutions and support to make sure customers meet the needs of local markets and achieve their business goals.

### We are committed to:

**Creating open systems:** Working closely with our customers and partners we adopt industry standard protocols to break down traditional integration barriers. Creating truly open, flexible solutions that support guests' growing appetite to be more in control of their stay.

**Developing cloud-native products.** Our newest technologies are born in the cloud. That means our customers benefit from the latest innovations, can take full advantage of mobile and achieve a lower cost of ownership.

**Being easy to do business with.** We understand the frustration that comes with unresponsive and inflexible suppliers. We're not like that. And we don't take our customers for granted. A customer-centric approach is in our DNA, from preparing quotations through to resolving support calls.

The Company was formed in the UK in 2002, as Xn Hotel Systems. It was then renamed in 2015 as Xn protel Systems when protel hotelsoftware GmbH became a shareholder.

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