On-premise or hosted property management system

xn protel

PMS

Know what's going on, know your guests better, raise efficiency, boost profits and revenue. Have complete business control and deliver exceptional guest experiences.

protel SPE/MPE is the right choice for businesses who need or want data on-property or within their own data center. Hosting services from Xn protel are also a favored route for protel SPE/MPE customers.

protel SPE and MPE:

▼ Single Property Edition (SPE)

▼ Centralized Multi Property Edition (MPE)

▼ Sophistication to address all departmental needs

▼ Native mobile applications and modules for guests and staff

▼ Seamless interfaces to major third party systems

▼ Used in 80+ countries worldwide

▼ Benefits over 20 year's hotel management systems experience

▼ Supported by a company that's good to do business with

www.xnprotel.com/PMS

protel SPE and MPE

protel SPE/MPE is an on-premise or hosted property management system for independent and group hotels, serviced apartments and other accommodation businesses.

Use an internationally proven, feature rich PMS that's trusted worldwide by over 8,000 customers. Then seamlessly connect to all the other systems you need. Empower staff, increase profits and support the growing needs of your business. Strengthen your brand through the creation and delivery of exceptional, personalized guest experiences.

protel SPE/MPE takes full advantage of Xn protel's open systems philosophy by allowing you to connect to all major established and emerging hospitality systems. That means no restrictions or paying for something that is not right for you.

protel SPE/MPE features:

- ▼ **PCI compliant**

- ▼ **Installed locally or hosted**

- ▼ **Seamless and automated guest journey, pre-stay to post-departure**

- ▼ **Proprietary and 3rd party GDS, channel management and web booking integration options**

- ▼ **Mobile (iOS and Android) options for all departments and guest self service**

- ▼ **Extensive library of 3rd party system interfaces**

Seamless and automated guest journey

Empower the guest to book their own itinerary, pay in advance, allocate their own room, check in online, bypass reception and use their mobile phone as a key, manage their stay, check out and provide post-stay feedback. All without the need for human intervention.

Open up the world of mobile for staff and guests

Take advantage of the explosion in tablet and smart phone usage. Make use of all the apps now available and open up a world of possibilities to gain competitive advantage. protel offers an optional app for both iOS and Android that provides all classic front office functions – and more.

Powerful support for all departmental activities

Mature, internationally proven and trusted worldwide.

Real-time tracking of housekeeping and maintenance

Connect housekeeping staff, maintenance teams and front desk managers and allow them to share real-time information. Update room status on the spot, post a guest's consumption while replenishing the minibar and manage maintenance requests.

Powerful, user-driven business intelligence and reporting on the fly

Enable quick, accurate and actionable decisions for every part of the business. Use powerful reporting to gather and manage the vast data from daily routines to support business operations.

Fully integrated Sales and Catering modules

Manage and automate meetings and events business from initial inquiry through to post event follow up. Auto generate departmental traces, BEOs and customer communication. Seamlessly integrate with Front Office for groups and consolidated billing.

Pick and mix to suit your needs

Choose from a myriad of optional, integrated modules to ensure the closest fit to your business requirements. Examples include gift voucher management, automated messaging, guest facing applications, business intelligence, web booking engine and other customizable features.

xn protel

Xn protel Systems is a global hospitality management software company specializing in property management, central reservations, point of sale and activity management solutions. Our highly functional, cloud-native and open systems provide the latest technology and flexibility. They help world-class hospitality companies in over 50 countries to optimize revenue generation, simplify service operations and enhance the quality of guest communications.

Our next generation, global solutions are robust, highly scalable, feature-rich and backed by outstanding customer service and support. Our dedicated team of highly experienced hotel, hospitality and technology experts work hard to understand customers' needs and the issues they face. Located across our extensive network of offices in the UK, Asia and Middle East, our specialists provide the best advice, solutions and support to make sure customers meet the needs of local markets and achieve their business goals.

We are committed to:

Creating open systems: Working closely with our customers and partners we adopt industry standard protocols to break down traditional integration barriers. Creating truly open, flexible solutions that support guests' growing appetite to be more in control of their stay.

Developing cloud-native products. Our newest technologies are born in the cloud. That means our customers benefit from the latest innovations, can take full advantage of mobile and achieve a lower cost of ownership.

Being easy to do business with. We understand the frustration that comes with unresponsive and inflexible suppliers. We're not like that. And we don't take our customers for granted. A customer-centric approach is in our DNA, from preparing quotations through to resolving support calls.

The Company was formed in the UK in 2002, as Xn Hotel Systems. It was then renamed in 2015 as Xn protel Systems when protel hotelsoftware became a shareholder.

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