The Proactive PMO:

Instilling Organizational Agility for a New Normal

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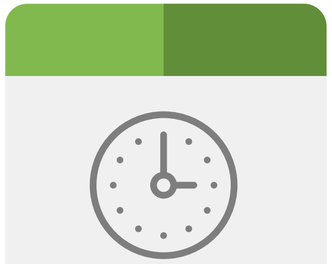
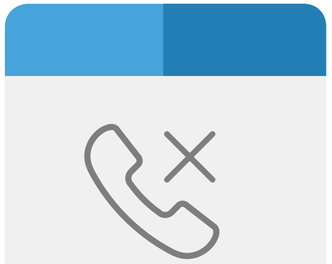
Tom Raper | Director , Product Solutions, KeyedIn

Webinar Logistics



One hour webinar
45 minutes of presentation with product demo
15 minutes Q & A



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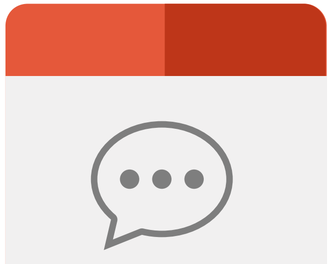
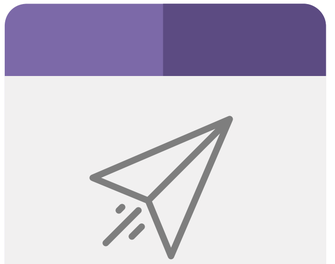


Please enter questions into the Q&A box

This webinar is being recorded



The slides and recording will be available after the presentation

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Continuing the Series…

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TOM RAPER

Director of Product Solutions @ KeyedIn Solutions

- Leads KeyedIn product solutions to help PMO leaders and project teams identify and solve business problems with innovative solutions
- Spent eleven years at Changepoint working with the Changepoint and Daptiv Solutions in Field Enablement, Product Management, and Customer Success teams
- Owner of Technical Consulting firm for thirteen years related to project accounting systems, infrastructure, and custom development efforts tied to those solutions.

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Agenda

- Why Organizational Agility Matters
- How the PMO can support this and where to focus efforts
- 3 key areas to improve PPM for greater Organizational Agility
- Wrap Up / Q & A

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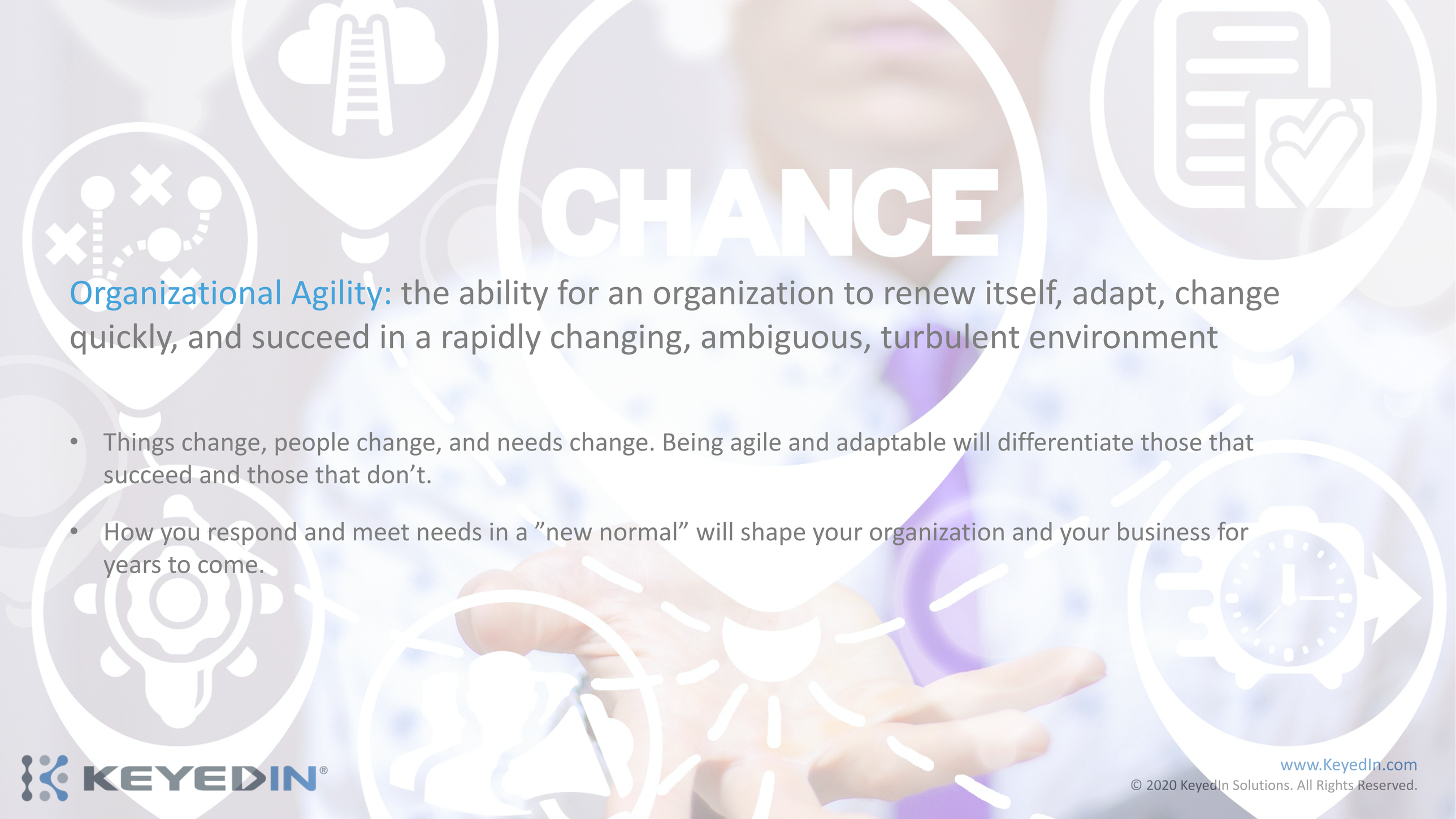

Organizational Agility: the ability for an organization to renew itself, adapt, change quickly, and succeed in a rapidly changing, ambiguous, turbulent environment

- Things change, people change, and needs change. Being agile and adaptable will differentiate those that succeed and those that don’t.
- How you respond and meet needs in a ”new normal” will shape your organization and your business for years to come.

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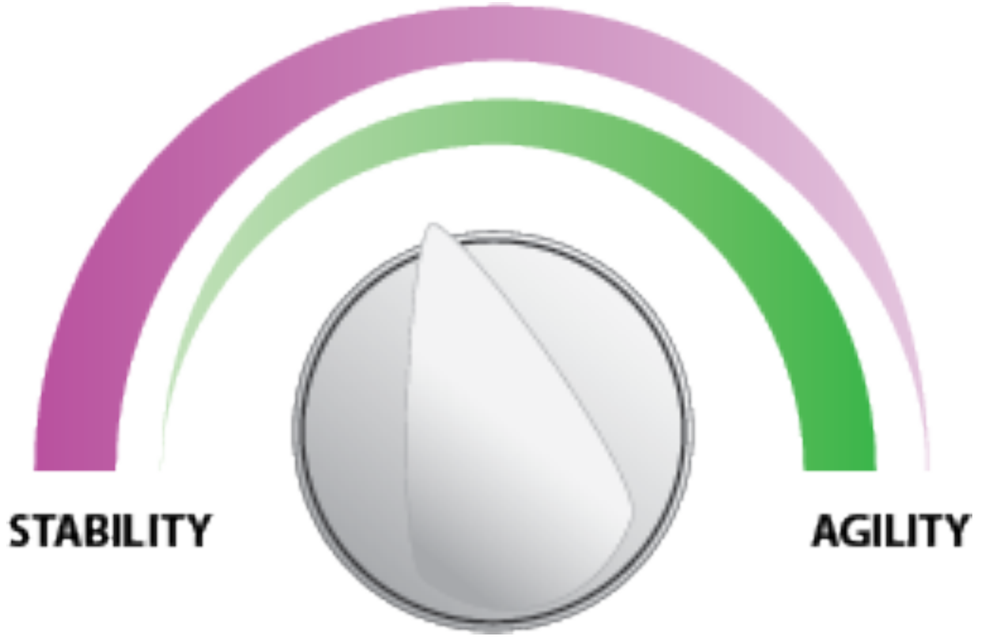
Does Organizational Agility Look Like This?

- More agility means less stability (and vice-versa)
- Aiming for a happy medium between the two
- Teams dedicated to each effort (bi-modal)



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Bringing Stability and Agility Together

- Stability as the foundation of agility
- As each improves, the stronger the other becomes
- Teams empowered to be agile *and* predictable

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https://www.mckinsey.com/business-functions/organization/our-insights/agility-it-rhymes-with-stability

Assess Your Organizational Agility

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So What's the Strategy Now?

How is our productivity going to be affected and what about our off-shore partners?

What should we delay or stop now ? What's the impact?

How much time are we going to lose with absences, can we claim it back?

How does operating remotely affect things?

What are the IT/Security risks of the new ways of working

Which new projects should we be doing to respond to the challenges & Strategy

How well does our portfolio stack up against our new Strategy…?

What's the new budget?

What if it all changes again next month ?

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Key Steps to Reprioritize

1. **Agree New Strategy**
   Review the current strategy and KPI's against the new reality.

2. **Agree Assessment Criteria / KPIs**
   Establish Assessment Criteria linked to the new Strategy/KPIs.

3. **Rank and Choose Investments**
   Rank investments against the new criteria and align to the target budget.

4. **Sense Check Impacts**
   Capacity checks - Can we deliver it?
   Dependency checks - What else is impacted?

5. **Re-baseline and Communicate**
   Communicate and align the organisation.

6. **Deliver and Track (ongoing)**
   Control through visibility in a time of increased scrutiny.

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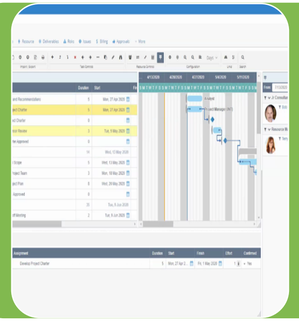
Leveraging PPM to Increase Agility

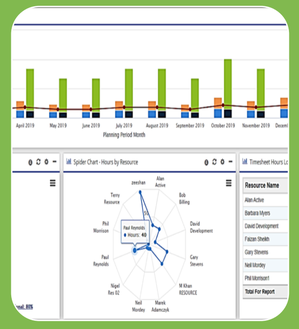
Portfolio Management

- Prioritization
- What-If Scenarios



Resource Management

- Agile Team Resourcing
- Analysis



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Portfolio Level Management

- **Funding the right projects**
  - KeyedIn project intake and scoring
- **Return expectations on the rise**
  - ROI reporting
- **Every project must align to business goals**
  - Value-based scoring and prioritization

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Agile Not Just in Projects

- **Ensure projects being funded have the right resources**
  - KeyedIn resource capacity planning
- **Make changes to resource plan mid-flight with the best possible course forward**
  - What-If scenarios and modeling
- **Predict constraints and make decisions**
  - Skills database and tracking

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Rapid Adjustments, Minimal Disruption

- **Decisions require visibility – the more information the better**
  - Dashboards and drill down information
- **Actionable Insights© and deployment**
  - Swift re-planning and required adjustments
- **Centralized Communication**
  - Project collaboration and data analysis

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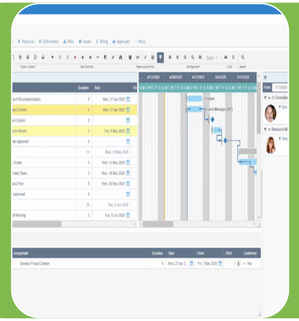
Poll - Leveraging PPM to Increase Agility

Portfolio Management

- Prioritization
- Analysis



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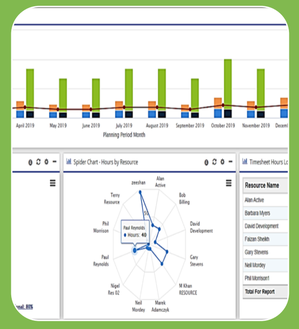

Communication

- Dashboards and Reporting
- Project Collaboration

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CEO - LAURI KLAUS

- Founded in 2011
- HQ is in Minneapolis, MN; offices in Manchester, UK, San Francisco, CA
- Serving 500+ global customers; 1 million users; NPS score: 9/10
- 2019 Gartner Peer Insight Customer Choice

Gartner peerinsights customers' choice 2019™

50%
IMPROVEMENT
Speed of Reporting

Walgreens Boots Alliance

60%
INCREASE
Forecast Accuracy

Office DEPOT

50%
SAVINGS
Project Management Cost

Pearson

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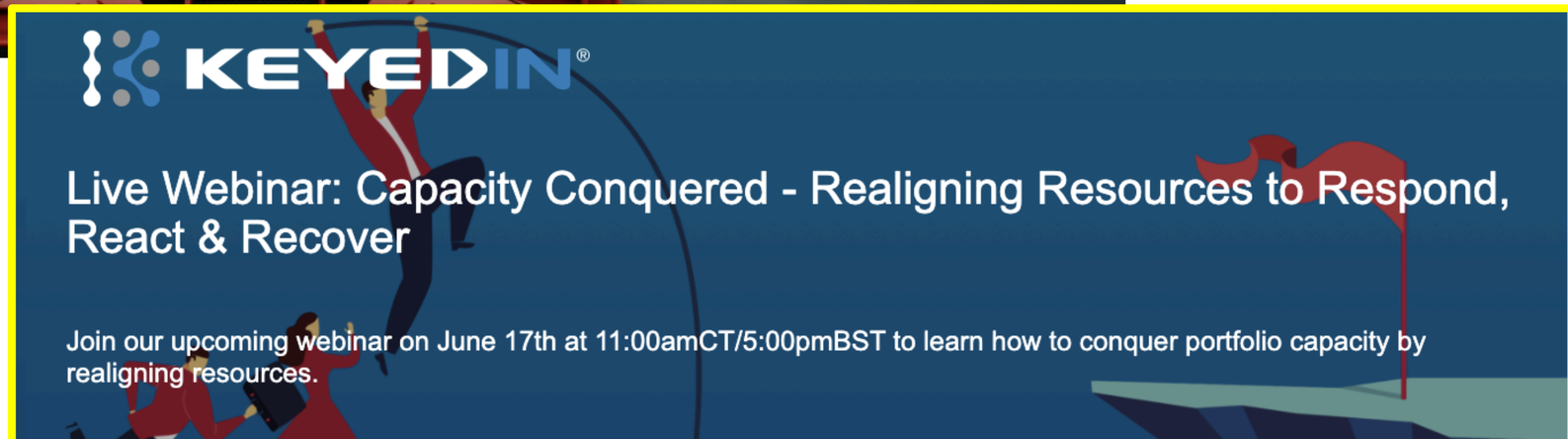
Additional Resources



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