

Privacy Policy



Introduction

This privacy policy describes the types of personal data Volsen Ltd collects via the use of this website and its cookies, what we may do with that personal data and your rights. References to “we”, “us” and “our” in this policy are all references to Volsen Ltd. This policy was last updated in May 2018.

Visitors to this website

Cookies

Cookies are small text files that can be used by websites to make a user’s experience more efficient. The law states that we can store cookies on your device if they are strictly necessary for the operation of this site. For all other types of cookies we need your permission. This site uses different types of cookies. Some cookies are placed by third party services that appear on our pages.

When someone visits www.volsen.co.uk for the first time they are prompted for consent to the use of these cookies. The cookies are categorised and described in order for you to understand their purpose. We will not use these cookies, or their features, until you consent. We will also check every now and then that you are still happy for us to use these cookies.

The individual cookies are listed at the bottom of this policy. You can also manage you consent at the bottom of this policy.

The cookie service is provided by Cookiebot, you can learn more about them [here](#)

Sharing of your Information

We do not sell or share your information with any other third party marketing companies. We will only ever contact you in relation to products and services we offer or with updates to any services you use with us.

The Website may, from time to time, contain links to other websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Security

We take security on our website very seriously. As well as running the website using a secure connection we also have a number of tools which monitor for unauthorized access and attacks. As part of this we may collect the visitors IP address.

If you have any question or concerns regarding security you can contact us at admin@volsen.co.uk

Your rights to:

Access Your Information

Volsen Ltd tries to be as open as it can be in terms of giving people access to their personal information. Individuals can find out if we hold any personal information by making a ‘subject access request’. If we do hold information about you we will:

- Give you a description of it.
- Tell you why we are holding it.
- Tell you who it could be disclosed to.
- Let you have a copy of the information in an intelligible form.

To make a request to Volsen Ltd for any personal information we may hold you need to put the request in writing addressing it to Volsen Ltd, 195a Barrack Road, Christchurch, Bournemouth, BH23 2AR.

If we do hold information about you, you can ask us to correct any mistakes, delete the data we hold, restrict or object to the processing of it.

Opt Out of Being Contacted

We will only ever contact you with legitimate interest activities. If you wish to opt out of any marketing you receive from us you can request this by contacting us using the means provided below. All emails you receive from us will also contain links that allow you unsubscribe from that particular marketing system.

Deletion of Your Personal Information

Should you wish to have any personal information we hold on deleted you can request this by sending a written request to the address provided below.

Where possible we will comply with your request and if this is not possible we will inform you as to why it is not possible.

How to Contact Us

If you have any queries or would like more information you can email enquiries@volsen.co.uk

You can also write to us at *Volsen Ltd, 195a Barrack Road, Christchurch, Bournemouth, BH23 2AR*

You can also phone us on +44 (0)1202 030450

SITE COOKIES

All modern browsers allow you to change your cookie settings. These settings will typically be found in the 'options' or 'preferences' menu of your browser.

To understand these settings, the following links may be helpful, otherwise you should use the 'Help' option in your browser for more details.

[COOKIE SETTINGS IN INTERNET EXPLORER](#)

[COOKIE SETTINGS IN FIREFOX](#)

[COOKIE SETTINGS IN CHROME](#)

[COOKIE SETTINGS IN SAFARI](#)

[COOKIE SETTINGS IN EDGE](#)

For further information about cookies and how to control their use, please visit the following third party educational

resources: www.allaboutcookies.org and www.youronlinechoices.eu

OUR COOKIES

This website uses cookies. We use cookies to personalise and analyse our traffic. We also share information about your use of our site with our analytics partners who may combine it with other information that you've provided to them or that they've collected from your use of their services. You can change or withdraw your consent and learn more at any time on our Privacy Policy page. Cookies are small text files that can be used by websites to make a user's experience more efficient.

The law states that we can store cookies on your device if they are strictly necessary for the operation of this site. For all other types of cookies we need your permission.

This site uses different types of cookies. Some cookies are placed by third party services that appear on our pages.

Your consent applies to the following domains: www.volsen.co.uk

Necessary (11)

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Name	Provider	Purpose	Type	Expiry
__cfduid	hs-analytics.net	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year
__cfduid	hsappstatic.net	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year
__cfduid	hscta.net	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year
__cfduid	hsforms.net	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year

__cfduid	hs-scripts.com	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year
__cfduid	hsstatic.net	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year
__cfduid	hubapi.com	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year
__cfduid	hubspot.com	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year
__cfduid	hubspot.net	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year
__cfduid	volsen.co.uk	Used by the content network, Cloudflare, to identify trusted web traffic.	HTTP	1 year
CookieConsent	volsen.co.uk	Stores the user's cookie consent state for the current domain	HTTP	1 year
__hs_opt_out	volsen.co.uk	Unclassified	HTTP	29 days

Marketing (10)

Marketing cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.

Name	Provider	Purpose	Type	Expiry
__hssc	volsen.co.uk	Collects anonymous statistical data related to the user's website visits, such as the number of visits, average time spent on the website and what pages have been loaded. The purpose is to segment the website's users according to factors such as demographics and geographical location, in order to enable media and marketing agencies to structure and understand their target groups to enable customised online advertising.	HTTP	Session
__hssrc	volsen.co.uk	Collects anonymous statistical data related to the user's website visits, such as the number of visits, average time spent on the website and what pages have been loaded. The purpose is to segment the website's users according to factors such as demographics and geographical location, in order to enable media and marketing agencies to structure and understand their target groups to enable customised online advertising.	HTTP	Session
__hstc	volsen.co.uk	Collects anonymous statistical data related to the user's website visits, such as the number of visits, average time spent on the website and what pages have been loaded. The purpose is to segment the website's users according to factors such as demographics and geographical location, in order to enable media and marketing agencies to structure and understand their target groups to enable customised online advertising.	HTTP	2 years
__ptq.gif	hubspot.com	Sends data to the marketing platform Hubspot about the visitor's device and behaviour. Tracks the visitor across devices and marketing channels.	Pixel	Session
bcookie	linkedin.com	Used by the social networking service, LinkedIn, for tracking the use of embedded services.	HTTP	2 years
bscookie	linkedin.com	Used by the social networking service, LinkedIn, for tracking the use of embedded services.	HTTP	2 years
hubspotutk	volsen.co.uk	Keeps track of a visitor's identity. This cookie is passed to the marketing platform HubSpot on form submission and used when de-duplicating contacts.	HTTP	10 years
impression.php/#	facebook.com	Used by Facebook to register impressions on pages with the Facebook login button.	Pixel	Session
lidc	linkedin.com	Used by the social networking service, LinkedIn, for tracking the use of embedded services.	HTTP	Session
NID	google.com	Registers a unique ID that identifies a returning user's device. The ID is used for targeted ads.	HTTP	6 months