

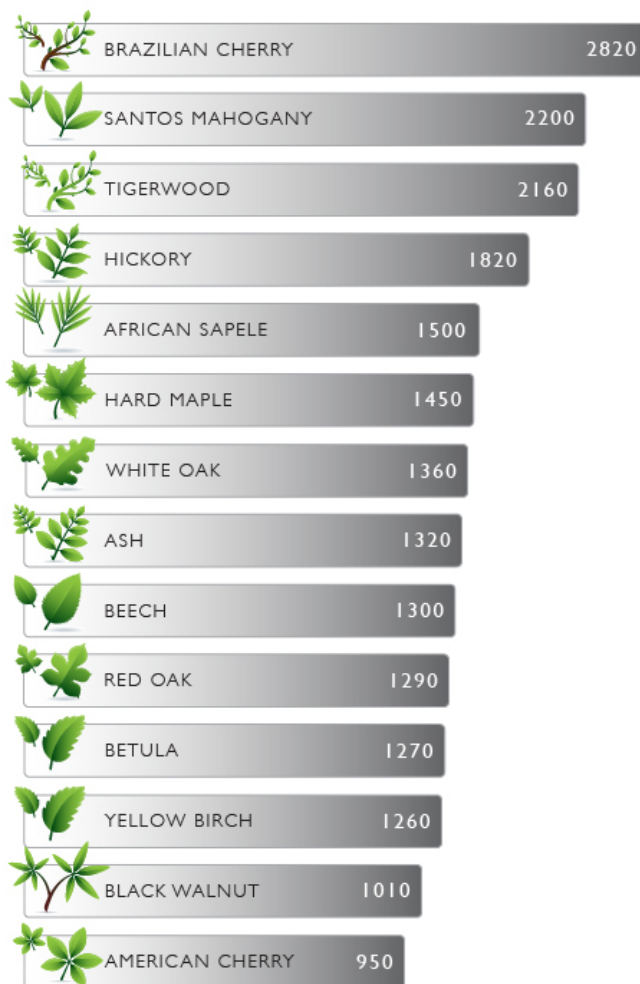
CHOOSING AND BUYING YOUR LAUZON HARDWOOD FLOOR

Q1. WHAT ARE THE BENEFITS OF HARDWOOD VERSUS OTHER TYPES OF FLOORING?

Hardwood floors are a very sound investment for your property. While the initial outlay can be higher than some other sorts of flooring, hardwood floors are remarkably durable, comfortable, beautiful and can even improve the air quality of your home. Hardwood floors are a natural product derived from renewable sources that are sustainable. No other material can replicate their natural warmth and beauty.

Q2. WHAT IS A JANKA RATING?

The standard assessment of a species' hardness is the Janka Test. The following Janka scale shows the relative hardness of each wood species. For normal residential use, the hardness is not usually a critical decisive factor. Manufacturers have no control on species hardness, it's natural.



Q3. HOW IMPORTANT IS THE HARDNESS OF THE WOOD?

Wood hardness can be an important factor, but the quality of the finish is even more important. With our Titanium finish you will have a crystal clear surface that highlights the natural warmth of the wood, even in low lustre gloss levels, while providing unsurpassed abrasion resistance. The Titanium finish is dynamic flex, that means the finish will bend and resist cracking when everyday objects fall on the floor.

Aluminum oxide finishes (which are the industry norm) are more brittle and tend to crack when everyday items fall on the floor. When cracking occurs, water penetrates into the wood creating ugly black stains in the wood. Lauzon Titanium finish is more flexible and provides superior protection and keeps your floor looking great over time.

Q4. WHAT IS THE BEST COLOR TO AVOID APPARENT SCRATCHES?

The lighter your wood is, scratches and dust will be less visible on your floor. Also, choosing hardwood flooring with a lot of character tends to have the same effect.

Q5. WHAT'S THE DIFFERENCE BETWEEN SOLID AND ENGINEERED FLOORS?

Lauzon prefinished solid flooring is unmatched for its extraordinary beauty and timeless elegance. This type refers to 100% wood and can be sanded up to 3 times and refinished over the years if needed. Due to the organic nature of this material, solid hardwood is more susceptible to environmental changes. The precise milling and expert craftsmanship of a Lauzon solid hardwood floor will ensure a problem-free installation when installed on and above grade level.

Lauzon prefinished engineered flooring combines the classic appearance of solid hardwood with the added benefit of technology to create more stability in any area of your home. They are generally faster to install. They offer greater stability under humid conditions such as in kitchens. They are suitable for condominiums and basements and any installation over a concrete slab. They allow for wider and longer planks which is sought after in expansive spaces. Certain Lauzon engineered constructions are available with a square edge or perfectly milled Micro-V edge. They are radiant heat compatible, except for our EXPERT.

Q6. WHAT ARE THE DIFFERENT INSTALLATION OPTIONS?

There are four basic installation techniques for hardwood flooring.

- Nailed & Stapled – the boards are fastened to a plywood subfloor using cleats or staples.
- Glued down – the boards are glued to the subfloor with a special wood flooring glue.
- Floated – the boards are glued to each other, but not to the subfloor below. The entire floor 'floats' on a cushioned underlay.

Q7. CAN I INSTALL HARDWOOD FLOOR OVER AN INFLOOR RADIANT HEATING SYSTEM?

Lauzon engineered floors (except our EXPERT) are approved for use over radiant heat. However it is important to respect the recommended temperature levels to avoid damaging the floor.

Q8. WHAT IS SUNSHIELD? AND IS IT ON ALL OF YOUR FLOORS?

Most Lauzon floors with Titanium Finish have an integrated protection against the harmful yellowing effects of the sun called Sunshield. This UV protection is especially important in natural or very light shades in species like maple, red oak, ash and birch, which are the most prone to yellowing. However, some species such as cherry, black walnut, Santo Mahogany and others, attain a rich, intense hue over time when exposed to light which is highly desirable.

Q9. WHAT DOES TORREFIED OR THERMALLY MODIFIED WOOD MEAN?

Thermally modified wood – also known as roasted or torrefied wood, gives everyday species a richer hue, similar to that of exotic wood species. Unlike surface stains that color and protect only the surface layer of the wood, torrefaction affects the wood entirely through to the core. That means torrefied wood can be processed, cut or sanded without losing any of its properties. Cut ends remain protected, and scratches and cracks are much less apparent and are lighter.

Q10. WHAT IS TIME WORN FLOORING?

Conventional hand scraped hardwood provides an intense texture to hardwood floors. The aggressive scraping that gives it its high lustre can sometimes cause clothes and fabric to snag. Lauzon wanted to offer a new direction in hand-scraped hardwood — something with a more subtle pillowing and a lower gloss level. It gives the wood a turn-of-century look, reminiscent of wood planks on a barnyard door and that is why we have adopted the term 'time worn'

Q11. WHAT IS WIRE-BRUSHED FLOORING?

Wire brushing a floor involves brushing the wood with large rotary wire brush causing the wood grain to open up and resulting in a two-toned look and a unique texture. Not all wood species are suitable for wire-brushing, the most common species is oak, both red and white. It is not only a product that looks great, but textured hardwood offers many practical benefits. For the builder, it helps minimize the appearance of damage caused by tradesman during home construction. And for the consumer, a textured floor is a lot more forgiving than smooth surfaces to the hazards of everyday life. Kids rough-housing and pets can damage a smooth, high-gloss hardwood floor.