

SUPPLIER KIT

HOW TO SEND PDF- INVOICES

NOVEMBER 2018



Suppliers follow the
Supplier Kit.



BASWARE improves
purchase to payment cycle
and process efficiency.



Invoices are paid on time,
saving time and money.



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BASWARE is moving to electronic invoicing

This guide contains detailed instructions on how to send PDF-invoices to BASWARE. When following these instructions, BASWARE will receive PDF-invoices as electronic invoices. This service is free of charge.

- Open the registration link that you received from BASWARE.
- Add to Basware Portal the email address(es) from which you will send PDF-invoices.
- Go to your email- or invoicing software and attach a PDF-invoice to your email and start sending.

If you have questions about sending invoices to BASWARE, please do not hesitate to contact us as per below:

Contact details

BASWARE	Questions regarding invoice content	basware.p2p@basware.com
Basware Customer Support	Questions on Basware service	https://basware.servicenow.com/bw?id=bw_sc_cat_item_public

Useful links

PDF e- Invoice user guide	User guide in English	https://basware.servicenow.com/bw?id=bw_kb_article&sys_id=82cbcca5db31d304394380ab0b961989
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Kind regards,

BASWARE

Registration process

By using this free of charge PDF-service you can start sending e-invoices to BASWARE. To get started you must register to the PDF e-Invoice service via Basware Portal. You only need to register once to be able to send PDF-invoices to BASWARE.

1. Create an account

Open the registration link that you received from BASWARE.

On the service landing page, click **Get started**. On the next page, choose Send PDF invoices by email option and click **Let's start**.

Choose an e-invoicing service

▼ Pick a free service and start sending e-invoices

Send PDF invoices by email [Let's start](#)

Create PDF invoices with your billing system and send them to Basware by email. Our service converts the PDFs to your customer's preferred, electronic format and delivers them instantly.

Key in and send invoices online [Let's start](#)

Create invoices with a simple online form with Basware's e-invoicing service. Basware delivers the invoice to your customer instantly, in their preferred format.

➤ [My company already has an e-invoicing system](#)

[Actually, I won't take any of these.](#)

[Basware General Terms](#) [Privacy Notice](#) [Contact Us](#) [Support](#)

Create an Account page opens:

Create Account [Login](#)

Email Address *

Password * [Show](#)

Your password must contain at least:

- 10 characters
- a lowercase character
- an uppercase character
- a special character
- a number

☐ I agree with [General Terms for Basware Portal Service](#)

[Create Account](#)

[Already had the account? Proceed to Login](#)

[Need help? Visit our Knowledge base](#)

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Enter your email address, choose a secure password and create the account. The service sends a confirmation message to your email address. The confirmation message is sent from <no.reply@basware.com> and could end up in your spam filter. Open the confirmation message to activate your account.

2. Fill in your company details

Now, you must fill in some details about your organization to activate the Basware PDF e-Invoice for Receiving - service. In the Company Details section, fill in your basic organization's details – company identifier, company name and address. Also, the primary contact of your company should be filled in.

3. Add email address(es) for PDF invoices

To add the email address(es) from which you will send PDF e-Invoices, click **Add new email address** from Service Setting tab. You can only send invoices from the address(es) that you define here. Invoices sent from other addresses will not be delivered to BASWARE. You can add up to 200 email addresses here. Each additional email addresses used to send invoices from must be confirmed before invoices can be processed.

PDF e-Invoice

[Company Details](#) [Service Settings](#) [Instructions](#)

Customize the way the service works

▼ Email addresses for invoicing *

Enter the email address(es) from which you will send invoices to your customers. The service rejects invoices sent from addresses other than the ones listed below.

	Confirmed
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[Add new email address](#)

Cancel

Previous

Next

If you wish to add more email addresses later, please go to the [Basware Portal](#) and login. Go to the tab **Services** and click on the box named **PDF e-Invoice**. Click on **View details**. Next, go to section **I send invoices from** and click on **Add an email address** from which you will send invoices to BASWARE.

Start sending PDF-invoices

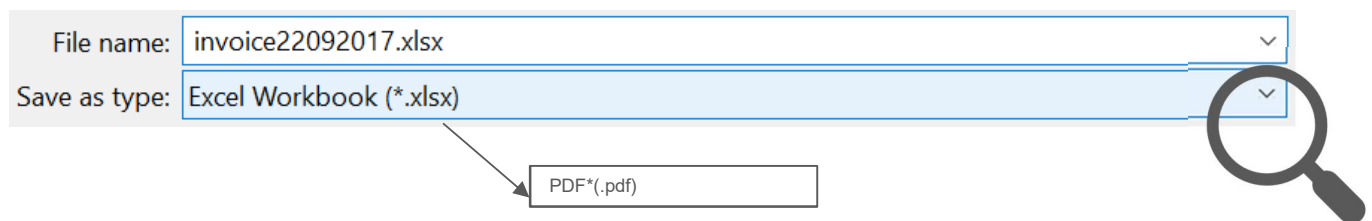
Make sure that you have completed the registration and clicked **Activate** on the final page of the registration flow. Now you can go to your email or invoicing software and create a PDF-invoice. For the service to work, the invoices that you send must have the same layout as the first invoice. Because the invoices are read electronically, the content of each invoice must be in [machine-readable](#) text format - the invoices cannot be hand-written, scanned or contain the information in image format. Please make sure

that your PDF-invoices are machine-readable and that they are sent to the correct BASWARE email address for PDF-invoices (found in section A of this supplier kit).

1. Create a PDF-invoice

There are many ways you can create a PDF invoice:

- You can use your current accounting software, if it allows you to export invoices in machine-readable PDF format.
- You can use a word processing or spreadsheet software - for example, tools from the Microsoft Office, if it allows you to save documents in machine-readable PDF format:



2. Attachment policy

If you need to add additional attachments to your email message, such as a delivery note, please make sure that you follow the attachment policy for additional attachments:

- You can only send attachments in PDF format. The service ignores all other attachment types.
- Name the attachment so that it contains the word attachment, anhang, anlage, adjunto, annex, or liite. For example, attachment_112233.pdf.
- If you send multiple attachments, Basware recommends that you send only one invoice per each email.
- If you must send multiple PDF e-Invoices and attachments in a single email, follow these guidelines:
 - Make sure that each attachment has the keyword attachment in their filename.
 - Make sure that each attachment is associated to a business document PDF:
 - Single business document PDF: each attachment is automatically linked to the business document PDF.
 - Multiple business document PDFs: attachments are linked to a business document PDF, if the filename of the attachments contains the filename (without the file extension) of the business document. For example, document1_attachment.pdf will be linked to document1.pdf.
 - The attachments are valid, if:
 - The email contains at least one business document PDF.
 - Each extra attachment is linked to a business document PDF.

More information about the attachment policy can be found [here](#).

3. Send the PDF-invoice

1. Using your standard email client, create a new email message.
2. Attach the PDF-invoice you have saved on your computer to the email message. It is possible to attach multiple invoices into one email.
3. If you want to send additional invoice attachments to your customer, such as delivery notes, please attach them to the email. Attachments must always be delivered together with the PDF-invoice. For instructions on how to name the additional attachments, see Attachment Policy.
4. Type BASWARE PDF-invoice address in the email receiver field. BASWARE email addresses for PDF-invoices are found in section A of this supplier kit.
5. Send the email.

THE BASWARE PDF-SERVICE DELIVERS TO BASWARE ONLY PDF-INVOICES THAT ARE SENT FROM EMAIL ADDRESSES THAT ARE REGISTERED TO THE SERVICE. THE SERVICE WILL AUTOMATICALLY REJECT INVOICES THAT ARE SENT FROM AN UNREGISTERED EMAIL ADDRESS.



4. Invoice delivery

Basware sets up the conversion process when you send the first invoice into the service. For the service to work, the invoices that you send in must have the same layout as the first invoice.

Basware will notify you by email when the first email has been delivered to BASWARE successfully. The first PDF-invoice can take a few business days to be mapped and delivered to BASWARE. No further confirmation emails will be sent unless there are delivery problems with the invoices.

A. Company Profile

The following BASWARE units can receive invoices via PDF e-Invoice:

Company Unit	Country	E-invoice Address	VAT reg. number	E-mail address
Basware Oyj	Finland	003705925424	<i>FI05925424</i>	basware.finland@email.basware.com
Basware AB	Sweden	00075565980082	<i>SE556598008201</i>	basware.sweden@email.basware.com
Basware Pty Ltd	Austarila	0060741533194	<i>ABN 52096671528</i>	basware.australia@email.basware.com
Basware B.V.	Holland	NL809647035B01	<i>NL809647035B01</i>	basware.holland@email.basware.com
Basware A/S	Denmark	5790001418311	<i>DK26404703</i>	basware.denmark@email.basware.com
Basware GmbH	Germany	DE210775733	<i>DE210775733</i>	basware.germany@email.basware.com
Basware Belgium NV	Belgium	BE0500813770	<i>BE0500813770</i>	basware.belgium@email.basware.com
Basware Inc	USA	0060624637737	<i>98-0383758</i>	basware.usa@email.basware.com
Basware SAS	France	FR91452052780	<i>FR91452052780</i>	basware.france@email.basware.com
Basware AS	Norway	NO923829644MV A	<i>NO923829644MVA</i>	basware.norway@email.basware.com
Basware Holdings Ltd	Great Britain	GB213195924	<i>GB213195924</i>	basware.uk@email.basware.com
Basware India Private Ltd	India	AAFCB0838H	<i>U72900CH2012FTC0339 07</i>	basware.india@email.basware.com
Basware SRL	Romania	RO14050297	<i>RO14050297</i>	basware.romania@email.basware.com

Addresses:

Company Unit (Invoicing address)	Office location	Street address	Country
Basware Oyj	Espoo	Linnoitustie 2B, 02600 Espoo	Finland
Basware AB	Stockholm	Gustavslundsvägen 151 C, 16751 Bromma	Sweden
Basware AS	Oslo	Drammensveien 288, P.O. Box 241 Lilleaker, 0216 Oslo	Norway
Basware A/S	Søborg	Generatorvej 8D, 2. sal. 2860 Søborg	Denmark
Basware GmbH	Dusseldorf	Roßstr. 96 40476 Düsseldorf	Germany
Basware B.V.	Amsterdam	Joop Geesinkweg 701 1114 AB Amsterdam-Duivendrecht The Netherlands	Holland
Basware Belgium NV	Aalst	Clinton Park Ninovesteenweg 196 B-9320 Erembodegem (Aalst)	Belgium
Basware SAS	Paris	20, rue de Caumartin, 75009 Paris	France
Basware Inc	Fort Mill	1245 Rosemont Drive, Suite 200 Fort Mill, South Carolina 29707	US
Basware Pty	Sydney	Level 15, 67 Albert Avenue, Chatswood NSW 2067, AU	Australia
Basware Holdings Ltd	London	4th Floor, 120 Old Broad Street London EC2N 1AR	UK
Basware India Private Ltd	Chandigarh	Rajiv Gandhi IT Park, DLF Building, Tower F, 3rd Floor Chandigarh, India - 160 001	India
Basware SRL	Iasi	Palas Street, Number 7E United Business Center 3, 700259, Iasi	Romania

B. Mandatory content requirements for PDF-invoices

Please ensure that the following information is included in your PDF-invoice prior to your email being sent. If one mandatory field (M) is found empty, your invoice will be returned.

General Information	Field
Invoice number	M
Tax invoice/tax credit note (indicates if debit or credit invoice)	M
If credit note, reference to erroneous invoice	*
Doc Date (Invoice date)	M
Due Date (Valuta Due Date)	*
Delivery Date/ Date Of Delivery Month	*
Currency	M
Buyer Order Number	*
Contract Number	*
Buyer Reference (Buyer contact person – name or email)	*
Customer Information	
Full name of customer	M
Full address of the customer	*
Customer VAT number	*
Supplier Information	
Full name of the sender (Supplier Name)	P
Full address of the sender (Supplier Address)	P
Sender Vat ID (Supplier VAT ID)	P
IBAN (bank account in IBAN format)	*
SWIFT (BIC)	*
Sender Bank Account (local format)	*
Payment Reference (Maksuviite, OCR nummer, KID nummer)	*
Summary	
Net amount (VAT excluded)	M
Gross amount (VAT included) ²	M
Freight	*
VAT rates applied	M
Break-down of the taxable amount (excluding VAT) per VAT rate or exemption	M
Break-down of the VAT amount per VAT rate or exemption	M
Total VAT amount payable (total VAT amount)	M

Rounding	*
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P	Populated from the information supplier provides when registering into the service.
M	Mandatory. The invoice is rejected to the sender by e-mail, if the field is found empty.
*	Captured if this data is found on the first invoice the supplier sends into the service. The invoice data must be found on the invoice in a machine-readable format.
²	If Gross amount does not equal Net amount + Total VAT amount (+ Freight), the invoice is rejected to the sender.

C. Invoice validation and rejections

Typical scenarios where the PDF-invoice is being rejected:

- The PDF invoice file is not machine-readable.
- The email invoice was sent from an un-registered email address.
- A mandatory field does not have content.
- The name of the additional attachment file does not include one of the following words:
attachment/anlage/adjunto/annex/liite.

Basware will notify by email if the invoice cannot be delivered. Please note, the rejection notifications are sent to the email address, from which the invoice was sent. Therefore, please ensure the email address is a monitored mailbox.

If you have more questions about the rejection messages, please review the [FAQs here](#).

D. Invoice monitoring

If you want to check on invoice delivery status, please go to the [Basware Portal](#) and login. Go to the tab **Documents** and see an overview of your sent PDF-invoices.

Please note that the first PDF-invoice that you send to BASWARE new email addresses can take a few business days to be delivered and visible in the portal. Basware will notify you by email when the first email has been delivered to BASWARE successfully. No further confirmation emails will be sent unless there are delivery problems with the invoices.

For other purposes you do not need to login or use the portal anymore, it was only needed once for registration and activation of the service.