

## SUPPORT CONTACT PROCEDURES

### NTIVA SERVICE DESK 7x24x365



**703-738-2999**  
Select "2"

If your situation needs immediate attention please call us directly and wait for a technician, who will begin troubleshooting your issue immediately.



**703-738-2999**  
Select "1"

If your situation is not impacting your immediate work, you can leave a voicemail and you will receive a response within 24 hours.



**support@ntiva.com**

If your situation is not impacting your immediate work, you can send an email to [support@ntiva.com](mailto:support@ntiva.com) and you will receive a response within 24 hours.



**ntiva.com/support**

If your situation is not impacting your immediate work, you can submit a ticket through our [service portal](#) and you will receive a response within 24 hours.