

CHATBOT SERVICES

What are Chatbots?

Chatbots are computer programs that automate certain tasks, typically by chatting with a user through a conversational interface.



Why Chatbots?



Consumers prefer using a messaging app when contacting a business



Growingly Consumers want to make a purchase through a mobile interface



Customers expect a business to be open 24/7 all year round

OneGlobe's Chatbot-as-a service allows businesses to easily deliver content, automate replies and engage customers powered by Artificial Intelligence.

OneGlobe - Chatbot UseCases

SOME OF THE DELIVERED CHATBOT USECASES

Why should I link Aadhaar number to my bank account?

What's in my shopping list?

I'm getting "Login Failed" Error

I would like to raise a leave request in my employee portal

I would like to book an appointment with my physician today

What are the new orders booked in my EBS Application?

How much storage is left in Oracle Infrastructure?

How many employees are on leave today?

☐ What's my checking account balance?

☐ I'd like to order a TV service

What time is the next bus?

☒ Schedule my food delivery for 1 hour from now

☐ I'd like to submit an insurance claim

☐ Where on campus is the dining hall and what time does it close today?

Turn down the lights in the room by 50%

☐ How much vacation time have I accrued?

☐ I would like to report a power outage

Are the shoes in stock online/near me?

WHY ONEGLOBE FOR CHATBOT DEVELOPMENT?

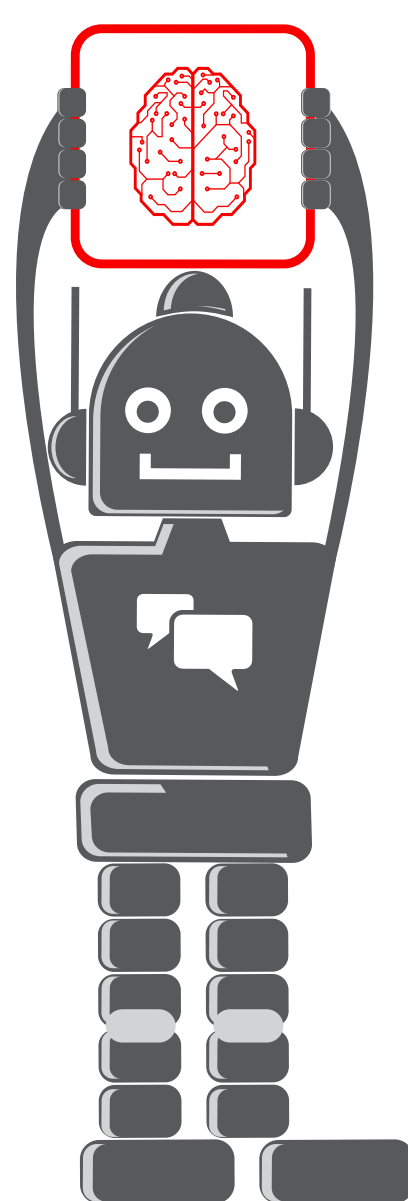
STRONG INDUSTRY DOMAIN EXPERTISE

MULTIPLE CHATBOT DEPLOYMENTS

DEEP CLOUD TECHNOLOGY EXPERTISE

STRONG ERP EXPERTISE

PROVEN TIMELY DELIVERY



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